

Gmail interface showing an email from Rully Indra to Bronislaw Czarnocha regarding a manuscript submission to MTRJ. The email includes a greeting, a description of the manuscript, and contact information for the author.

**[MTRJ] The Manuscript for consideration for publication in the Mathematics Teaching-Research Journal**

Rully Indra <rully.indra@mpmat.uad.ac.id>  
to bczarnocha, mmarciniak

Thu, Dec 31, 2020, 5:29 AM

Dear Prof. Dr. Bronislaw Czarnocha  
Chief Editor of Mathematics Teaching-Research Journal

Greetings from Indonesia, and wishing you a great day with happiness and healthy condition in this era COVID-19.

We, as the research collaboration team, are writing the manuscript entitled "**The Mathematics Instruction in Rural Area during the Pandemic Era: Problems and Solutions**" for consideration for publication in the **Mathematics Teaching-Research Journal (MTRJ)**. This manuscript was written using the **MTRJ** manuscript template mentioned on the website.

This paper provides a comprehensive study about problems and solutions on mathematics instruction in remote areas during the pandemic era. As we know that the pandemic era had an enormous influence on teaching and learning activities in all regions of the world. For urban areas that generally already have a variety of adequate facilities and infrastructure still have an impact on their learning activities. However, the effect of this outbreak on rural areas with limitations in all respects in teaching and learning activities has its own story. Therefore, this study aims to identify the problems encountered and the solutions implemented by teachers, lecturers, and students in the implementation of mathematics learning during the COVID-19 pandemic in one of the rural areas in Indonesia, namely Manokwari, West Papua. The study was conducted using qualitative research methods with the research subjects were teachers, students, and lecturers, who selected purposively. Data was collected through structured interviews using the WhatsApp application, then analyzed to construct narratives, tables, and images. The results showed that there were two main problems in implementing the online mathematics learning system in West Papua, namely accessibility to Information Communications Technology (ICT) equipment and the ability to use ICT equipment in carrying out mathematics learning online. The results also show that online mathematics learning is a necessity so that it requires government involvement in planning, implementing, and evaluating online mathematics learning systems. However, Blended Learning is a learning system that is suitable to be applied in West Papua during this pandemic.

This paper also describes our **original work** and is not under consideration by any other journal. All authors approved the manuscript and this submission. The three co-authors do not have any conflict of interest regarding this manuscript. This document was reported as the research results we conducted as one of the requirements of our responsibility as a researcher in our university. This year, we didn't get funding for our research publication because of the COVID-19 Pandemic disease case in our country, so we would like to waive all article processing charges if our paper is accepted. Lastly, we do hope that this article can be published in this journal so that we can contribute our research results to your journal.

Thank you for receiving our manuscript and considering it for review. We do really appreciate your time and look forward to seeing your response.

Best Wishes,

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**CZARNOCHA, BRONISLAW** <BCZARNOCHA@HOSTOS.CUNY.EDU>  
to me

Hello colleagues:

Thank you for your submission.

We'll send for a review and will be in touch.

Best

Bronislaw Czarnocha

Dr. Bronislaw Czarnocha  
Professor  
Mathematics Department, Hostos CC  
Mathematics, Mathematics Education, Physics

Biassociative Revolution and its Cycle Theory (in preparation to publish) Bronislaw Czarnocha  
Creativity of an Aha! Moment and Mathematics Education (2020) Brill Publishers, B. Czarnocha and W. Baker  
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Biassociative Revolution: The Emergence of the Concept. B. Czarnocha in Anand Teltumbde and Suraj Yengde (eds) Ambedkar@125 Pinguin Random House, India (2018)  
Bronislaw Czarnocha (2018) Working Class, Intelligentsia and the 'Spirit of Generalization'. Journal of Philosophy for Mathematics Education #33 at <http://socialsciences.exeter.ac.uk/education/research/centres/istem/publications/pjme/volume33/index.html>

Artikel yang di submit pada tanggal 31 Desember 2020 dengan judul awal

**“The Mathematics Instruction in Rural Area during the  
Pandemic Era: Problems and Solutions”**

# The Mathematics Instruction in Rural Area during the Pandemic Era: Problems and Solutions

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**Abstract:** *The pandemic era had an enormous influence on teaching and learning activities in all regions of the world. For urban areas that generally already have a variety of adequate facilities and infrastructure still have an impact on their learning activities. However, the effect of this outbreak on rural areas with limitations in all respects in teaching and learning activities has its own story. Therefore, this study aims to identify the problems encountered and the solutions implemented by teachers, lecturers, and students in the implementation of mathematics learning during the COVID-19 pandemic in one of the rural areas in Indonesia, namely Manokwari, West Papua. The study was conducted using qualitative research methods with the research subjects were teachers, students, and lecturers, who selected purposively. Data was collected through structured interviews using the WhatsApp application, then analyzed to construct narratives, tables, and images. The results showed that there were two main problems in implementing the online mathematics learning system in West Papua, namely accessibility to Information Communications Technology (ICT) equipment and the ability to use ICT equipment in carrying out mathematics learning online. The results also show that online mathematics learning is a necessity so that it requires government involvement in planning, implementing, and evaluating online mathematics learning systems. However, Blended Learning is a learning system that is suitable to be applied in West Papua during this pandemic.*

## INTRODUCTION

Coronavirus disease (COVID-19) is an infectious disease caused by a newly discovered coronavirus. The disease caused by Covid-19 has spread from Wuhan to all of China (Lipsitch, 2020). The virus that emerged in December 2019 has spread rapidly, with cases now confirmed in multiple countries, include Indonesia. WHO later declared the disease as a Pandemic.

As a Pandemic, this disease has spread to almost all countries on the earth, including in Indonesia. President of the Republic of Indonesia, Ir. Joko Widodo, reported that the first Indonesian citizens infected with the virus were two people in Depok, West Java, on March 2, 2020. Since then, the number and distribution of infections have increased. Recorded until May 22, 2020, there have been 395 Regencies in all provinces in Indonesia. Distribution COVID-19 positive in Indonesia is presented in Figure 1.

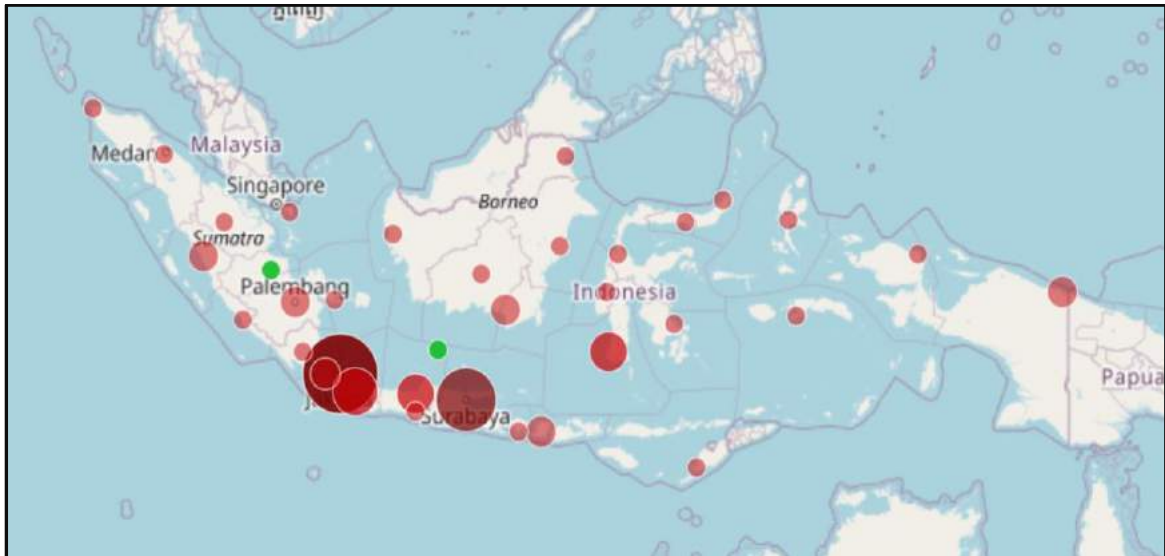


Figure 1. Distribution of Covid-19 in Indonesia

Figure 1 provides information that there are residents in all provinces and large islands in Indonesia, which has confirmed COVID-19. Furthermore, the development of the number of people who confirmed positive for this virus, the number who died, recovered, and treated was presented in Figure 2. In contrast, Figure 3 offers information about increasing the number of coronavirus sufferers every day.

Based on Figure 2 and Figure 3, it appears that the end of the outbreak of Covid-19 in Indonesia cannot be predicted yet. This fact is contrary to previous research reports that conducted studies to predict that this pandemic will end in Indonesia before June 2020 (Susanto, 2020; Nuraini et al., 2020; Dwiputra, 2020). However, based on these data, these predictions are unlikely to occur. This pandemic can continue until the end of 2020, maybe even in the next few years, if the government and the people of Indonesia are not severe in handling it.

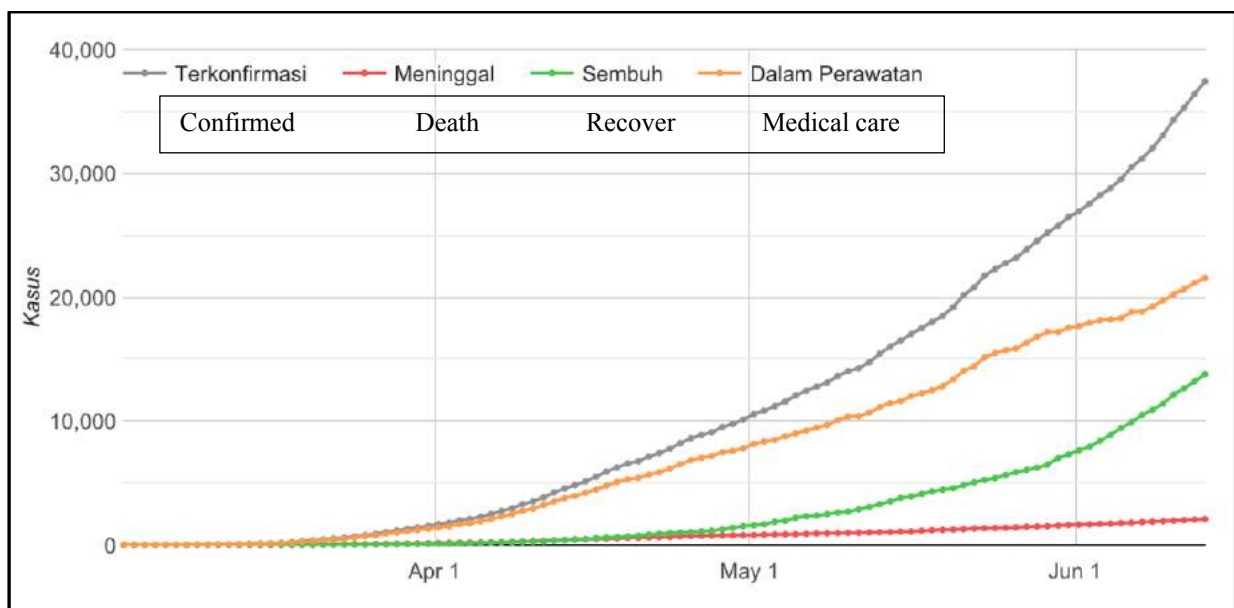


Figure 2. National Trend of Covid-19 in Indonesia

On the other hand, this pandemic has influenced all aspects of Indonesia, including Education (Hamid, 2020; Nadeak, 2020). In Education, there are direct impacts on teachers (schools), students, and parents (Giles, Park, & Wang, 2019; Wargadinata, Maimunah, Febriani, & Pimada, 2020). A face-to-face learning system that has been going on all of sudden has to be replaced immediately by online learning systems (Owston & York, 2018; Krishnamurthy, 2020). Furthermore, the instruction has shifted from teaching face-to-face to teach online due to the COVID-19 outbreak. The tools, models, and learning systems that have been applied and studied by teachers must be replaced with an online learning system (Farhan, Razmak, Demers, & Laflamme, 2019; Al Masarweh, 2019; Thongsri, Shen, & Bao, 2019; Al-Fraihat, Joy, & Sinclair, 2020). Therefore, teachers and students have to change and adapt to the learning models and tools used to carry out the online learning process correctly.

There are several problems faced in some rural areas, including Manokwari, West Papua. The limited infrastructure of Information Communications Technology (ICT) for teachers and students is also a problem in the online learning system. Distribution of ICT facilities is another factor that hinders the implementation of online learning systems in West Papua. The online learning system is limited. Instruction cannot be done per the curriculum. The teachers' workload is hefty because they are not familiar with the online learning system, so students and parents. Instruction does not occur as in face-to-face learning. The teacher gives assignments, and students work without explaining beforehand. Thus, a representative solution is needed to resolve this problem. This is because the obstacle in rural areas has a unique character compared to urban communities.

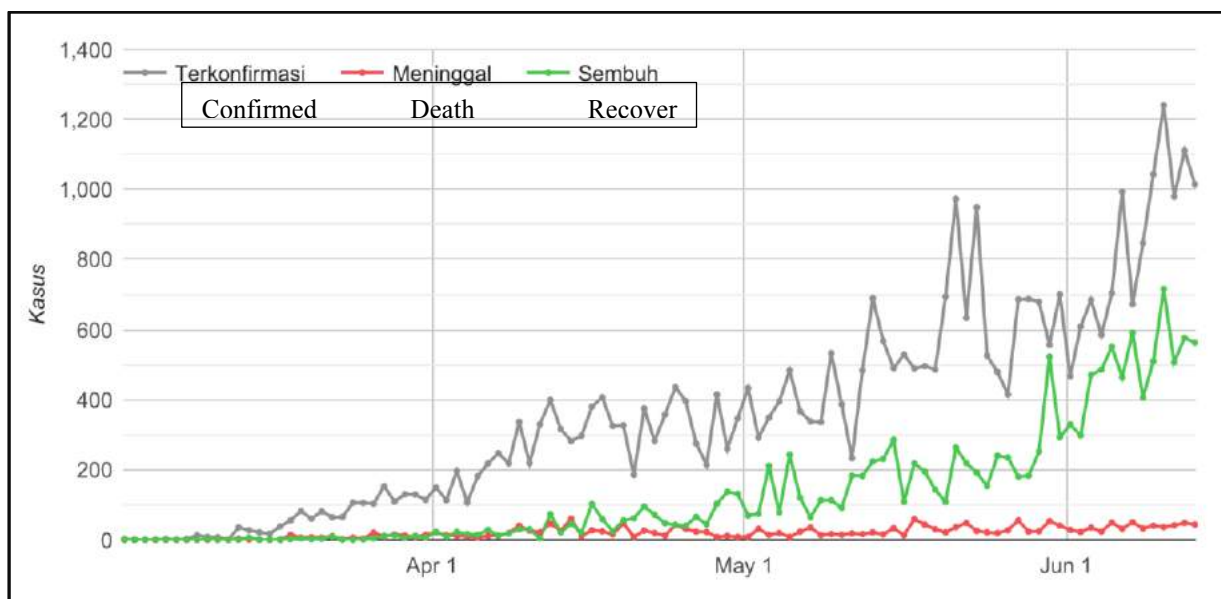


Figure 3. Daily distribution of Covid-19 in Indonesia

In this paper, there are five main topics would be discussed. Firstly, how teachers, lecturers, students, and parents in West Papua, especially in Manokwari, address the changes in the learning system. Secondly, what teachers' learning model uses in Indonesian West Papua during the COVID-19 period, thirdly, what students think about the learning system. Fourthly, how the learning system effective. Lastly, the various steps were taken by the government,

schools, teachers, parents, and students to improve the quality of mathematics instruction in West Papua during the Pandemic period. Problems and solutions, in this case, would be explored and explained in the next section.

## **RESEARCH METHODS**

The study was conducted using qualitative methods with a descriptive approach. In this study, research subjects describe their experiences and knowledge about research objects, teaching, and mathematics learning in the COVID-19 period. Data collection was carried out through structured interviews with teachers, lecturers, and students, using the WhatsApp (WA) application. Sampling was done purposively, who are mathematics teachers or lecturers, teaching mathematics at an educational level, junior high school, senior high school, or university, during the COVID-19 period. They are mathematics teachers before the Pandemic occurs also. The selection of students also uses the same criteria, namely, students at a particular level of education and implementing mathematics learning before and during the Pandemic. There are ten teachers, two lecturers, and nine students who are the subjects of this study.

Interviews were conducted using the WA application. The critical question in this research is: "Please Mr / Mrs share experiences and problems in mathematics instruction during COVID-19 period". The item is then continued to find out more in detail about the learning system chosen, the reasons for using the method, various obstacles encountered, the solutions implemented, and the suggestions for further improvement of the online learning system for mathematics instruction in Manokwari, West Papua. In addition to the primary data, secondary data from the literature, especially about learning mathematics and COVID-19, used in this study. The data was analyzed to be presented in tables and narratives.

## **RESULT AND DISCUSSION**

Teachers, lecturers, and students in Manokwari use the online hardware system to learn during the COVID-19 Pandemic, such as smartphones and laptops. These ICT tools run the software, such as WhatsApp, Zoom Conference, Google Classroom, Video Tutorial, and e-learning. E-learning is an online learning system used as a complement to face-to-face learning systems at the University of Papua.

Teachers, lecturers, and students encounter several issues when implementing an online learning system. Various problems and solutions were then carried out by teachers, lecturers, and students so that mathematics learning could be carried out in West Papua during the COVID-19 Pandemic period explained as follows.

### ***Problems and solutions of online learning system in West Papua***

The first problem encountered by teachers, lecturers, and students in West Papua in the implementation of the online learning system for mathematics instruction is the distribution of information and communication infrastructure. Some locations in Manokwari are far from the

internet tower, so the internet signal cannot be accessed. In some areas, the internet signal can only be obtained only at certain times, such as at the nights or in the mornings.

The second problem is the accessibility of information and communication technology (ICT) devices, smartphones, and laptops. Not all students (and parents) have smartphones that can be used to support online learning activities. If any, the devices are limited and are used interchangeably, especially for parents who have more than one child attending school or college. Besides, some students have ICT tools but also cannot access the Internet because it requires quite an expensive financing.

To overcome these problems, the teachers carry out mathematics instruction in students' homes. The teacher's activities to overcome students' difficulties accessing the Internet and ICT equipment are presented in Figure 4.



Figure 4. Mathematics instruction activities in students' home

In Figure 4, teachers, even school principals, come to the homes of students who do not have access to the online learning system. The teacher visit students in their homes to explain the subject matter, provide lesson material, deliver test material, and monitor the midterm and final exam. However, the activity of these teachers is a short-term solution. In the future, the answer is an improper step. The government needs to solve this problem so that the online learning system can be implemented in West Papua.

Especially for the lecturers at the University of Papua, the development of ICT has been in their learning activities. Lecturers have used several Online Learning System (OLS), such as WhatsApp, Zoom conference, Google Classroom, tutorial video, and e-learning. However, in practice, the OLS was not explicitly designed by the lecturer to be used separately from conventional lectures that prioritize face-to-face learning (offline learning). Lecturers use OLS and face-to-face learning alternately in their learning activities. In this case, OLS is positioned as support in their learning activities.

The next major issue is how to use ICT devices as a learning tool. Not all teachers, lecturers, and students are accustomed to utilizing this technological device in the online learning system. They are only accustomed to using smartphones and are limited to sending and receiving messages, especially using the WA application. Librero et al. (2007) explains that the cellular phone is not designed to be used in education, but it can be used as a tool for learning. Teachers have to explore the potential of mobile phones as a crucial device in the educational systems of developing countries.

To implement online learning with applications WA, mathematics teachers establish WhatsApp Group (WAG). The use of WAG is familiar for teachers and students in West Papua. They used to use WAG in their daily activities. This situation is in line with the research results of Sutikno et al. (2016), which states that WA is the best apps for instant messaging. However, there is a difference between using a smartphone for the learning process and daily activities. Joo and Sang (2013) state that there are two types of smartphone usage: ritualized and instrumental. Ritualized media use is more frequent and used more for diversionary reasons. On the other hand, the practical application refers to a more goal-oriented use of media content to gratify "informational needs or motives."



Figure 5. Teachers and students activities on online mathematics instruction

Consequently, some problems arise during the implementation of online learning using WAG. Interaction between teachers and students are not going on well in the execution of mathematics instruction. The teacher asks students to learn the subject matter by referring to the textbooks and student worksheets to complete the examples then and solve the exercise



questions. Learning activities of teachers and students apply the online learning system shown in Figure 5.

Furthermore, students who do not understand the subject matter, although it has been learned from textbooks and student worksheet activities, usually ask for explanations to both parents. Unfortunately, not all parents have the competency and opportunity to assist students in comprehending the subject matter. To answer the questions given, students then ask the answers to their friends. There is a tendency for students to answer the questions correctly without understanding the problem.

In an online learning system, the typical interaction occurs in asynchronous, text-based discussion forums. Teachers and students post messages and respond to other people's postings, resulting in a threaded discussion. In these discussions, if a teacher or learner does not display or is delayed in responding to another's post, the absence of communication comes across as silence (Xin & Feenberg, 2007; Duran 2020).

To solve this problem, some teachers asked students to create a video that shows how to resolve a particular issue. But in general, the teachers ask for students to work on the problems and then score without giving feedback to students. The use of video to ensure students' understanding of the subject matter, provided in Figure 6.



Figure 6. Students explain the problem solving on online mathematics instruction

In Figure 6, it appears that students explain the stages to solve a mathematical problem. Students' ability to demonstrate these stages in detail, orderly, and right, shows her mastery of the learning material. The use of the video is an effort to increase interaction between teachers and students in learning. Teachers need to make more innovative approaches to achieve the learning objectives of mathematics instruction.

### ***The future of mathematics instruction in online learning system***

Online mathematics instruction is necessary throughout the world, including in Indonesia and West Papua, especially in the COVID-19 Pandemic. Multiple problems in the implementation of online math learning in West Papua must be addressed immediately. The government should quickly provide solutions to overcome the issues.

The first step that needs to be done by the government is to organize the ICT tools for an online learning system. The government has to provide the infrastructure of telecommunication technology to support mobile and internet networks. ICT tools have an essential role in

education. According to Zhang and Cristol (2019), ICT has been used in higher education for many years. They provide reasonable solutions for Instruction and make learning available anywhere and anytime.

ICT devices should be accessible to all stakeholders, teachers, lecturers, and students. They should be able to access the internet anywhere and anytime, especially at home. Furthermore, according to Whelan (2008), government support is one of the essential development factors to improve access to ICT in The South Pacific. The South Pacific is a region with some similarities with the characteristics of the province of West Papua in Indonesia.

Farley and Song (2019) explain that Indonesia has high levels of mobile penetration but quite low levels of broadband internet and computer penetration. Broadband internet penetration is restricted due to poor infrastructure. On the other hand, on May 16, 2011, the United Nations stated that access to the internet was a human right. That statement has implications for governments in providing internet infrastructure (La Rue, 2011).

The second factor of access to the internet in West Papua relates to affordability. The cost of buying a phone, a sim card, and any upfront fees associated with holding a mobile phone can account for a large proportion of a person's income (Jeroschewski et al. 2013). This corresponded to the students' statements not to access the internet in West Papua. Therefore, the Indonesian government should provide subsidies to overcome this problem. The government can give open textbooks on this issue. Pitt et al. (2020) state that it can be done by delivering free books to support online learning.

Therefore, the Indonesian government should conduct a study before taking action to resolve these problems. The review should involve all stakeholders, including teachers and parents. The study also needs to be done in all aspects, including economic issues. So (2012) states that the Indonesian government must study accessibility, connectivity, and affordability of mobile devices, especially in West Papua.

Furthermore, the Indonesian government also needs to establish the National Standards for Distance Education (or online learning system). The standard is a regulation in implementing an online learning system. In the national standard, the online learning system is supposed to produce students who are knowledgeable, skilful, and character as the goal of Indonesia's national learning system.

In the current online learning system, social interaction does not occur between students. On the other hand, student character development can be well-formed if there is social interaction between students. Therefore, the government needs to prepare for online learning standards that can develop the character of students.

Besides lacking character development, the current online learning system cannot develop student skills to the fullest. The development of student knowledge needs to be accompanied by the development of student skills. Therefore, the national standard for online education, it is necessary to emphasize the development of students' abilities.

Some studies showed that online learning systems are still difficult to apply for elementary and middle school students. Online Learning should be equipped with face-to-face

Learning. Livingstone's research (2012) shows that there is a real advantage for online over face-to-face learning system, even though the effect was more massive for the blended learning system. The blended learning system is a mode of instruction that combines online learning system and face-to-face learning system.

Blended Learning is a learning system suitable for implementation in West Papua during this Pandemic. This learning is frequently displayed on a continuum, with face-to-face Learning at one extreme and distance learning system at the other extreme (Fresen, 2018). The combination of some aspects of the two extremes generates the blended learning system, which is located somewhere along the continuum, as presented in Figure 7.

Finally, an online learning system (full or blended) is successful when carried out by a creative teacher. The teacher is the leading player when learning is implemented using the online learning system (Goh et al. 2020). ICT alone cannot guarantee positive educational outcomes, but what the technology can achieve in the hands of skilled and imaginative teachers is equality in access to the kinds of teaching and learning resources and constructive interactions (Latchem & Jung, 2010). Furthermore, ICT for human development is not about technology, but about people using technology (Nawas & Kundi, 2011). Therefore, the teachers must also be equipped with knowledge and skills to develop e-learning materials creatively and independently. Teachers should be able to act as a center for online learning success.

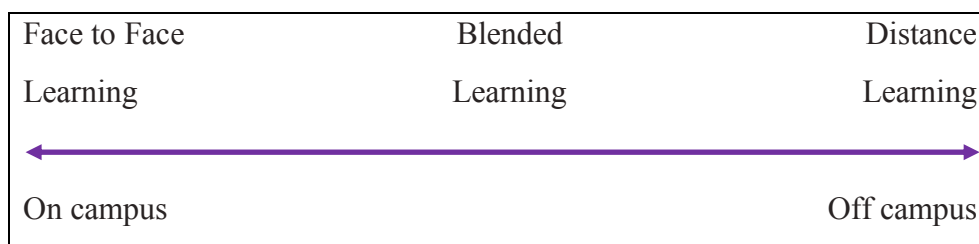


Figure 7. Illustration of Blended Learning, adapted from Fresen (2018)

The efforts to increase teachers' motivation in West Papua to learn and use ICTs for mathematics learning need to be done continuously. It's because teacher motivation plays an essential role in conventional education and e-learning, especially web-based learning (Kao et al. 2011).

## CONCLUSION

There are two main problems in implementing online mathematics learning systems in West Papua, namely accessibility and the ability to use ICT equipment. On the other hand, online mathematics learning is necessary in times of Pandemic COVID-19, as well as in the future. The government and other stakeholders have an essential role in the online mathematics learning system. The government needs to establish a National Standard for Online Education (Distance Education), including improving teachers' ability and other learning tools. However, Blended Learning is a learning system that is suitable to be applied in West Papua during this pandemic.

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Keputusan diterima dengan revisi pada pada tanggal 13 Maret 2021

Gmail interface showing an email thread. The top email is from Bronislaw Czarnocha to Rully Indra regarding MTRJ submission. The bottom email is a response from Rully Indra to Bronislaw Czarnocha.

**Top Email:**

**MTRJ Submission** (Inbox)

**Bronislaw Czarnocha** <bronislawcz2@gmail.com>  
to me, Malgorzata, Ivan, Retamoso

Sat, Mar 13, 5:46 AM

Hallo Prof. Rully Indra,  
Attached you will find two reviews of the paper. They point out to the issues with language to be fixed as well as they call for more details in terms of actual content of the class at home, conversations with the parents, student responses etc.  
We like the paper and are ready to publish it upon the corrections. Attached you will also find the **MTRJ** template to use on resubmission. Make sure you check the grammar, possibly with free software Grammarly.  
If you can resubmit soon, we will publish it in Spring issue.  
Please confirm the receptions and inform us about your plans.  
Best  
Bronislaw Czarnocha  
Editor.

Dr. Bronislaw Czarnocha  
Professor  
Mathematics Department  
Hostos CC,  
City University of New York

*Bisociative Revolution and its Cycle Theory* (in preparation to publish) Bronislaw Czarnocha  
*Creativity of an Aha! Moment and Mathematics Education* (2020) Brill Publishers, B. Czarnocha and W. Baker  
*Vrunda Prabhu, Honorary Volume 1961-2013, Mathematician, Educator, Poet, The Teacher-Researcher of Life - in - Truth*. Published by Create Space. (2017) Copy rights: Bronislaw Czarnocha  
*The Creative Enterprise of Mathematics Teaching-Research* (2016) Sense Publishers. B. Czarnocha, W. Baker, O. Dias, V. Prabhu

Bisociative Revolution: The Emergence of the Concept. B. Czarnocha in Suraj Yengde and Anand Teltumbde (eds) *The Radical in Ambedkar, Critical Reflections*. Penguin Random House, India (2018)  
Bronislaw Czarnocha (2018) Working Class, Intelligentsia and the "Spirit of Generalization". *Journal of Philosophy for Mathematics Education* #33 at <http://socialsciences.exeter.ac.uk/education/research/centres/stem/publications/jme/jpome33/index.html>

**4 Attachments**

- Review 2 [MTRJ] T...
- Review 1 Mathema...
- Review 2 Mathema...
- MTRJ Template.do...

**Bottom Email:**

**Rully Indra** <rully.indra@mpmat.uad.ac.id>  
to Bronislaw, Malgorzata, Ivan, Retamoso

Sat, Mar 13, 6:14 AM

Dear Prof. Dr. Bronislaw Czarnocha,

Greetings from Indonesia, and wishing you a great day with happiness and healthy conditions in this era COVID-19.

First of all, I would like to thank you for your great news regarding our paper. We will do our best to revise our article based on your reviewers' comments and suggestions as soon as possible. We also have a premium Grammarly account to ensure that all grammatical errors in our paper are solved. Lastly, we will use **MTRJ** Template for our revised manuscript. Hopefully, we can contribute our research result to your journal by publishing it in Spring Issue.

Once again, thank you very much for your cooperation, help, and kindness. We do really appreciate your time and look forward to seeing your response.

Best wishes,

Assoc. Prof. Dr. Rully Charitas Indra Prahmana  
Department of Master Program on Mathematics Education  
Faculty of Teacher Training and Education  
Universitas Ahmad Dahlan, Yogyakarta, Indonesia  
Jl. Pramuka 42, Pandeyan, Umbulharjo, Yogyakarta 55161  
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Google Scholar: [Rully Charitas Indra Prahmana](#)  
Research Gate: [Rully Prahmana](#)

Hasil review dari 2 reviewer dengan memberikan catatan pada artikel nya secara langsung dan lampiran rangkuman hasil review dan template jurnal



## Review 1

### Comments:

It is an interesting and just in time topic, informs the reader about challenges of mathematics teaching and learning in rural areas of Indonesia during COVID-19. Few corrections will make this smooth reading and an excellent article.

Some suggestions:

- 1) Figure 3 should be either with Figure 2 or at least immediately after where the article mentions it.
- 2) Sometimes it is hard to understand due to repetitions of words, structure of the sentence and/or long sentences.

For examples:

a) From

“Various problems (???) and solutions were then **carried out** by teachers, lecturers, and students so that mathematics learning could be **carried out** in West Papua during the COVID-19 Pandemic period explained as follows”.

May be to

“Various solutions were carried out by teachers, lecturers and students so that mathematics learning could be delivered in West Papua during COVID-19 pandemic discussed below”.

b) A better and concise sentence structure is needed for better reading comprehension. one example is below.

“The online learning system is limited. Instruction cannot be done per(???) the curriculum. The teachers' workload is **hefty** because they are **not familiar** with the online learning system, so students and parents. Instruction does not occur as in face-to-face learning. The teacher gives assignments, and students work without explaining beforehand (???). Thus, a representative solution is needed to resolve this problem”.

c) Verb tenses should be consistence, for example

“Teachers, lecturers, and students **encounter** several issues when implementing an online learning system. Various problems and solutions were then **carried out** by teachers, lecturers, and students so that mathematics learning ...

- d) “To implement online learning with applications WA, mathematics teachers establish WhatsApp Group (WAG). The use of WAG (you mean WA) is familiar for teachers and students in West Papua. They used to use WAG (WA) in their daily activities ...

## Review 2 Mathematics instruction in Rural Areas

The paper is interesting in describing the problems and solutions. However we would like to have more examples included of teachers actions, student responses, etc.

The paper presents the situation of Covid teaching in Indonesia, pointing out that the main temporary solution has been teachers teaching students in their homes. What can you say about effectiveness of that teaching? How much work did teachers have to do?

The paper states the need for creativity of the teacher. Can you provide examples of such creativity in practice?

The paper is interesting for us precisely in the descriptions of the problems and solutions., which is the main content of the paper. It would be good to provide more detailed examples of the process so one could see the difficulties as well as the details of solutions.

Also there are some grammar problems. Please before you resubmit make sure language is used well. The free software Grammarly.com is very good for the purpose

# The Mathematics Instruction in Rural Area during the Pandemic Era: Problems and Solutions

Benidiktus Tanujaya<sup>1</sup>, Rully Charitas Indra Prahmana<sup>2\*</sup>, Jjinne Mumu<sup>3</sup>

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**Abstract:** *The pandemic era had an enormous influence on teaching and learning activities in all regions of the world. For urban areas that generally already have a variety of adequate facilities and infrastructure it still have an impact on their learning activities. However, the effect of this outbreak on rural areas with limitations in all respects in teaching and learning activities has its own story. Therefore, this study aims to identify the problems encountered and the solutions implemented by teachers, lecturers, and students in the implementation of mathematics learning during the COVID-19 pandemic in one of the rural areas in Indonesia, namely Manokwari, West Papua. The study was conducted using qualitative research methods with the research subjects were teachers, students, and lecturers, who were selected purposively. Data was collected through structured interviews using the WhatsApp application, then analyzed to construct narratives, tables, and images. The results showed that there were two main problems in implementing the online mathematics learning system in West Papua, namely accessibility to Information Communications Technology (ICT) equipment and the ability to use ICT equipment in carrying out mathematics learning online. The results also show that online mathematics learning is a necessity so that it requires government involvement in planning, implementing, and evaluating online mathematics learning systems. However, Blended Learning is a learning system that is suitable to be applied in West Papua during this pandemic.*

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## INTRODUCTION

Coronavirus disease (COVID-19) is an infectious disease caused by a newly discovered coronavirus. The disease caused by Covid-19 has spread from Wuhan to all of China (Lipsitch, 2020). The virus that emerged in December 2019 has spread rapidly, with cases now confirmed in multiple countries, include Indonesia. WHO later declared the disease as a Pandemic.

As a Pandemic, this disease has spread to almost all countries on the earth, including in Indonesia. President of the Republic of Indonesia, Ir. Joko Widodo, reported that the first Indonesian citizens infected with the virus were two people in Depok, West Java, on March 2, 2020. Since then, the number and distribution of infections have increased. Recorded until May 22, 2020, there have been 395 Regencies in all provinces in Indonesia. Distribution COVID-19 positive in Indonesia is presented in Figure 1.

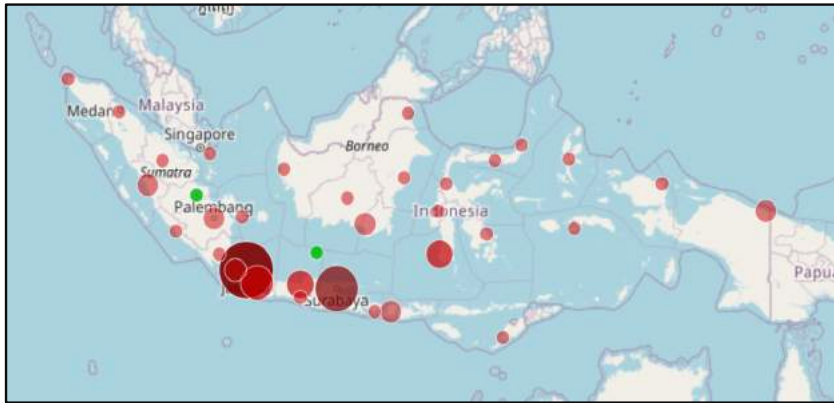


Figure 1. Distribution of Covid-19 in Indonesia

Figure 1 provides information that there are residents in all provinces and large islands in Indonesia, which has confirmed COVID-19. Furthermore, the development of the number of people who confirmed positive for this virus, the number who died, recovered, and treated was presented in Figure 2. In contrast, Figure 3 offers information about increasing the number of coronavirus sufferers every day.

Based on Figure 2 and Figure 3, it appears that the end of the outbreak of Covid-19 in Indonesia cannot be predicted yet. This fact is contrary to previous research reports that conducted studies to predict that this pandemic will end in Indonesia before June 2020 (Susanto, 2020; Nuraini et al., 2020; Dwiputra, 2020). However, based on these data, these predictions are unlikely to occur. This pandemic can continue until the end of 2020, maybe even in the next few years, if the government and the people of Indonesia are not severe in handling it.

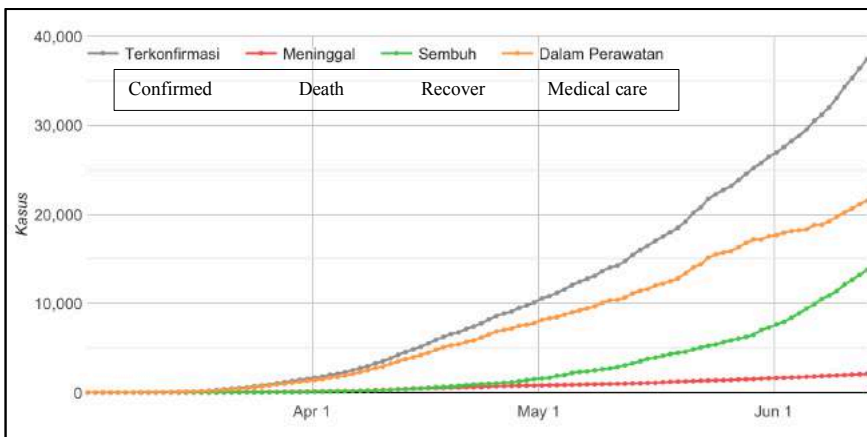


Figure 2. National Trend of Covid-19 in Indonesia

On the other hand, this pandemic has influenced all aspects of Indonesia, including Education (Hamid, 2020; Nadeak, 2020). In Education, there are direct impacts on teachers (schools), students, and parents (Giles, Park, & Wang, 2019; Wargadinata, Maimunah, Febriani, & Pimada, 2020). A face-to-face learning system that has been going on all of sudden has to be replaced immediately by online learning systems (Owston & York, 2018; Krishnamurthy, 2020). Furthermore, the instruction has shifted from teaching face-to-face to teach online due to the COVID-19 outbreak. The tools, models, and learning systems that have been applied and studied by teachers must be replaced with an online learning system (Farhan, Razmak, Demers, & Laflamme, 2019; Al Masarweh, 2019; Thongsri, Shen, & Bao, 2019; Al-Fraihat, Joy, & Sinclair, 2020). Therefore, teachers and students have to change and adapt to the learning models and tools used to carry out the online learning process correctly.

There are several problems faced in some rural areas, including Manokwari, West Papua. The limited infrastructure of Information Communications Technology (ICT) for teachers and students is also a problem in the online learning system. Distribution of ICT facilities is another factor that hinders the implementation of online learning systems in West Papua. The online learning system is limited. Instruction cannot be done per the curriculum. The teachers' workload is hefty because they are not familiar with the online learning system, so similarly students and parents. Instruction does not occur as in face-to-face learning. The teacher gives assignments, and students work without explaining beforehand. Thus, a representative solution is needed to resolve this problem. This is because the obstacle in rural areas has a unique character compared to urban communities.

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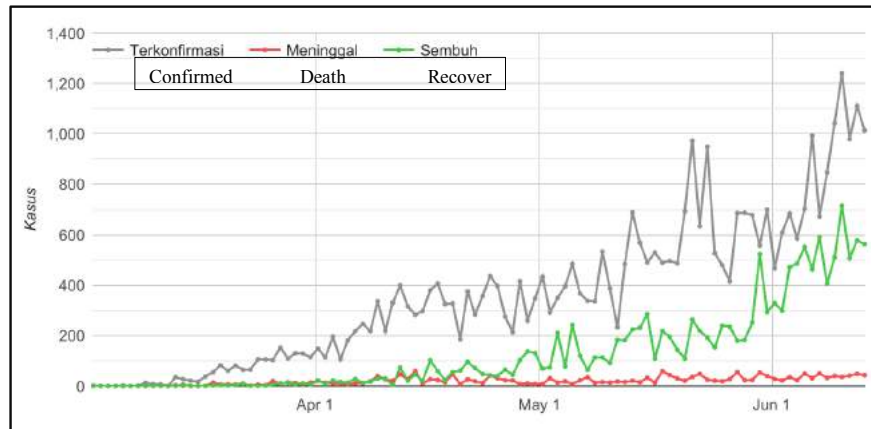


Figure 3. Daily distribution of Covid-19 in Indonesia

In this paper, there are five main topics would be discussed. Firstly, how teachers, lecturers, students, and parents in West Papua, especially in Manokwari, address the changes in the learning system. Secondly, what teachers' learning model uses in Indonesian West Papua during the COVID-19 period, thirdly, what students think about the learning system. Fourthly, how the learning system effective. Lastly, the various steps were taken by the government,

schools, teachers, parents, and students to improve the quality of mathematics instruction in West Papua during the Pandemic period. Problems and solutions, in this case, would be explored and explained in the next section.

## RESEARCH METHODS

The study was conducted using qualitative methods with a descriptive approach. In this study, research subjects describe their experiences and knowledge about research objects, teaching, and mathematics learning in the COVID-19 period. Data collection was carried out through structured interviews with teachers, lecturers, and students, using the WhatsApp (WA) application. Sampling was done purposively, with mathematics teachers or lecturers, teaching mathematics at an educational level, junior high school, senior high school, or university, during the COVID-19 period. They were mathematics teachers before the Pandemic occurred, also. The selection of students also uses the same criteria, namely, students at a particular level of education and implementing mathematics learning before and during the Pandemic. There were ten teachers, two lecturers, and nine students who are the subjects of this study.

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Interviews were conducted using the WA application. The critical question in this research is: "Please Mr / Mrs share experiences and problems in mathematics instruction during COVID-19 period". The item is then continued to find out more in detail about the learning system chosen, the reasons for using the method, various obstacles encountered, the solutions implemented, and the suggestions for further improvement of the online learning system for mathematics instruction in Manokwari, West Papua. In addition to the primary data, secondary data from the literature, especially about learning mathematics and COVID-19, used in this study. The data was analyzed to be presented in tables and narratives.

## RESULT AND DISCUSSION

Teachers, lecturers, and students in Manokwari use the online hardware system to learn during the COVID-19 Pandemic, such as smartphones and laptops. These ICT tools run the software, such as WhatsApp, Zoom Conference, Google Classroom, Video Tutorial, and e-learning. E-learning is an online learning system used as a complement to face-to-face learning systems at the University of Papua.

Teachers, lecturers, and students encounter several issues when implementing an online learning system. Various problems and solutions were then carried out by teachers, lecturers, and students so that mathematics learning could be carried out in West Papua during the COVID-19 Pandemic period explained as follows.

### *Problems and solutions of online learning system in West Papua*

The first problem encountered by teachers, lecturers, and students in West Papua in the implementation of the online learning system for mathematics instruction was the distribution of information and communication infrastructure. Some locations in Manokwari are far from

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the internet tower, so the internet signal cannot be accessed. In some areas, the internet signal can only be obtained only at certain times, such as at the nights or in the mornings.

The second problem is the accessibility of information and communication technology (ICT) devices, smartphones, and laptops. Not all students (and parents) have smartphones that can be used to support online learning activities. If any, the devices are limited and are used interchangeably, especially for parents who have more than one child attending school or college. Besides, some students have ICT tools but also cannot access the Internet because it requires quite an expensive financing.

To overcome these problems, the teachers carry out mathematics instruction in students' homes. The teacher's activities to overcome students' difficulties accessing the Internet and ICT equipment are presented in Figure 4.

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Figure 4. Mathematics instruction activities in students' home

In Figure 4, teachers, even school principals, come to the homes of students who do not have access to the online learning system. The teacher visit students in their homes to explain the subject matter, provide lesson material, deliver test material, and monitor the midterm and final exam. However, the activity of these teachers is a short-term solution. In the future, the answer is an improper step. The government needs to solve this problem so that the online learning system can be implemented in West Papua.



Especially for the lecturers at the University of Papua, the development of ICT has been in their learning activities. Lecturers have used several Online Learning System (OLS), such as WhatsApp, Zoom conference, Google Classroom, tutorial video, and e-learning. However, in practice, the OLS was not explicitly designed by the lecturer to be used separately from conventional lectures that prioritize face-to-face learning (offline learning). Lecturers use OLS and face-to-face learning alternately in their learning activities. In this case, OLS is positioned as support in their learning activities.

The next major issue is how to use ICT devices as a learning tool. Not all teachers, lecturers, and students are accustomed to utilizing this technological device in the online learning system. They are only accustomed to using smartphones and are limited to sending and receiving messages, especially using the WA application. Libro et al. (2007) explains that the cellular phone is not designed to be used in education, but it can be used as a tool for learning. Teachers have to explore the potential of mobile phones as a crucial device in the educational systems of developing countries.

To implement online learning with applications WA, mathematics teachers establish WhatsApp Group (WAG). The use of WAG is familiar for teachers and students in West Papua. They used to use WAG in their daily activities. This situation is in line with the research results of Sutikno et al. (2016), which states that WA is the best apps for instant messaging. However, there is a difference between using a smartphone for the learning process and daily activities. Joo and Sang (2013) state that there are two types of smartphone usage: ritualized and instrumental. Ritualized media use is more frequent and used more for diversionary reasons. On the other hand, the practical application refers to a more goal-oriented use of media content to gratify "informational needs or motives."



Figure 5. Teachers and students activities on online mathematics instruction

Consequently, some problems arise during the implementation of online learning using WAG. Interaction between teachers and students are not going on well in the execution of mathematics instruction. The teacher asks students to learn the subject matter by referring to the textbooks and student worksheets to complete the examples then and solve the exercise

questions. Learning activities of teachers and students apply the online learning system shown in Figure 5.

Furthermore, students who do not understand the subject matter, although it has been learned from textbooks and student worksheet activities, usually ask for explanations to both parents. Unfortunately, not all parents have the competency and opportunity to assist students in comprehending the subject matter. To answer the questions given, students then ask the answers to their friends. There is a tendency for students to answer the questions correctly without understanding the problem.

In an online learning system, the typical interaction occurs in asynchronous, text-based discussion forums. Teachers and students post messages and respond to other people's postings, resulting in a threaded discussion. In these discussions, if a teacher or learner does not display or is delayed in responding to another's post, the absence of communication comes across as silence (Xin & Feenberg, 2007; Duran 2020).

To solve this problem, some teachers asked students to create a video that shows how to resolve a particular issue. But in general, the teachers ask for students to work on the problems and then score without giving feedback to students. The use of video to ensure students' understanding of the subject matter, provided in Figure 6.



Figure 6. Students explain the problem solving on online mathematics instruction

In Figure 6, it appears that students explain the stages to solve a mathematical problem. Students' ability to demonstrate these stages in detail, orderly, and right, shows her mastery of the learning material. The use of the video is an effort to increase interaction between teachers and students in learning. Teachers need to make more innovative approaches to achieve the learning objectives of mathematics instruction.

### ***The future of mathematics instruction in online learning system***

Online mathematics instruction is necessary throughout the world, including in Indonesia and West Papua, especially in the COVID-19 Pandemic. Multiple problems in the implementation of online math learning in West Papua must be addressed immediately. The government should quickly provide solutions to overcome the issues.

The first step that needs to be done by the government is to organize the ICT tools for an online learning system. The government has to provide the infrastructure of telecommunication technology to support mobile and internet networks. ICT tools have an essential role in

education. According to Zhang and Cristol (2019), ICT has been used in higher education for many years. They provide reasonable solutions for Instruction and make learning available anywhere and anytime.

ICT devices should be accessible to all stakeholders, teachers, lecturers, and students. They should be able to access the internet anywhere and anytime, especially at home. Furthermore, according to Whelan (2008), government support is one of the essential development factors to improve access to ICT in The South Pacific. The South Pacific is a region with some similarities with the characteristics of the province of West Papua in Indonesia.

Farley and Song (2019) explain that Indonesia has high levels of mobile penetration but quite low levels of broadband internet and computer penetration. Broadband internet penetration is restricted due to poor infrastructure. On the other hand, on May 16, 2011, the United Nations stated that access to the internet was a human right. That statement has implications for governments in providing internet infrastructure (La Rue, 2011).

The second factor of access to the internet in West Papua relates to affordability. The cost of buying a phone, a sim card, and any upfront fees associated with holding a mobile phone can account for a large proportion of a person's income (Jeroschewski et al. 2013). This corresponded to the students' statements not to access the internet in West Papua. Therefore, the Indonesian government should provide subsidies to overcome this problem. The government can give open textbooks on this issue. Pitt et al. (2020) state that it can be done by delivering free books to support online learning.

Therefore, the Indonesian government should conduct a study before taking action to resolve these problems. The review should involve all stakeholders, including teachers and parents. The study also needs to be done in all aspects, including economic issues. So (2012) states that the Indonesian government must study accessibility, connectivity, and affordability of mobile devices, especially in West Papua.

Furthermore, the Indonesian government also needs to establish the National Standards for Distance Education (or online learning system). The standard is a regulation in implementing an online learning system. In the national standard, the online learning system is supposed to produce students who are knowledgeable, skilful, and character as the goal of Indonesia's national learning system.

In the current online learning system, social interaction does not occur between students. On the other hand, student character development can be well-formed if there is social interaction between students. Therefore, the government needs to prepare for online learning standards that can develop the character of students.

Besides lacking character development, the current online learning system cannot develop student skills to the fullest. The development of student knowledge needs to be accompanied by the development of student skills. Therefore, the national standard for online education, it is necessary to emphasize the development of students' abilities.

Some studies showed that online learning systems are still difficult to apply for elementary and middle school students. Online Learning should be equipped with face-to-face

Learning. Livingstone's research (2012) shows that there is a real advantage for online over face-to-face learning system, even though the effect was more massive for the blended learning system. The blended learning system is a mode of instruction that combines online learning system and face-to-face learning system.

Blended Learning is a learning system suitable for implementation in West Papua during this Pandemic. This learning is frequently displayed on a continuum, with face-to-face Learning at one extreme and distance learning system at the other extreme (Fresen, 2018). The combination of some aspects of the two extremes generates the blended learning system, which is located somewhere along the continuum, as presented in Figure 7.

Finally, an online learning system (full or blended) is successful when carried out by a creative teacher. The teacher is the leading player when learning is implemented using the online learning system (Goh et al. 2020). ICT alone cannot guarantee positive educational outcomes, but what the technology can achieve in the hands of skilled and imaginative teachers is equality in access to the kinds of teaching and learning resources and constructive interactions (Latchem & Jung, 2010). Furthermore, ICT for human development is not about technology, but about people using technology (Nawas & Kundi, 2011). Therefore, the teachers must also be equipped with knowledge and skills to develop e-learning materials creatively and independently. Teachers should be able to act as a center for online learning success.

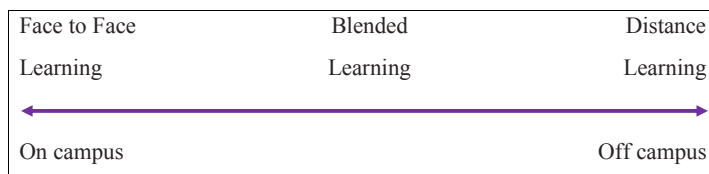


Figure 7. Illustration of Blended Learning, adapted from Fresen (2018)

The efforts to increase teachers' motivation in West Papua to learn and use ICTs for mathematics learning need to be done continuously. It's because teacher motivation plays an essential role in conventional education and e-learning, especially web-based learning (Kao et al. 2011).

## CONCLUSION

There are two main problems in implementing online mathematics learning systems in West Papua, namely accessibility and the ability to use ICT equipment. On the other hand, online mathematics learning is necessary in times of Pandemic COVID-19, as well as in the future. The government and other stakeholders have an essential role in the online mathematics learning system. The government needs to establish a National Standard for Online Education (Distance Education), including improving teachers' ability and other learning tools. However, Blended Learning is a learning system that is suitable to be applied in West Papua during this pandemic.

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#### Review 2

The paper presents the situation of Covid teaching in Indonesia, pointing out that the main temporary solution has been teachers teaching students in their homes. What can you say about effectiveness of that teaching? How much work did teachers have to do?

The paper states the need for creativity of the teacher. Can you provide examples of such creativity in practice?

The paper is interesting for us precisely in the descriptions of the problems and solutions., which is the main content of the papwer. It would be good to provide more detailed examples of the process so one could see the difficulties as well as the details of solutions.

## Manuscript Template for Submissions to the Mathematics Teaching- Research Journal

Małgorzata Marciniak<sup>1</sup>, Ambroży Kleks<sup>2</sup>, Adam Niezgódka<sup>2</sup>

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*Abstract: This is a sample template to help authors with the submission style. Please keep the abstract in italics, Times New Roman 12 points.*

### INTRODUCTION

In general, the style of MTRJ resembles the APA style. Here we reflect on the appearance of the first page. The headers and footers are provided here for to help the authors manage the positions of pictures and tables on the pages. Please keep the headers and footers unchanged. Page numbers will be adjusted during the editorial process.

#### **Title and authors**

Words in the title of the manuscript should be capitalized and written in Calibri Light (Headings) bold, 16 points. Provide the original spelling of the names of the authors in Times New Roman 12 points.

#### **Affiliations and email addresses**

Affiliations and locations of the institutions are mandatory for accepted manuscripts and email addresses are encouraged, at least the address of the corresponding author(s). In case of multiple authors with multiple affiliations provide superscripts as in the example above. The order of the authors can be either alphabetical or arranged based on authors' contribution to the manuscript.

### EQUATIONS

Equations should be numbered, editable and written in with consistent notation. Their style should be consistent throughout the manuscript, especially if the variables or equations appear in text. Here is an example of a text with equations.

We will solve the following integral



$$\int \frac{\sin x}{\cos^2 x} dx = \int \frac{1}{\cos x} \cdot \frac{\sin x}{\cos x} dx \quad (1)$$

by using substitution  $u = \cos x$  and by plugging  $du = -\sin x dx$ , so we have

$$-\int \frac{du}{u^2} = -\int u^{-2} du. \quad (2)$$

Further

$$-\frac{u^{-2+1}}{-2+1} + c = -\frac{u^{-1}}{-1} + c \quad (3)$$

and after plugging  $u = \cos x$  into equation (3) one obtains

$$\frac{1}{\cos x} + c = \sec x + c. \quad (4)$$

This concludes the example and the chapter with equations.

## TABLES

Number tables consistently throughout the manuscript and label them as in Table 1 below. Tables should be mentioned preferably right before or soon after they appear in the text.

$D_4$	1	$r$	$r^2$	$r^3$	$m$	$mr$	$mr^2$	$mr^3$
1	1	$r$	$r^2$	$r^3$	$m$	$mr$	$mr^2$	$mr^3$
$r$	$r$	$r^2$	$r^3$	1	$mr^3$	$m$	$mr$	$mr^2$
$r^2$	$r^2$	$r^3$	1	$r$	$mr^2$	$mr^3$	$m$	$mr$
$r^3$	$r^3$	1	$r$	$r^2$	$mr$	$mr^2$	$mr^3$	$m$
$m$	$m$	$mr$	$mr^2$	$mr^3$	1	$r$	$r^2$	$r^3$
$mr$	$mr$	$mr^2$	$mr^3$	$m$	$r^3$	1	$r$	$r^2$
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$mr^3$	$mr^3$	$m$	$mr$	$mr^2$	$r$	$r^2$	$r^3$	1

Table 1: The Cayley table for  $D_4$

## PICTURES

Number pictures consistently throughout the manuscript and label them as in Picture 1 below. Pictures should be mentioned preferably right before or soon after they appear in the text.

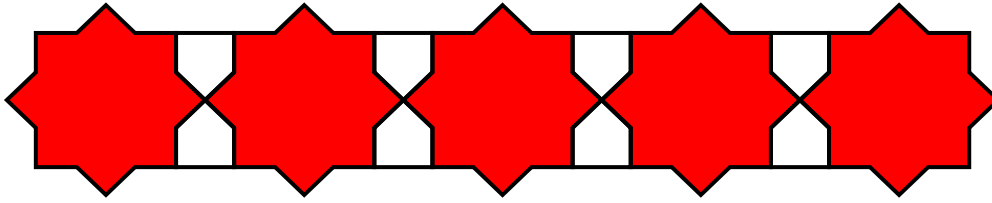


Figure1: Khateem of Sulaman

## CONCLUSIONS

This concludes the main aspects of the style of the Mathematics Teaching-Research Journal. Below is a sample style of the references.

### References

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Hasil revisi dan hasil cek similarity menggunakan iThenticate di kirim pada tanggal 14 Maret 2021 dengan perubahan signifikan pada konten isi.

The image shows a screenshot of a Gmail email interface. The search bar at the top contains the text "mtrj". The email is from Rully Indra (rully.indra@mpmat.uad.ac.id) to Bronislaw, Malgorzata, Ivan, Retamcao. The subject is "Dear Prof. Dr. Bronislaw Czarnocha, Editor in Chief of Mathematics Teaching Research Journal". The email body contains the following text:

Greetings from Indonesia, and wishing you a great day with happiness and healthy conditions in this Pandemic situation.

Thank you for allowing me to submit our revised manuscript entitled **The Mathematics Instruction in Rural Area during the Pandemic Era: Problems and Solutions to Mathematics Teaching Research Journal**. We do really appreciate the time and effort you and the reviewers have dedicated to providing valuable feedback on my manuscript. We are grateful to the reviewers for their insightful comments on our paper. We have been able to incorporate changes to reflect most of the suggestions provided by the reviewers. Furthermore, we have been revised the manuscript based on the reviewers' comments, suggestions, and remarks. Besides, all spelling and grammatical errors pointed out by the reviewers have been corrected. Lastly, we also attach a similarity check result from our article with a score of 10% by using iThenticate. We do hope that our revised paper could fulfill the standard article for publication in **Spring Issue at Mathematics Teaching Research Journal**.

Thank you very much for your cooperation, help, and kindness. We do really appreciate your time and look forward to seeing your response.

Best wishes,  
Rully Charitas Indra Prahmana

Below the text, there are two attachments:

- [MTRJ] Revised - L...
- [MTRJ] iThenticate...

The interface also shows a sidebar with folders like "Compose", "Inbox", "Starred", "Snoozed", "Sent", "Drafts", "Academia dan Res...", "IConProCS", "Notes", "Publons", "Rejected Email", "Research Gate", "Sejarah Matematik...", "Meet", and "Hangouts".

Paper hasil revisi dan hasil cek similarity dengan judul,  
**“The Mathematics Instruction in Rural Area during the Pandemic Era: Problems and Solutions”**

## The Mathematics Instruction in Rural Area during the Pandemic Era: Problems and Solutions

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*Abstract: The pandemic era had an enormous influence on teaching and learning activities in all regions of the world. For urban areas that generally already have a variety of adequate facilities and infrastructure, it still has an impact on their learning activities. However, this outbreak in rural areas with limitations in teaching and learning activities has its own story. Therefore, this study aims to identify the problems encountered and the solutions implemented by teachers, lecturers, and students in the implementation of mathematics learning during the COVID-19 pandemic in one of the rural areas in Indonesia, namely Manokwari, West Papua. Teachers, students, and lecturers were all purposefully selected as research subjects for the study, which was conducted using qualitative research techniques. Data was collected through structured interviews using the WhatsApp application, then analyzed to construct narratives, tables, and images. The results showed two main problems in implementing the online mathematics learning system in West Papua, namely accessibility to Information Communications Technology (ICT) equipment and the ability to use ICT equipment in carrying out mathematics learning online. The results also show that online mathematics learning is necessary to require government involvement in planning, implementing, and evaluating online mathematics learning systems. Yet, blended learning is a learning system that is suitable to be applied in West Papua during this pandemic situation.*

### INTRODUCTION

Coronavirus disease (COVID-19) is an infectious disease caused by a newly discovered coronavirus. The disease caused by Covid-19 has spread from Wuhan to all of China (Lipsitch et al., 2020). The virus that emerged in December 2019 has spread rapidly, with cases now confirmed in multiple countries, include Indonesia. WHO later declared the disease as a Pandemic.

As a Pandemic, this disease has spread to almost all countries globally, including Indonesia. President of the Republic of Indonesia, Ir. Joko Widodo, reported that the first Indonesian citizens infected with the virus were two people in Depok, West Java, on March 2, 2020. Since then, the number and distribution of infections have increased. Recorded until May 22, 2020, there have

been 395 Regencies in all provinces in Indonesia. Distribution COVID-19 positive in Indonesia is presented in Figure 1.

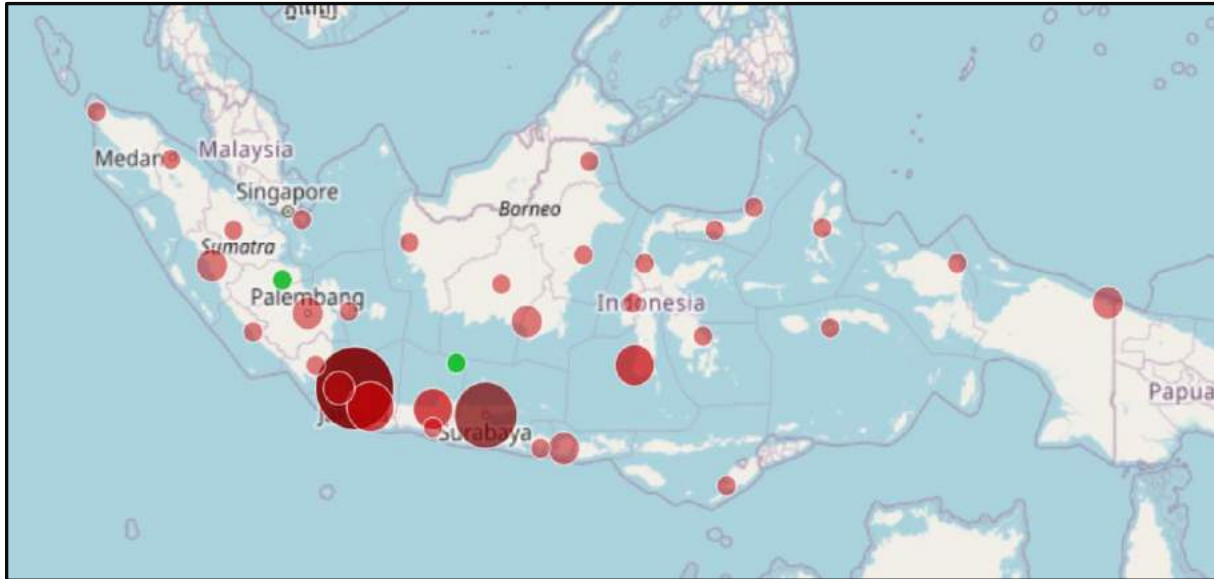


Figure 1: Distribution of Covid-19 in Indonesia

Figure 1 provides information that residents in all provinces and large islands in Indonesia have confirmed COVID-19. This information shows that all Indonesians, from East to West, from North to South, will suffer the consequences of this pandemic without exception. Furthermore, the number of people who confirmed positive for this virus, the number who died, recovered, and treated was presented in Figure 2.

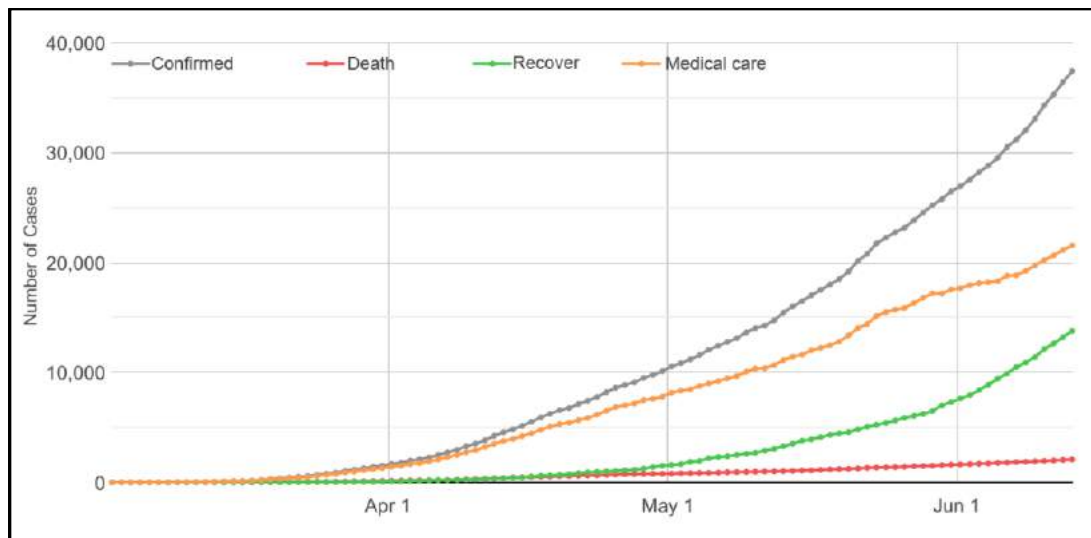


Figure 2: National Trend of Covid-19 in Indonesia

In contrast, Figure 3 offers information about increasing the number of coronavirus sufferers every day. Based on Figure 2 and Figure 3, it appears that the government cannot predict the end of the outbreak of Covid-19 in Indonesia. This fact is contrary to previous research reports that conducted studies to indicate that this pandemic will end in Indonesia before June 2020 (Susanto, 2020; Nuraini et al., 2020; Dwiputra, 2020). However, based on these data, these predictions are unlikely to occur. This pandemic can continue until the end of 2020, maybe even in the next few years, if the government and Indonesia's people are not severe in handling it.

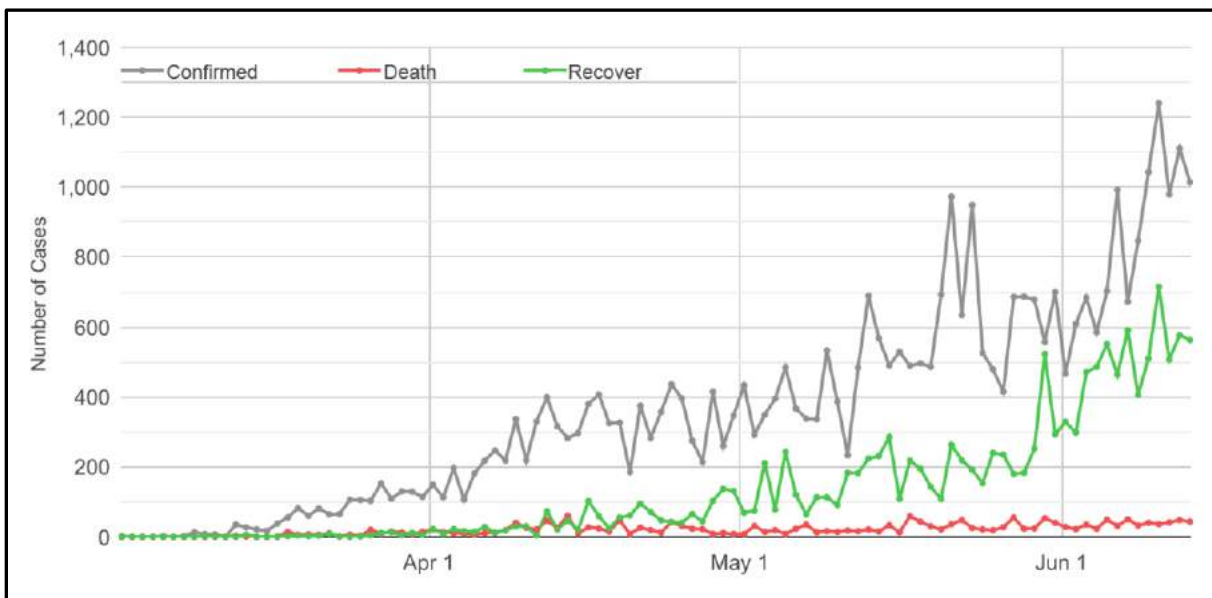


Figure 3: Daily Distribution of Covid-19 in Indonesia

On the other hand, this pandemic has influenced Indonesia's aspects, including Education (Hamid, 2020; Nadeak, 2020). There are direct impacts on teachers (schools), students, and parents (Giles, Park, & Wang, 2019; Wargadinata et al., 2020). A face-to-face learning system that has been going on all of sudden has to be replaced immediately by online learning systems (Owston & York, 2018; Krishnamurthy, 2020). Furthermore, the instruction has shifted from teaching face-to-face to teach online due to the COVID-19 outbreak. The tools, models, and learning systems that have been applied and studied by teachers must be replaced with an online learning system (Farhan et al., 2019; Al Masarweh, 2019; Thongsri, Shen, & Bao, 2019; Al-Fraihat, Joy, & Sinclair, 2020). Therefore, teachers and students have to change and adapt to the learning models and tools to carry out the online learning process correctly.

There are several problems faced in some rural areas, including Manokwari, West Papua. The limited infrastructure of Information Communications Technology (ICT) for teachers and students is also a problem in the online learning system. The distribution of ICT facilities is another factor that hinders the implementation of online learning systems in West Papua. The online learning

system is limited. Instruction cannot be executed according to the curriculum. Teachers, including students and parents, have a large workload because they are unfamiliar with the online learning environment. Instruction does not take place in the same way as it does in the face-to-face study. Furthermore, teachers have given some assignments, and students have worked without explanation before. Thus, a representative solution is needed to resolve this problem. This is because the obstacle in rural areas has a unique character compared to urban communities.

In this paper, there are five main topics would be discussed. Firstly, how teachers, lecturers, students, and parents in West Papua, especially in Manokwari, address the learning system's changes. Secondly, what teachers' learning model uses in Indonesian West Papua during the COVID-19 period, third, what students think about the learning system. Fourthly, how the learning system effective. Lastly, various steps were taken by the government, schools, teachers, parents, and students to improve the quality of mathematics instruction in West Papua during the Pandemic period. Problems and solutions, in this case, would be explored and explained in the next section.

## RESEARCH METHODS

The study was conducted using qualitative methods with a descriptive approach. In this study, research subjects describe their experiences and knowledge about research objects, teaching, and mathematics learning in the COVID-19 period. Data collection was carried out through structured interviews with teachers, lecturers, and students, using the WhatsApp (WA) application.

Sampling was done purposively, with mathematics teachers or lecturers, teaching mathematics at an educational level, junior high school, senior high school, or university, during the COVID-19 period. They were mathematics teachers before the Pandemic occurred also. Students' selection also uses the same criteria, namely, students at a particular level of education and implementing mathematics learning before and during the Pandemic. There were ten teachers, two lecturers, and nine students who are the subjects of this study.

Interviews were conducted using the WA application. This research's critical question is: "Please Mr / Mrs share experiences and problems in mathematics instruction during COVID-19 period". The item is then continued to find out more in detail about the learning system chosen, the reasons for using the method, various obstacles encountered, the solutions implemented, and the suggestions for further improvement of the online learning system for mathematics instruction in Manokwari, West Papua.

In addition to the primary data, secondary data from the literature, especially about learning mathematics and COVID-19, used in this study. The data was analyzed to be presented in tables and narratives.



## RESULT AND DISCUSSION

Teachers, lecturers, and students in Manokwari use the online hardware system to learn during the COVID-19 Pandemic situation, such as smartphones and laptops. These ICT tools run the software, such as WhatsApp, Zoom Conference, Google Classroom, Video Tutorial, and e-learning. E-learning is an online learning system used to complement face-to-face learning systems at the University of Papua.

Teachers, lecturers, and students face several challenges when implementing an online learning system. Various solutions have been implemented by teachers, lecturers, and students so that mathematics learning can be delivered in West Papua during this situation, as discussed further.

### Problems and Solutions of the Online Learning System in West Papua

The first problem encountered by teachers, lecturers, and students in West Papua in implementing the online learning system for mathematics instruction was distributing information and communication infrastructure. Some Manokwari locations are far from the internet tower, so they cannot access the internet signal. In some places, the internet signal cannot be obtained at any time except in the evenings or mornings.

The second problem is the accessibility of information and communication technology (ICT) devices, smartphones, and laptops. Not all students (and parents) have smartphones that can be used to support online learning activities. The devices are limited and are used interchangeably, especially for parents who have more than one child attending school or college. Besides, some students have ICT tools and cannot access the Internet because it requires expensive financing.

To overcome these problems, the teachers carry out mathematics instruction in students' homes. However, the instruction outside of the school is an additional burden for the teacher. The teacher has to go to every student's house because there is a ban on gathering. Learning activities for 80 - 90 minutes at school, the teacher must do about 180 - 240 minutes when visiting students' homes. Teachers' visits were becoming more frequent if students were not home during the session. Therefore, during the visit, the teachers provided well-prepared instructional materials. When using these instructional materials, students were expected to comprehend the content well. Yet, if students do not understand it, the teacher can go over it in the next visit.

The teacher's activities to overcome students' difficulties accessing the Internet and ICT equipment are presented in Figure 4. It shows that teachers, even school principals, come to the homes of students who do not have access to the online learning system. The teacher visits students in their families to explain the subject matter, provide lesson material, deliver test material, and monitor the midterm and final exam. However, the activity of these teachers is a short-term solution. In the

future, the answer is an improper step. The government needs to solve this problem to implement the online learning system in West Papua.



Figure 4: Mathematics Instruction Activities in Students' Home

Especially for the lecturers at the University of Papua, ICT development has been in their learning activities. Lecturers have used several Online Learning Systems (OLS), such as WhatsApp, Zoom conference, Google Classroom, tutorial video, and e-learning. However, in practice, the OLS was not explicitly designed by the lecturer to be used separately from conventional lectures that prioritize face-to-face learning (offline learning). Lecturers use OLS and face-to-face learning alternately in their learning activities. In this case, OLS is positioned as support in their learning activities.

The next major issue is how to use ICT devices as a learning tool. Not all teachers, lecturers, and students are accustomed to utilizing this technological device in the online learning system. They are used to using smartphones and are limited to sending and receiving messages, especially using the WA application. Librero et al. (2007) explain that the cellular phone is not designed to be used in education, but it can be used as a learning tool. Teachers have to explore mobile phones' potential as a crucial device in the educational systems of developing countries.

To implement online learning with applications WA, mathematics teachers establish WhatsApp Group (WAG). The use of WAG is familiar for teachers and students in West Papua. They used to use WAG in their daily activities. This situation is in line with Sutikno et al. (2016) 's research results, which states that WA is the best apps for instant messaging. However, there is a difference between using a smartphone for the learning process and daily activities. Joo and Sang (2013) state that there are two types of smartphone usage: ritualized and instrumental. Ritualized media use is more frequent and used more for diversionary reasons. On the other hand, the practical application refers to a more goal-oriented use of media content to gratify "informational needs or motives."

Consequently, some problems arise during the implementation of online learning using WAG. Interaction between teachers and students is not going on well in the execution of mathematics instruction. The teacher asks students to learn the subject matter by referring to the textbooks and student worksheets to complete the examples and then solve the exercise questions. Learning activities of teachers and students apply the online learning system shown in Figure 5.



Figure 5: Teachers and Students' Activities on Online Mathematics Instruction

Furthermore, although students have been learned from textbooks and student worksheet activities, those who do not understand the subject matter usually ask for both parents' explanations. Unfortunately, not all parents have the competency and opportunity to assist students in comprehending the subject matter. To answer the questions given, students then ask the answers to their friends. There is a tendency for students to answer the questions correctly without understanding the problem.

In an online learning system, the typical interaction occurs in asynchronous, text-based discussion forums. Teachers and students post messages and respond to other people's postings, resulting in a threaded discussion. In these discussions, if a teacher or learner does not display or is delayed in responding to another's post, the absence of communication comes across as silence (Xin & Feenberg, 2007; Duran 2020).

To solve this problem, some teachers asked students to create a video that shows how to resolve a particular issue. But in general, the teachers ask for students to work on the problems and then score without giving feedback to students. The use of video to ensure students' understanding of the subject matter, provided in Figure 6. It shows that students explain the stages to solve a mathematical problem. Students' ability to demonstrate these stages in detail, orderly and correct indicates their mastery of the learning material. The use of the video is an effort to increase

interaction between teachers and students in learning. Teachers need to make more innovative approaches to achieve the learning objectives of mathematics instruction.



Figure 6: Students Explain the Problem Solving on Online Mathematics Instruction

### The Future of Mathematics Instruction in Online Learning System

Online mathematics instruction is necessary throughout the world, including in Indonesia and West Papua, especially in the COVID-19 Pandemic. The government must address multiple problems in the implementation of online math learning in West Papua. They should quickly provide solutions to overcome the issues.

The first step that needs to be done by the government is to organize the ICT tools for an online learning system. The government has to provide the infrastructure of telecommunication technology to support mobile and internet networks. ICT tools have an essential role in education (Ariyanti & Santoso, 2020). Furthermore, Zhang and Cristol (2019) stated that ICT has been used in higher education for many years. They provide reasonable solutions for Instruction and make Learning available anywhere and anytime.

ICT devices should be accessible to all stakeholders, teachers, lecturers, and students. They should be able to access the internet anywhere and anytime, especially at home. Furthermore, Whelan (2008) shows that government support is one of the essential development factors to improve access to ICT in The South Pacific. The South Pacific is a region with some similarities with the characteristics of West Papua's province in Indonesia.

Farley and Song (2019) explain that Indonesia has high mobile penetration levels but relatively low broadband internet and computer penetration levels. Broadband internet penetration is restricted due to poor infrastructure. On the other hand, on May 16, 2011, the United Nations stated that access to the internet was a human right. That statement has implications for governments in providing internet infrastructure (La Rue, 2011).

The second factor of access to the internet in West Papua relates to affordability. The cost of buying a phone, a sim card, and any upfront fees associated with holding a mobile phone can account for a large proportion of a person's income (Jeroschewski et al., 2013). This corresponded to the students' statements not to access the internet in West Papua. Therefore, the Indonesian

government should provide subsidies to overcome this problem. The government can give open textbooks on this issue. It can be done by delivering free books to support online learning (Pitt et al., 2020).

Therefore, the Indonesian government should conduct a study before acting to resolve these problems. The review should involve all stakeholders, including teachers and parents. The study also needs to be done in all aspects, including economic issues. So (2012) states that the Indonesian government must study accessibility, connectivity, and affordability of mobile devices, especially in West Papua. Furthermore, the Indonesian government also needs to establish the National Standards for Distance Education (or online learning system). The standard is a regulation in implementing an online learning system. In the national standard, the online learning system is supposed to produce knowledgeable, skillful, and characterized students as the goal of Indonesia's national learning system.

In the current online learning system, social interaction does not occur between students. On the other hand, student character development can be well-formed if there is social interaction between students. Therefore, the government needs to prepare for online learning standards that can develop the character of students.

Besides lacking character development, the current online learning system cannot develop student skills to the fullest. The result of student knowledge needs to be accompanied by the development of student skills. Therefore, the national standard for online education is necessary to emphasize the development of student's abilities. Some studies showed that online learning systems are still difficult to apply for elementary and middle school students. Online Learning should be equipped with face-to-face Learning. Livingstone's research (2012) shows a real advantage for online over face-to-face learning system, even though the effect was more massive for the blended learning system. The blended learning system is a mode of Instruction that combines an online learning system and a face-to-face learning system.

Blended Learning is a learning system suitable for implementation in West Papua during this Pandemic. This Learning is frequently displayed on a continuum, with face-to-face Learning at one extreme and distance learning system at the other extreme (Fresen, 2018). The combination of some aspects of the two extremes generates the blended learning system, located somewhere along the continuum, as presented in Figure 7.

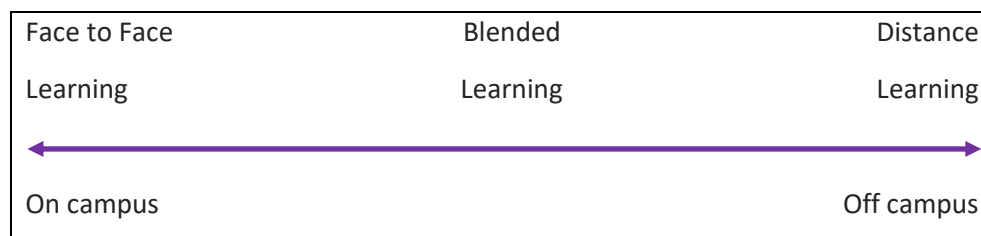


Figure 7: Illustration of Blended Learning, Adapted from Fresen (2018)

Finally, an online learning system (whole or blended) is successful when carried out by a creative teacher. The teacher is the leading player when learning is implemented using the online learning system (Goh et al. 2020). ICT alone cannot guarantee positive educational outcomes, but what the technology can achieve in the hands of skilled and imaginative teachers is equality in access to the kinds of teaching and learning resources and constructive interactions (Latchem & Jung, 2010). Furthermore, ICT for human development is not about technology but people using technology (Nawaz & Kundi, 2011). Therefore, the teachers must also be equipped with knowledge and skills to develop e-learning materials creatively and independently. Teachers should be able to act as a center for online learning success.

The efforts to increase teachers' motivation in West Papua to learn and use ICTs for mathematics learning need to be done continuously. It's because teacher motivation plays an essential role in conventional education and e-learning, especially web-based learning (Kao, Wu, & Tsai, 2011; Khanal et al., 2020). Teachers may take some innovative steps in online learning, including developing interactive learning videos and the use of contextual problems in the teaching materials. These creative efforts are expected to improve the productivity of the online learning system.

## CONCLUSIONS

There are two main problems in implementing online mathematics learning systems in West Papua, namely accessibility and the ability to use ICT equipment. On the other hand, online mathematics learning is necessary in times of Pandemic COVID-19 and the future. The government and other stakeholders have an essential role in the online mathematics learning system. The government needs to establish a National Standard for Online Education (Distance Education), including improving teachers' abilities and learning tools. However, Blended Learning is a learning system that is suitable to be applied in West Papua during this pandemic.

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# The Mathematics Instruction in Rural Area during the Pandemic Era: Problems and Solutions

*By* Rully Charitas Indra Prahmana

## The Mathematics Instruction in Rural Area during the Pandemic Era: Problems and Solutions

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*Abstract: The pandemic era had an enormous influence on teaching and learning activities in all regions of the world. For urban areas that generally already have a variety of adequate facilities and infrastructure, it still has an impact on their learning activities. However, this outbreak in rural areas with limitations in teaching and learning activities has its own story. Therefore, this study aims to identify the problems encountered and the solutions implemented by teachers, lecturers, and students in the implementation of mathematics learning during the COVID-19 pandemic in one of the rural areas in Indonesia, namely Manokwari, West Papua. Teachers, students, and lecturers were all purposefully selected as research subjects for the study, which was conducted using qualitative research techniques. Data was collected through structured interviews using the WhatsApp application, then analyzed to construct narratives, tables, and images. The results showed two main problems in implementing the online mathematics learning system in West Papua, namely accessibility to Information Communications Technology (ICT) equipment and the ability to use ICT equipment in carrying out mathematics learning online. The results also show that online mathematics learning is necessary to require government involvement in planning, implementing, and evaluating online mathematics learning systems. Yet, blended learning is a learning system that is suitable to be applied in West Papua during this pandemic situation.*

### INTRODUCTION

Coronavirus disease (COVID-19) is an infectious disease caused by a newly discovered coronavirus. The disease used by Covid-19 has spread from Wuhan to all of China (Lipsitch et al., 2020). The virus that emerged in December 2019 has spread rapidly, with cases now confirmed in multiple countries, include Indonesia. WHO later declared the disease as a Pandemic.

As a Pandemic, this disease has spread to almost all countries globally, including Indonesia. President of the Republic of Indonesia, Ir. Joko Widodo, reported that the first Indonesian citizens infected with the virus were two people in Depok, West Java, on March 2, 2020. Since then, the number and distribution of infections have increased. Recorded until May 22, 2020, there have

been 395 Regencies in all provinces in Indonesia. Distribution COVID-19 positive in Indonesia is presented in Figure 1.

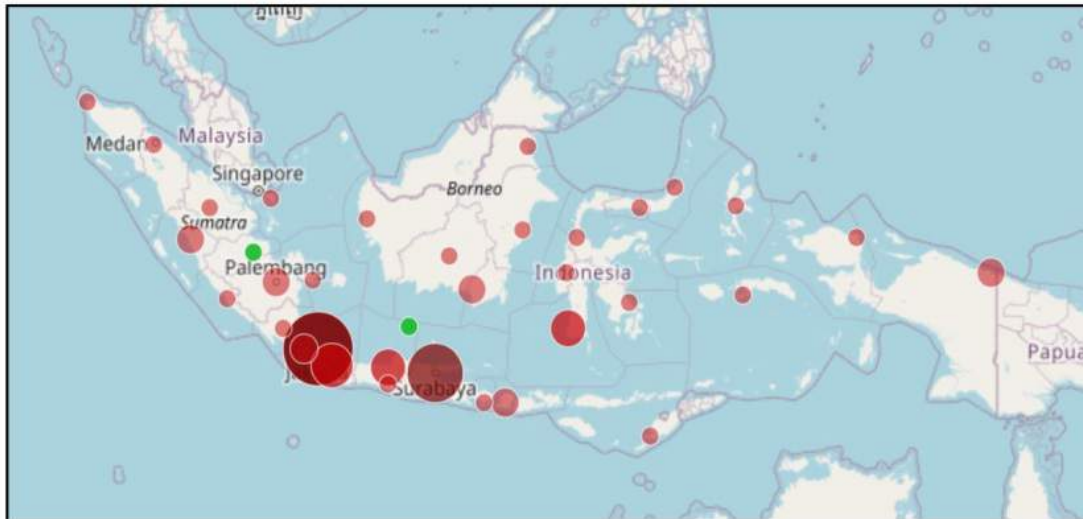


Figure 1: Distribution of Covid-19 in Indonesia

Figure 1 provides information that residents in all provinces and 1,214 islands in Indonesia have confirmed COVID-19. This information shows that all Indonesians, from East to West, from North to South, will suffer the consequences of this pandemic without exception. Furthermore, the number of people who confirmed positive for this virus, the number who died, recovered, and treated was presented in Figure 2.

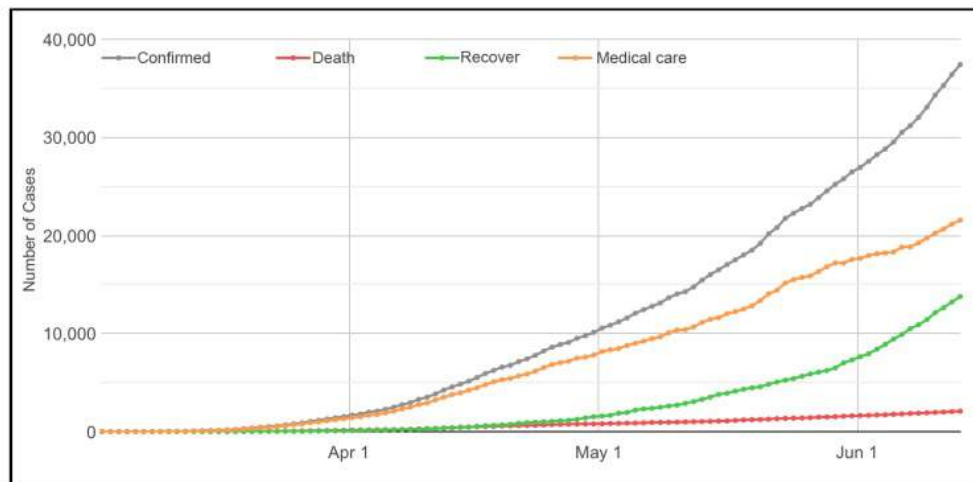


Figure 2: National Trend of Covid-19 in Indonesia

In contrast, Figure 3 offers information about increasing the number of coronavirus sufferers every day. Based on Figure 2 and Figure 3, it appears that the government cannot predict the end of the outbreak of Covid-19 in Indonesia. This fact is contrary to previous research reports that conducted studies to indicate that this pandemic will end in Indonesia before June 2020 (Susanto, 2020; Nuraini et al., 2020; Dwiputra, 2020). However, based on these data, these predictions are unlikely to occur. This pandemic can continue until the end of 2020, maybe even in the next few years, if the government and Indonesia's people are not severe in handling it.

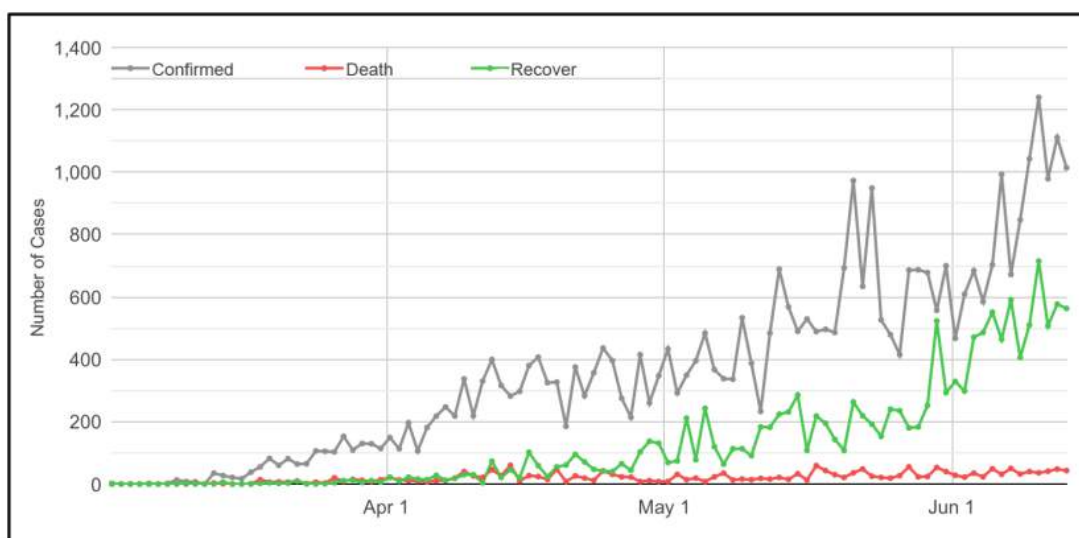


Figure 3: Daily Distribution of Covid-19 in Indonesia

On the other hand, this pandemic has influenced Indonesia's aspects, including Education (Hamid, 2020; Nadeak, 2020). There are direct impacts on teachers (schools), students, and parents (Giles, Park, & Wang, 2019; Wargadinata et al., 2020). A face-to-face learning system that has been going on all of sudden has to be replaced immediately by online learning systems (Owston & York, 2018; Krishnamurthy, 2020). Furthermore, the instruction has shifted from teaching face-to-face to teach online due to the COVID-19 outbreak. The tools, models, and learning systems that have been applied and studied by teachers must be replaced with an online learning system (Farhan et al., 2019; Al Masarweh, 2019; Thongsri, Shen, & Bao, 2019; Al-Fraihat, Joy, & Sinclair, 2020). Therefore, teachers and students have to change and adapt to the learning models and tools to carry out the online learning process correctly.

There are several problems faced in some rural areas, including Manokwari, West Papua. The limited infrastructure of Information Communications Technology (ICT) for teachers and students is also a problem in the online learning system. The distribution of ICT facilities is another factor that hinders the implementation of online learning systems in West Papua. The online learning

system is limited. Instruction cannot be executed according to the curriculum. Teachers, including students and parents, have a large workload because they are unfamiliar with the online learning environment. Instruction does not take place in the same way as it does in the face-to-face study. Furthermore, teachers have given some assignments, and students have worked without explanation before. Thus, a representative solution is needed to resolve this problem. This is because the obstacle in rural areas has a unique character compared to urban communities.

In this paper, there are five main topics would be discussed. Firstly, how teachers, lecturers, students, and parents in West Papua, especially in Manokwari, address the learning system's changes. Secondly, what teachers' learning model uses in Indonesian West Papua during the COVID-19 period, third, what students think about the learning system. Fourthly, how the learning system effective. Lastly, various steps were taken by the government, schools, teachers, parents, and students to improve the quality of mathematics instruction in West Papua during the Pandemic period. Problems and solutions, in this case, would be explored and explained in the next section.

## RESEARCH METHODS

The study was conducted using qualitative methods with a descriptive approach. In this study, research subjects describe their experiences and knowledge about research objects, teaching, and mathematics learning in the COVID-19 period. Data collection was carried out through structured interviews with teachers, lecturers, and students, using the WhatsApp (WA) application.

Sampling was done purposively, with mathematics teachers or lecturers, teaching mathematics at an educational level, junior high school, senior high school, or university, during the COVID-19 period. They were mathematics teachers before the Pandemic occurred also. Students' selection also uses the same criteria, namely, students at a particular level of education and implementing mathematics learning before and during the Pandemic. There were ten teachers, two lecturers, and nine students who are the subjects of this study.

Interviews were conducted using the WA application. This research's critical question is: "Please Mr / Mrs share experiences and problems in mathematics instruction during COVID-19 period". The item is then continued to find out more in detail about the learning system chosen, the reasons for using the method, various obstacles encountered, the solutions implemented, and the suggestions for further improvement of the online learning system for mathematics instruction in Manokwari, West Papua.

In addition to the primary data, secondary data from the literature, especially about learning mathematics and COVID-19, used in this study. The data was analyzed to be presented in tables and narratives.

## RESULT AND DISCUSSION

Teachers, lecturers, and students in Manokwari use the online hardware system to learn during the COVID-19 Pandemic situation, such as smartphones and laptops. These ICT tools run the software, such as WhatsApp, Zoom Conference, Google Classroom, Video Tutorial, and e-learning. E-learning is an online learning system used to complement face-to-face learning systems at the University of Papua.

Teachers, lecturers, and students face several challenges when implementing an online learning system. Various solutions have been implemented by teachers, lecturers, and students so that mathematics learning can be delivered in West Papua during this situation, as discussed further.

### Problems and Solutions of the Online Learning System in West Papua

The first problem encountered by teachers, lecturers, and students in West Papua in implementing the online learning system for mathematics instruction was distributing information and communication infrastructure. Some Manokwari locations are far from the internet tower, so they cannot access the internet signal. In some places, the internet signal cannot be obtained at any time except in the evenings or mornings.

The second problem is the accessibility of information and communication technology (ICT) devices, smartphones, and laptops. Not all students (and parents) have smartphones that can be used to support online learning activities. The devices are limited and are used interchangeably, especially for parents who have more than one child attending school or college. Besides, some students have ICT tools and cannot access the Internet because it requires expensive financing.

To overcome these problems, the teachers carry out mathematics instruction in students' homes. However, the instruction outside of the school is an additional burden for the teacher. The teacher has to go to every student's house because there is a ban on gathering. Learning activities for 80 - 90 minutes at school, the teacher must do about 180 - 240 minutes when visiting students' homes. Teachers' visits were becoming more frequent if students were not home during the session. Therefore, during the visit, the teachers provided well-prepared instructional materials. When using these instructional materials, students were expected to comprehend the content well. Yet, if students do not understand it, the teacher can go over it in the next visit.

The teacher's activities to overcome students' difficulties accessing the Internet and ICT equipment are presented in Figure 4. It shows that teachers, even school principals, come to the homes of students who do not have access to the online learning system. The teacher visits students in their families to explain the subject matter, provide lesson material, deliver test material, and monitor the midterm and final exam. However, the activity of these teachers is a short-term solution. In the

future, the answer is an improper step. The government needs to solve this problem to implement the online learning system in West Papua.



Figure 4: Mathematics Instruction Activities in Students' Home

Especially for the lecturers at the University of Papua, ICT development has been in their learning activities. Lecturers have used several Online Learning Systems (OLS), such as WhatsApp, Zoom conference, Google Classroom, tutorial video, and e-learning. However, in practice, the OLS was not explicitly designed by the lecturer to be used separately from conventional lectures that prioritize face-to-face learning (offline learning). Lecturers use OLS and face-to-face learning alternately in their learning activities. In this case, OLS is positioned as support in their learning activities.

The next major issue is how to use ICT devices as a learning tool. Not all teachers, lecturers, and students are accustomed to utilizing this technological device in the online learning system. They are used to using smartphones and are limited to sending and receiving messages, especially using the WA application. Librero et al. (2007) explain that the cellular phone is not designed to be used in education, but it can be used as a learning tool. Teachers have to explore mobile phones' potential as a crucial device in the educational systems of developing countries.

To implement online learning with applications WA, mathematics teachers establish WhatsApp Group (WAG). The use of WAG is familiar for teachers and students in West Papua. They used to use WAG in their daily activities. This situation is in line with Sutikno et al. (2016)'s research results, which states that WA is the best apps for instant messaging. However, there is a difference between using a smartphone for the learning process and daily activities. Joo and Sang (2013) state that there are two types of smartphone usage: ritualized and instrumental. Ritualized media use is more frequent and used more for diversionary reasons. On the other hand, the practical application refers to a more goal-oriented use of media content to gratify "informational needs or motives."



Consequently, some problems arise during the implementation of online learning using WAG. Interaction between teachers and students is not going on well in the execution of mathematics instruction. The teacher asks students to learn the subject matter by referring to the textbooks and student worksheets to complete the examples and then solve the exercise questions. Learning activities of teachers and students apply the online learning system shown in Figure 5.



Figure 5: Teachers and Students' Activities on Online Mathematics Instruction

Furthermore, although students have been learned from textbooks and student worksheet activities, those who do not understand the subject matter usually ask for both parents' explanations. Unfortunately, not all parents have the competency and opportunity to assist students in comprehending the subject matter. To answer the questions given, students then ask the answers to their friends. There is a tendency for students to answer the questions correctly without understanding the problem.

<sup>2</sup>  
In an online learning system, the typical interaction occurs in asynchronous, text-based discussion forums. Teachers and students post messages and respond to other people's postings, resulting in a threaded discussion. In these discussions, if a teacher or learner does not display or is delayed in responding to another's post, the absence of communication comes across as silence (Xin & Feenberg, 2007; Duran 2020).

To solve this problem, some teachers asked students to create a video that shows how to resolve a particular issue. But in general, the teachers ask for students to work on the problems and then score without giving feedback to students. The use of video to ensure students' understanding of the subject matter, provided in Figure 6. It shows that students explain the stages to solve a mathematical problem. Students' ability to demonstrate these stages in detail, orderly and correct indicates their mastery of the learning material. The use of the video is an effort to increase

interaction between teachers and students in learning. Teachers need to make more innovative approaches to achieve the learning objectives of mathematics instruction.



Figure 6: Students Explain the Problem Solving on Online Mathematics Instruction

### The Future of Mathematics Instruction in Online Learning System

Online mathematics instruction is necessary throughout the world, including in Indonesia and West Papua, especially in the COVID-19 Pandemic. The government must address multiple problems in the implementation of online math learning in West Papua. They should quickly provide solutions to overcome the issues.

The first step that needs to be done by the government is to organize the ICT tools for an online learning system. The government has to provide the infrastructure of telecommunication technology to support mobile and internet networks. ICT tools have an essential role in education (Ariyanti & Santoso, 2020). Furthermore, Zhang and Cristol (2019) stated that ICT has been used in higher education for many years. They provide reasonable solutions for Instruction and make Learning available anywhere and anytime.

ICT devices should be accessible to all stakeholders, teachers, lecturers, and students. They should be able to access the internet anywhere and anytime, especially at home. Furthermore, Whelan (2008) shows that government support is one of the essential development factors to improve access to ICT in The South Pacific. The South Pacific is a region with some similarities with the characteristics of West Papua's province in Indonesia.

Farley and Song (2019) explain that Indonesia has high mobile penetration levels but relatively low broadband internet and computer penetration levels. Broadband internet penetration is restricted due to poor infrastructure. On the other hand, on May 16, 2011, the United Nations stated that access to the internet was a human right. That statement has implications for governments in providing internet infrastructure (La Rue, 2011).

The second factor of access to the internet in West Papua relates to affordability. The cost of buying a phone, a sim card, and any upfront fees associated with holding a mobile phone can account for a large proportion of a person's income (Jeroschewski et al., 2013). This corresponded to the students' statements not to access the internet in West Papua. Therefore, the Indonesian

government should provide subsidies to overcome this problem. The government can give open textbooks on this issue. It can be done by delivering free books to support online learning (Pitt et al., 2020).

Therefore, the Indonesian government should conduct a study before acting to resolve these problems. The review should involve all stakeholders, including teachers and parents. The study also needs to be done in all aspects, including economic issues. So (2012) states that the Indonesian government must study accessibility, connectivity, and affordability of mobile devices, especially in West Papua. Furthermore, the Indonesian government also needs to establish the National Standards for Distance Education (or online learning system). The standard is a regulation in implementing an online learning system. In the national standard, the online learning system is supposed to produce knowledgeable, skillful, and characterized students as the goal of Indonesia's national learning system.

In the current online learning system, social interaction does not occur between students. On the other hand, student character development can be well-formed if there is social interaction between students. Therefore, the government needs to prepare for online learning standards that can develop the character of students.

Besides lacking character development, the current online learning system cannot develop student skills to the fullest. The result of student knowledge needs to be accompanied by the development of student skills. Therefore, the national standard for online education is necessary to emphasize the development of student's abilities. Some studies showed that online learning systems are still difficult to apply for elementary and middle school students. Online Learning should be equipped with face-to-face Learning. Livingstone's research (2012) shows a real advantage for online over face-to-face learning system, even though the effect was more massive for the blended learning system. The blended learning system is a mode of Instruction that combines an online learning system and a face-to-face learning system.

Blended Learning is a learning system suitable for implementation in West Papua during this Pandemic. This Learning is frequently displayed on a continuum, with face-to-face Learning at one extreme and distance learning system at the other extreme (Fresen, 2018). The combination of some aspects of the two extremes generates the blended learning system, located somewhere along the continuum, as presented in Figure 7.

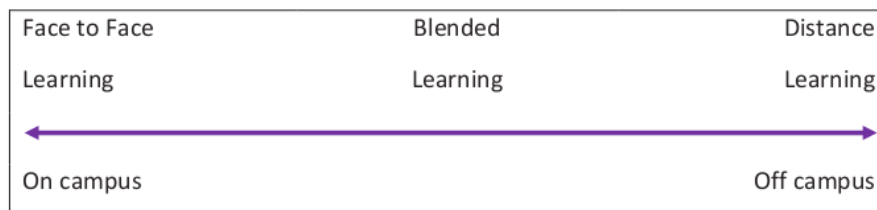


Figure 7: Illustration of Blended Learning, Adapted from Fresen (2018)

Finally, an online learning system (whole or blended) is successful when carried out by a creative teacher. The teacher is the leading player when learning is implemented using the online learning system (Goh et al. 2020). ICT alone cannot guarantee positive educational outcomes, but what the technology can achieve in the hands of skilled and imaginative teachers is equality in access to the kinds of teaching learning resources and constructive interactions (Latchem & Jung, 2010). Furthermore, ICT for human development is not about technology but people using technology (Nawaz & Kundi, 2011). Therefore, the teachers must also be equipped with knowledge and skills to develop e-learning materials creatively and independently. Teachers should be able to act as a center for online learning success.

The efforts to increase teachers' motivation in West Papua to learn and use ICTs for mathematics learning need to be done continuously. It's because teacher motivation plays an essential role in conventional education and e-learning, especially web-based learning (Kao, Wu, & Tsai, 2011; Khanal et al., 2020). Teachers may take some innovative steps in online learning, including developing interactive learning videos and the use of contextual problems in the teaching materials. These creative efforts are expected to improve the productivity of the online learning system.

## CONCLUSIONS

There are two main problems in implementing online mathematics learning systems in West Papua, namely accessibility and the ability to use ICT equipment. On the other hand, online mathematics learning is necessary in times of Pandemic COVID-19 and the future. The government and other stakeholders have an essential role in the online mathematics learning system. The government needs to establish a National Standard for Online Education (Distance Education), including improving teachers' abilities and learning tools. However, Blended Learning is a learning system that is suitable to be applied in West Papua during this pandemic.

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- Inbox 406
- Starred
- Snoozed
- Sent
- Drafts
- Academia dan Res... 19
- IconProCS 204
- Notes
- Publons 2
- Rejected Email
- Research Gate 38
- Sejarah Matematik... 24
- More

**Meet**

- New meeting
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**Thread 1:**

**[Accepted Paper] The Mathematics Instruction in Rural Area during the Pandemic Era: Problems and Solutions** Inbox x

**Rully Indra** <rully.indra@mpmat.uad.ac.id> to Bronislaw, Malgorzata, Ivan, Retamoso ▾  
Tue, Mar 23, 5:00 PM ☆ ↶ ⋮

Dear Prof. Dr. Bronislaw Czarnocha,  
Editor in Chief of Mathematics Teaching Research Journal

Greetings from Indonesia, and wishing you a great day with happiness and healthy conditions in this Pandemic situation.

First of all, I would like to thank you for your accepting submission decision regarding our paper entitled *The Mathematics Instruction in Rural Area during the Pandemic Era: Problems and Solutions*, on **March 13, 2021**. In the previous email, you said, "If you can resubmit soon, we will publish it in the **Spring issue**." Furthermore, we have been sending our revised paper, and the similarity check result from our article with **10%** by using iThenticate on **March 14, 2021**. However, we have not received further confirmation or information regarding our manuscript. Therefore, we would like to request any updates on our paper's status in this email kindly. Is it possible our article would be published in the **Mathematics Teaching Research Journal** in the **Spring issue**? This information is essential to us because it is related to our research report in our university. We do hope that our revised paper could fulfill the standard article for publication in **Spring Issue** at **Mathematics Teaching Research Journal**.

Once again, thank you very much for your cooperation, help, and kindness. We do really appreciate your time and look forward to seeing your response.

Best wishes,

Assoc. Prof. Dr. Rully Charitas Indra Prahmana  
Department of Master Program on Mathematics Education  
Faculty of Teacher Training and Education  
Universitas Ahmad Dahlan, Yogyakarta, Indonesia  
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**Thread 2:**

**Bronislaw Czarnocha** to me ▾  
Tue, Mar 23, 7:12 PM ☆ ↶ ⋮

Hallo, your paper will appear in the Spring issue as I am just writing the editorial to that volume.. It probably will be published online after Easter but there is a small possibility it will be done before, this week. It depends on the webmaster and the college starts Springer break this weekend till after Easter.

Best  
Bronislaw Czarnocha  
Editor

\*\*\*  
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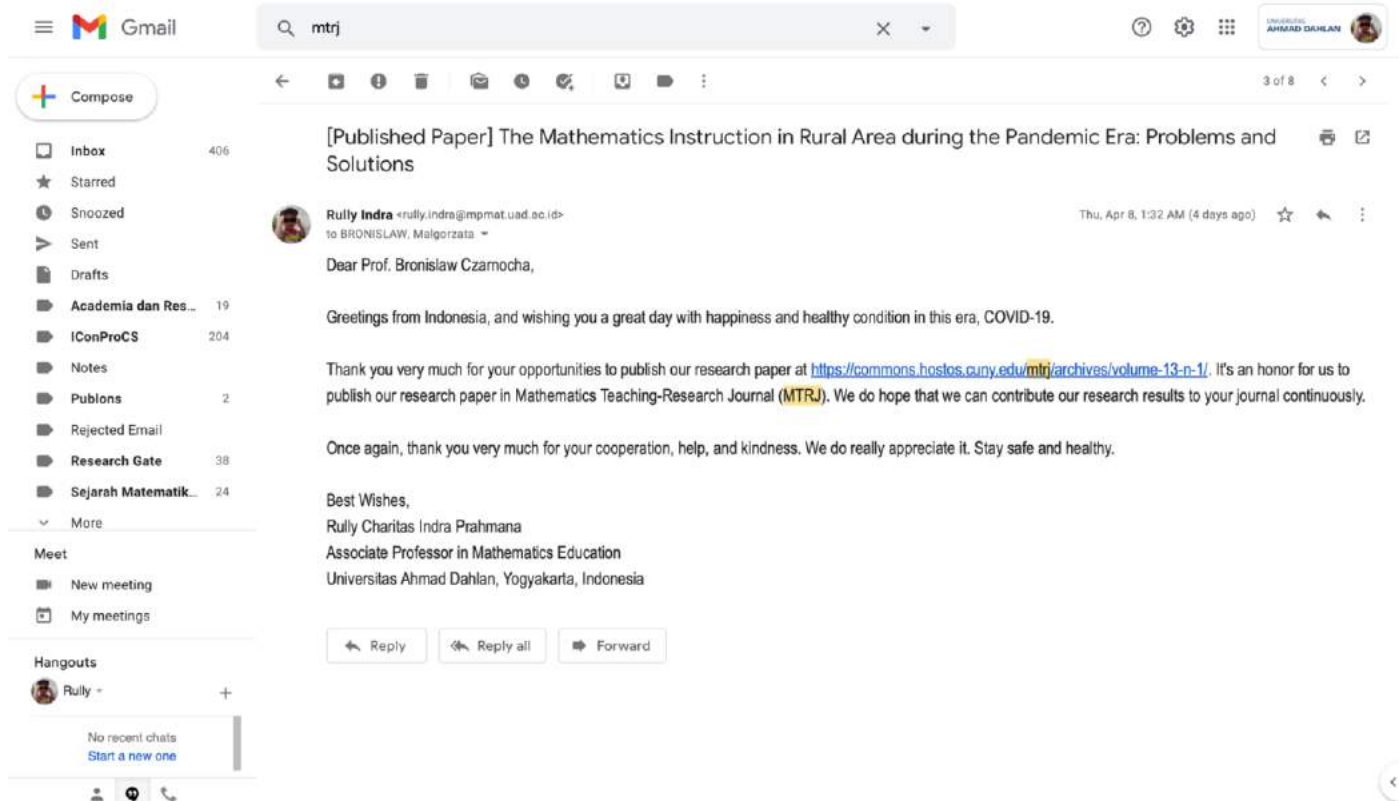
**Rully Indra** <rully.indra@mpmat.uad.ac.id> to Bronislaw ▾  
Tue, Mar 23, 7:27 PM ☆ ↶ ⋮

Dear Prof. Bronislaw Czarnocha,

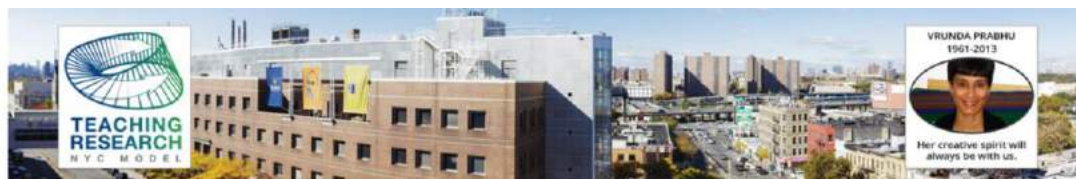
Thank you so much for your quick positive response, help, and kindness. We do really appreciate it. Stay happiness and healthy.

Kind Regards,  
Rully Charitas Indra Prahmana

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Home Editors & Board Archives Ethics Statement For Authors Resources Contact Us Blog

## Volume 13 N 1

### List of Content

Spring 2021

Editorial from Bronislaw Czarnocha

**The Mathematics Instruction in Rural Area during the Pandemic Era: Problems and Solutions**  
Benidiktus Tanujaya, Rully Charitas Indra Prahmana, Jeinne Mumu; Indonesia

What Works and What Does Not: A Reflective Practice on an Online Mathematics Class  
Haoyi Wang, USA

Teaching and learning of mathematics and criteria for its improvement from the perspective of future teachers: a view from the Ontosemiotic Approach  
Adriana Breda, Spain; María José Seckel, Chile; Danyal Farsani, Chile; José Fernandes da Silva, Brasil; Eulalia Calle, Ecuador

Modeling Through Model-Eliciting Activities: An Analysis of Models, Elements, And Strategies in High School. The Cases of Students with Different Level of Achievement  
Jair J. Aguilar, USA

Mathematical Problem Solving in two Teachers' Knowledge Models: A Critical Analysis  
Juan Luis Pifreiro, Chile; Elena Castro-Rodríguez, Spain; Enrique Castro, Spain

An Experimental Study of Collaborative Instructional Strategy (CIS) for Teaching Mathematics at Primary level in Pakistan  
Amjad Ali, Dr. Nasir Ahmad, Dr. Sajjad Hussain, Pakistan

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## The Mathematics Instruction in Rural Area during the Pandemic Era: Problems and Solutions

Benidiktus Tanujaya<sup>1</sup>, Rully Charitas Indra Prahmana<sup>2\*</sup>, Jeinne Mumu<sup>1</sup>

<sup>1</sup>Universitas Papua, Manokwari, Indonesia, <sup>2</sup>Universitas Ahmad Dahlan, Yogyakarta, Indonesia

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*Abstract: The pandemic era had an enormous influence on teaching and learning activities in all regions of the world. For urban areas that generally already have a variety of adequate facilities and infrastructure, it still has an impact on their learning activities. However, this outbreak in rural areas with limitations in teaching and learning activities has its own story. Therefore, this study aims to identify the problems encountered and the solutions implemented by teachers, lecturers, and students in the implementation of mathematics learning during the COVID-19 pandemic in one of the rural areas in Indonesia, namely Manokwari, West Papua. Teachers, students, and lecturers were all purposefully selected as research subjects for the study, which was conducted using qualitative research techniques. Data was collected through structured interviews using the WhatsApp application, then analyzed to construct narratives, tables, and images. The results showed two main problems in implementing the online mathematics learning system in West Papua, namely accessibility to Information Communications Technology (ICT) equipment and the ability to use ICT equipment in carrying out mathematics learning online. The results also show that online mathematics learning is necessary to require government involvement in planning, implementing, and evaluating online mathematics learning systems. Yet, blended learning is a learning system that is suitable to be applied in West Papua during this pandemic situation.*

### INTRODUCTION

Coronavirus disease (COVID-19) is an infectious disease caused by a newly discovered coronavirus. The disease caused by Covid-19 has spread from Wuhan to all of China (Lipsitch et al., 2020). The virus that emerged in December 2019 has spread rapidly, with cases now confirmed in multiple countries, include Indonesia. WHO later declared the disease as a Pandemic.

As a Pandemic, this disease has spread to almost all countries globally, including Indonesia. President of the Republic of Indonesia, Ir. Joko Widodo, reported that the first Indonesian citizens infected with the virus were two people in Depok, West Java, on March 2, 2020. Since then, the number and distribution of infections have increased. Recorded until May 22, 2020, there have

been 395 regencies in all provinces in Indonesia. Distribution COVID-19 positive in Indonesia is presented in Figure 1.

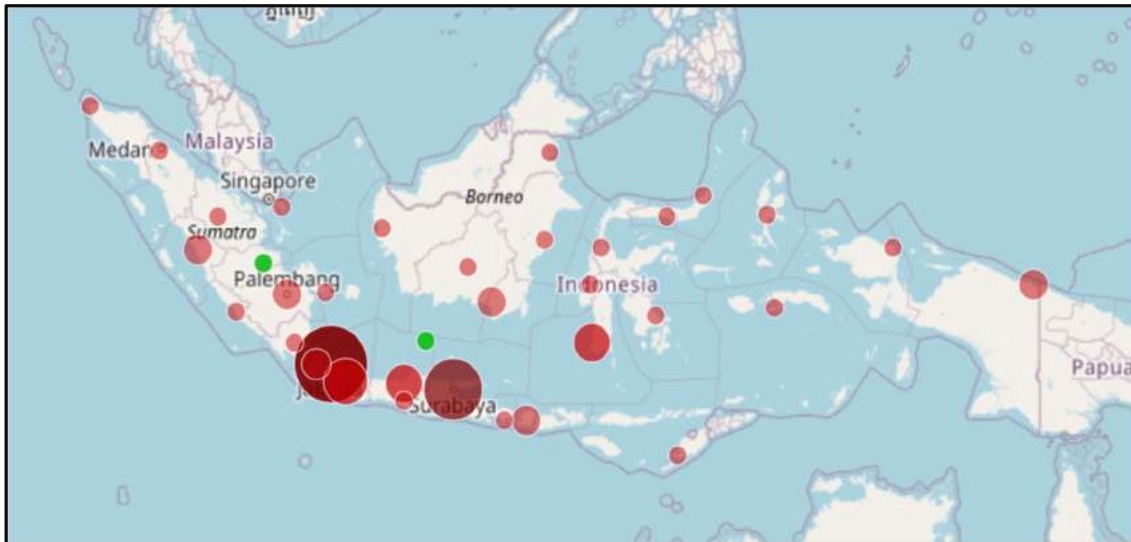


Figure 1: Distribution of Covid-19 cases in Indonesia

Figure 1 provides information that residents in all provinces and large islands in Indonesia have confirmed COVID-19. This information shows that all Indonesians, from East to West, from North to South, will suffer the consequences of this pandemic without exception. Furthermore, the number of people who confirmed positive for this virus, the number who died, recovered, and treated was presented in Figure 2.

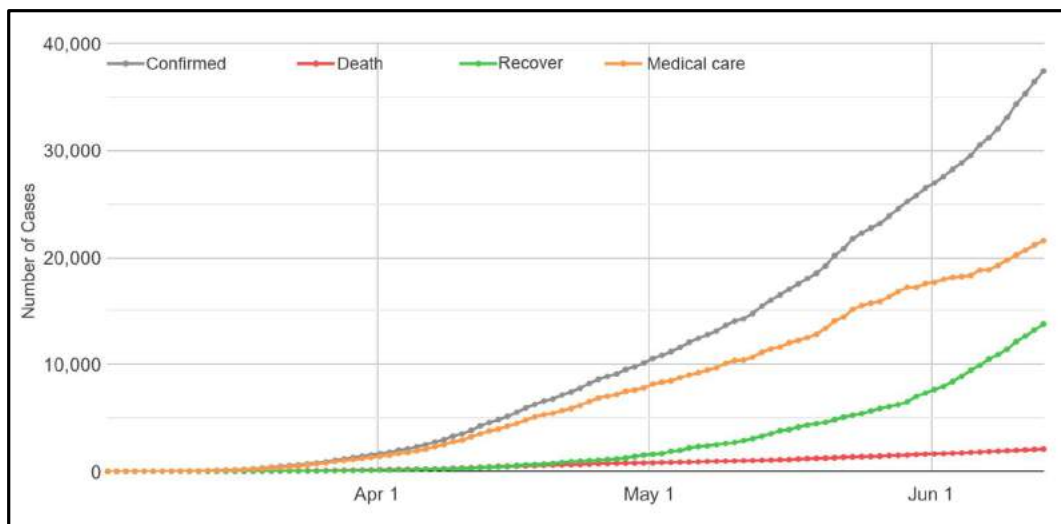


Figure 2: National trends of Covid-19 cases in Indonesia

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In contrast, Figure 3 offers information about increasing the number of coronavirus sufferers every day. Based on Figure 2 and Figure 3, it appears that the government cannot predict the end of the outbreak of Covid-19 in Indonesia. This fact is contrary to previous research reports that conducted studies to indicate that this pandemic will end in Indonesia before June 2020 (Susanto, 2020; Nuraini et al., 2020; Dwiputra, 2020). However, based on these data, these predictions are unlikely to occur. This pandemic can continue until the end of 2020, maybe even in the next few years, if the government and Indonesia's people are not severe in handling it.

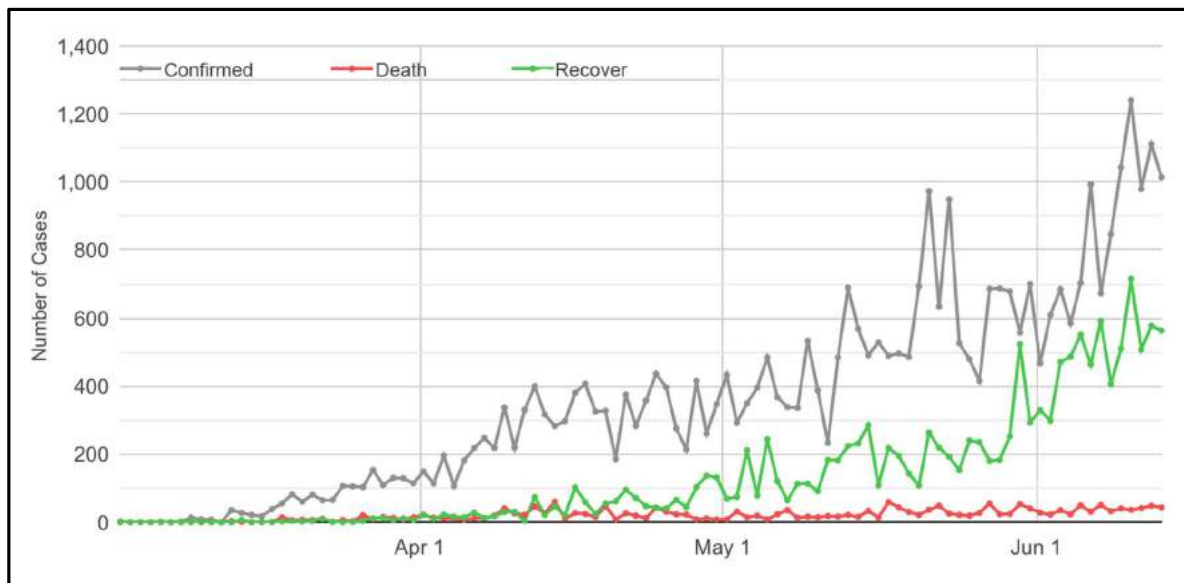


Figure 3: Daily distribution of cases of Covid-19 in Indonesia

On the other hand, this pandemic has influenced Indonesia aspects, including Education (Hamid, 2020; Nadeak, 2020). There are direct impacts on teachers (schools), students, and parents (Giles, Park, & Wang, 2019; Wargadinata et al., 2020). A face-to-face learning system that has been going on all of sudden has to be replaced immediately by online learning systems (Owston & York, 2018; Krishnamurthy, 2020). Furthermore, the instruction has shifted from teaching face-to-face to teach online due to the COVID-19 outbreak. The tools, models, and learning systems that have been applied and studied by teachers must be replaced with an online learning system (Farhan et al., 2019; Al Masarweh, 2019; Thongsri, Shen, & Bao, 2019; Al-Fraihat, Joy, & Sinclair, 2020). Therefore, teachers and students have to change and adapt to the learning models and tools to carry out the online learning process correctly.

There are several problems faced in some rural areas, including Manokwari, West Papua. The limited infrastructure of Information Communications Technology (ICT) for teachers and students is also a problem in the online learning system. The distribution of ICT facilities is another factor that hinders the implementation of online learning systems in West Papua. The online learning



system is limited. Instruction cannot be executed according to the curriculum. Teachers, including students and parents, have a large workload because they are unfamiliar with the online learning environment. Instruction does not take place in the same way as it does in the face-to-face study. Furthermore, teachers have given some assignments, and students have worked without explanation before. Thus, a representative solution is needed to resolve this problem. This is because the obstacle in rural areas has a unique character compared to urban communities.

In this paper, five main topics will be discussed. First, how teachers, lecturers, students, and parents in West Papua, especially in Manokwari, address the changes of the learning systems. Second, what learning model are used in Indonesian West Papua during the COVID-19 period, third, what students think about the learning system. Fourth, the effectiveness of the learning system. And last, various steps taken by the government, schools, teachers, parents, and students to improve the quality of mathematics instruction in West Papua during the Pandemic period. Problems and solutions will be explored and explained in the next section.

## **RESEARCH METHODS**

The study was conducted using qualitative methods with a descriptive approach. In this study, research subjects describe their experiences and knowledge about research objects, teaching, and mathematics learning in the COVID-19 period. Data collection was carried out through structured interviews with teachers, lecturers, and students, using the WhatsApp (WA) application.

Sampling was done among mathematics teachers and lecturers from junior high school, senior high school, or university who were teaching mathematics before and during the pandemic. The selection of students also used the same criteria, namely, students at a particular level of education who studied mathematics before and during the pandemic. There were ten teachers, two lecturers, and nine students who are the subjects of this study.

Interviews were conducted using the WA application. This research critical question was: "Please Mr. / Mrs. share experiences and problems in mathematics instruction during COVID-19 period." The item then continued to find out more in detail about the learning system chosen, the reasons for using the method, various obstacles encountered, the solutions implemented, and the suggestions for further improvement of the online learning system for mathematics instruction in Manokwari, West Papua.

In addition to the primary data, secondary data from the literature, especially about learning mathematics and COVID-19, was used in this study. The data was analyzed and presented in tables and narratives.

## RESULT AND DISCUSSION

During the COVID-19 pandemic teachers, lecturers, and students in Manokwari use the internet-connected smartphones and laptops to learn. These ICT tools run the software, such as WhatsApp, Zoom Conference, Google Classroom, Video Tutorial, and e-learning. E-learning is an online learning system used to complement face-to-face learning systems at the University of Papua.

Teachers, lecturers, and students face several challenges when implementing an online learning system. Various solutions have been implemented by teachers, lecturers, and students so that mathematics learning can be delivered in West Papua during this situation, as discussed further.

### Problems and Solutions of the Online Learning System in West Papua

The first problem encountered by teachers, lecturers, and students in West Papua in implementing the online learning system for mathematics instruction was distributing information and communication infrastructure. Some Manokwari locations are far from the internet tower, so they cannot access the internet signal. In some places, the internet signal cannot be obtained at any time except in the evenings or mornings.

The second problem is the accessibility of information and communication technology (ICT) devices, smartphones, and laptops. Not all students (and parents) have smartphones that can be used to support online learning activities. The devices are limited and are used interchangeably, especially for parents who have more than one child attending school or college. Besides, some students have ICT tools and cannot access the Internet because it requires expensive financing.

To overcome these problems, the teachers carry out mathematics instruction in students' homes. However, the instruction outside of the school is an additional burden for the teacher. The teacher has to go to every student's house because there is a ban on gathering. Learning activities for 80 - 90 minutes at school, the teacher must do about 180 - 240 minutes when visiting students' homes. Teachers visits were becoming more frequent if students were not home during the session. Therefore, during the visit, the teachers provided well-prepared instructional materials. When using these instructional materials, students were expected to comprehend the content well. Yet, if students do not understand it, the teacher can go over it in the next visit.

The summary of teachers activities to overcome students difficulties accessing the Internet and ICT equipment are presented in Figure 4. It shows that teachers, even school principals, come to the homes of students who do not have access to the online learning system. The teacher visits students in their families to explain the subject matter, provide lesson material, deliver test material, and monitor the midterm and final exam. However, the activity of these teachers is a short-term solution. In the future, the answer is an improper step. The government needs to solve this problem to implement the online learning system in West Papua.



Figure 4: Mathematics instruction activities in students' homes

Especially for the lecturers at the University of Papua, ICT development has been in their learning activities. Lecturers have used several Online Learning Systems (OLS), such as WhatsApp, Zoom conference, Google Classroom, tutorial video, and e-learning. However, in practice, the OLS was not explicitly designed by the lecturer to be used separately from conventional lectures that prioritize face-to-face learning (offline learning). Lecturers use OLS and face-to-face learning alternately in their learning activities. In this case, OLS is positioned as support in their learning activities.

The next major issue is how to use ICT devices as a learning tool. Not all teachers, lecturers, and students are accustomed to utilizing this technological device in the online learning system. They are used to using smartphones and are limited to sending and receiving messages, especially using the WA application. Librero et al. (2007) explain that the cellular phone is not designed to be used in education, but it can be used as a learning tool. Teachers have to explore mobile phones' potential as a crucial device in the educational systems of developing countries.

To implement online learning with applications WA, mathematics teachers establish WhatsApp Group (WAG). The use of WAG is familiar for teachers and students in West Papua. They used to use WAG in their daily activities. This situation is in line with Sutikno et al. (2016)'s research results, which states that WA is the best apps for instant messaging. However, there is a difference between using a smartphone for the learning process and daily activities. Joo and Sang (2013) state that there are two types of smartphone usage: ritualized and instrumental. Ritualized media use is more frequent and used more for diversionary reasons. On the other hand, the practical application refers to a more goal-oriented use of media content to gratify "informational needs or motives."

Consequently, some problems arise during the implementation of online learning using WAG. Interaction between teachers and students is not going on well in the execution of mathematics instruction. The teacher asks students to learn the subject matter by referring to the textbooks and

student worksheets to complete the examples and then solve the exercise questions. Learning activities of teachers and students apply the online learning system shown in Figure 5.



Figure 5: Teachers and students activities during online mathematics instruction

Furthermore, although students have been learned from textbooks and student worksheet activities, those who do not understand the subject matter usually ask for both parents' explanations. Unfortunately, not all parents have the competency and opportunity to assist students in comprehending the subject matter. To answer the questions given, students then ask the answers to their friends. There is a tendency for students to answer the questions correctly without understanding the problem.

In an online learning system, the typical interaction occurs in asynchronous, text-based discussion forums. Teachers and students post messages and respond to other people's postings, resulting in a threaded discussion. In these discussions, if a teacher or learner does not display or is delayed in responding to another's post, the absence of communication comes across as silence (Xin & Feenberg, 2007; Duran 2020).

To solve this problem, some teachers asked students to create a video that shows how to resolve a particular issue. But in general, the teachers ask for students to work on the problems and then score without giving feedback to students. The use of video to ensure students' understanding of the subject matter, provided in Figure 6. It shows that students explain the stages to solve a mathematical problem. Students' ability to demonstrate these stages in detail, orderly and correct indicates their mastery of the learning material. The use of the video is an effort to increase interaction between teachers and students in learning. Teachers need to make more innovative approaches to achieve the learning objectives of mathematics instruction.



Figure 6: A student explains a solution of a problem during an online mathematics instruction

### The Future of Mathematics Instruction in Online Learning System

Online mathematics instruction is necessary throughout the world, including in Indonesia and West Papua, especially in the COVID-19 Pandemic. The government must address multiple problems in the implementation of online math learning in West Papua. They should quickly provide solutions to overcome the issues.

The first step that needs to be done by the government is to organize the ICT tools for an online learning system. The government has to provide the infrastructure of telecommunication technology to support mobile and internet networks. ICT tools have an essential role in education (Ariyanti & Santoso, 2020). Furthermore, Zhang and Cristol (2019) stated that ICT has been used in higher education for many years. They provide reasonable solutions for Instruction and make Learning available anywhere and anytime.

ICT devices should be accessible to all stakeholders, teachers, lecturers, and students. They should be able to access the internet anywhere and anytime, especially at home. Furthermore, Whelan (2008) shows that government support is one of the essential development factors to improve access to ICT in The South Pacific. The South Pacific is a region with some similarities with the characteristics of West Papua's province in Indonesia.

Farley and Song (2019) explain that Indonesia has high mobile penetration levels but relatively low broadband internet and computer penetration levels. Broadband internet penetration is restricted due to poor infrastructure. On the other hand, on May 16, 2011, the United Nations stated that access to the internet was a human right. That statement has implications for governments in providing internet infrastructure (La Rue, 2011).

The second factor of access to the internet in West Papua relates to affordability. The cost of buying a phone, a sim card, and any upfront fees associated with holding a mobile phone can account for a large proportion of a person's income (Jeroschewski et al., 2013). This corresponded to the students' statements not to access the internet in West Papua. Therefore, the Indonesian government should provide subsidies to overcome this problem. The government can give open textbooks on this issue. It can be done by delivering free books to support online learning (Pitt et al., 2020).

Therefore, the Indonesian government should conduct a study before acting to resolve these problems. The review should involve all stakeholders, including teachers and parents. The study also needs to be done in all aspects, including economic issues. So (2012) states that the Indonesian government must study accessibility, connectivity, and affordability of mobile devices, especially in West Papua. Furthermore, the Indonesian government also needs to establish the National Standards for Distance Education (or online learning system). The standard is a regulation in implementing an online learning system. In the national standard, the online learning system is supposed to produce knowledgeable, skillful, and characterized students as the goal of Indonesia's national learning system.

In the current online learning system, social interaction does not occur between students. On the other hand, student character development can be well-formed if there is social interaction between students. Therefore, the government needs to prepare for online learning standards that can develop the character of students.

Besides lacking character development, the current online learning system cannot develop student skills to the fullest. The result of student knowledge needs to be accompanied by the development of student skills. Therefore, the national standard for online education is necessary to emphasize the development of student's abilities. Some studies showed that online learning systems are still difficult to apply for elementary and middle school students. Online Learning should be equipped with face-to-face Learning. Livingstone's research (2012) shows a real advantage for online over face-to-face learning system, even though the effect was more massive for the blended learning system. The blended learning system is a mode of Instruction that combines an online learning system and a face-to-face learning system.

Blended Learning is a learning system suitable for implementation in West Papua during this Pandemic. This Learning is frequently displayed on a continuum, with face-to-face Learning at one extreme and distance learning system at the other extreme (Fresen, 2018). The combination of some aspects of the two extremes generates the blended learning system, located somewhere along the continuum, as presented in Figure 7.

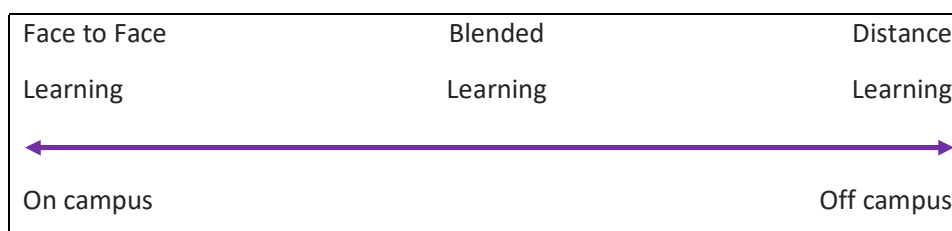


Figure 7: Illustration of Blended Learning, adapted from Fresen (2018)

Finally, an online learning system (whole or blended) is successful when carried out by a creative teacher. The teacher is the leading player when learning is implemented using the online learning

system (Goh et al. 2020). ICT alone cannot guarantee positive educational outcomes, but what the technology can achieve in the hands of skilled and imaginative teachers is equality in access to the kinds of teaching and learning resources and constructive interactions (Latchem & Jung, 2010). Furthermore, ICT for human development is not about technology but people using technology (Nawaz & Kundi, 2011). Therefore, the teachers must also be equipped with knowledge and skills to develop e-learning materials creatively and independently. Teachers should be able to act as a center for online learning success.

The efforts to increase teachers' motivation in West Papua to learn and use ICTs for mathematics learning need to be done continuously. It's because teacher motivation plays an essential role in conventional education and e-learning, especially web-based learning (Kao, Wu, & Tsai, 2011; Khanal et al., 2020). Teachers may take some innovative steps in online learning, including developing interactive learning videos and the use of contextual problems in the teaching materials. These creative efforts are expected to improve the productivity of the online learning system.

## CONCLUSIONS

There are two main problems in implementing online mathematics learning systems in West Papua, namely accessibility and the ability to use ICT equipment. On the other hand, online mathematics learning is necessary in times of Pandemic COVID-19 and the future. The government and other stakeholders have an essential role in the online mathematics learning system. The government needs to establish a National Standard for Online Education (Distance Education), including improving teachers' abilities and learning tools. However, Blended Learning is a learning system that is suitable to be applied in West Papua during this pandemic.

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### The mathematics instruction in rural area during the pandemic Era: Problems and solutions (Article)

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#### Abstract

The pandemic era had an enormous influence on teaching and learning activities in all regions of the world. For urban areas that generally already have a variety of adequate facilities and infrastructure, it still has an impact on their learning activities. However, this outbreak in rural areas with limitations in teaching and learning activities has its own story. Therefore, this study aims to identify the problems encountered and the solutions implemented by teachers, lecturers, and students in the implementation of mathematics learning during the COVID-19 pandemic in one of the rural areas in Indonesia, namely Manokwari, West Papua. Teachers, students, and lecturers were all purposefully selected as research subjects for the study, which was conducted using qualitative research techniques. Data was collected through structured interviews using the WhatsApp application, then analyzed to construct narratives, tables, and images. The results showed two main problems in implementing the online mathematics learning system in West Papua, namely accessibility to Information Communications Technology (ICT) equipment and the ability to use ICT equipment in carrying out mathematics learning online. The results also show that online mathematics learning is necessary to require government involvement in planning, implementing, and evaluating online mathematics learning systems. Yet, blended learning is a learning system that is suitable to be applied in West Papua during this pandemic situation. © Via Medica, ISSN 2545-0425.

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