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## **Comparative Analysis of Dempster-Shafer Method and Certainty Factor Method On Personality Disorders Expert Systems**

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### **Abstract**

Artificial Intelligence technology has now been widely applied to various types of health problems that exist. The Expert System is one of the media to solve it. Personality Disorder is a way of thinking, feeling, and behaving that makes people different from others. Everyone has previously published topics choosing to turn them over from finding solutions to overcome them. Without treatment and handling that is truly ordinary, it will take into account that everything that is done is truly deviant in general. In this study, discussing to develop expert systems that can diagnose a person's personality disorder, by comparing the Dempster-Shafer method and the Certainty Factor method in determining the accuracy of personality disorders. The Dempster-Shafer method uses expert weight values which are the basis of system knowledge, while the Certainty Factor method has several variables that are used as systematic knowledge, namely expert weight values which are the basis of system knowledge and user input weight values. In the study, there were 20 medical records from the Counseling Guidance Laboratory of the Muhammadiyah Palangkaraya University that were used. The test results show that the Dempster-Shafer Method has accuracy in diagnosing disease up to 90%, while the Certainty Factor method of system accuracy is 85%. So it can be concluded that the Dempster-Shafer method is more accurate in diagnosing Personality Disorders

**Keywords:** Expert System, Disorders Personality, Dempster-Shafer, Certainty Factor.

### **1. INTRODUCTION**

Expert System is a knowledge-based program that provides expert quality solutions for problems in a specific domain [1]. There are 2 methods with factors that determine the weighting value of personality disorders, namely: Dempster-Shafer and Certainty Factor. Both of these methods have different settlement processes and concepts, but the symptom data information that will be taken into account has similarities, as in each piece of information the two theories have an assessment taken from beliefs or hypotheses. Therefore the theory of Dempster-

Shafer with Certainty Factor deserves to be compared with each other in order to know their respective shortcomings and strengths[2].

Certainty Factor was introduced by Shortliffe Buchanan in the making of MYCIN. Certainty Factor is the value of clinical parameters given by MYCIN to show the magnitude of trust [3]. MYCIN was the beginning of an expert system developed for five or six years in the early 1970s at Stanford University While Dempster-Shafer was first introduced by Arthur P. Dempster. Dempster-Shafer is a mathematical theory for proof based on belief functions and plausible reasoning, which is used to combine separate pieces of information (evidence) to calculate the probability of an event [4-5].

Diagnosis can be interpreted as an effort or process to find out what weaknesses or illnesses a person experiences by testing and studying others about their symptoms, careful study of the facts of things to find essential characteristics or errors and so on, decisions that are made after careful study of symptoms or facts about a matter is carried out [6].

The personality disorder is a condition that causes the sufferer to have an unhealthy and different mindset and behavior from the average person. In addition to an unhealthy mindset, conditions that are also categorized as mental illness can make it difficult for sufferers to feel, understand, or interact with others [6-7]. Through these two methods, it is possible to carry out a Personality Disorder Dignification. From each method used to analyze Personality Disorders, it can be concluded that these methods are effective and also feasible to diagnose personality disorders. In addition, these two methods have similarities in producing an analysis of a belief value. The following types of personality disorder:

- 1) Schizotypal
- 2) Schizoid
- 3) Paranoid
- 4) Borderline
- 5) Anti-Social
- 6) Narcissistic
- 7) Histrionic
- 8) Dependent
- 9) Avoid
- 10) Obsessive Compulsive

1 Based on the explanation above, the purpose of this research is to get the right method in making decisions and conclusions from the results of a personality disorder test consultation by patients based on the input symptoms.

#### 1 METHODS

The method is needed to facilitate the researcher in carrying out the research stages. Each research uses a method. The methods that can be used in a study can

be compared or combined. This study uses two methods to compare, namely the Dempster-Shafer method and the Certainty Factor method.

### 2.1. Dempster-Shafer Method

Dempster-Shafer (DS) is a mathematical theory for proof based on belief functions and plausible reasoning, which is used to combine separate pieces of information (evidence) to calculate the probability of an event [8-9]. The stages in the Dempster-Shafer method are [10-11]:

$$m(X) = Bel(X) \tag{1}$$

$$m(\theta) = Pls(X) = 1 - Bel(X) \tag{2}$$

First is  $m(X)$  which is the density value of the symptom obtained from the bel value of  $Bel(X)$ . Next, determine the value of the hypothesis  $Pls(X)$  of the symptom weight value as in equation (2). So as to produce a density value of  $m1$  and to obtain  $m2$  it can be repeated again equation (1) and equation (2).

$$m_{combine} = (m1 \oplus m2) = \frac{m1(X).m2(Y)}{m1(\theta).m2(\theta)} \tag{3}$$

$m_{combine}$  is the result of a combination of the values of density  $m1$  and the density value of  $m2$ . From each result, the density value will be calculated which density has the highest confidence value in diagnosing a personality disorder.

### 2.2. Certainty Factor Method

Certainty Factor (CF) method is a method used to accommodate the inexact reasoning of an expert. An expert (such as a doctor) often analyzes the information available with an expression with uncertainty, to accommodate this we use CF to describe the level of expert confidence in the problem at hands[12]. In expressing the degree of certainty, CF assumes the degree of certainty of an expert on a data [2]. The following is a description of some combinations of Certainty Factor for various conditions [2, 13-15]:



1  
Figure 1. The step of the of method

Where  $CF (expert)$  is CF of the CF value given by the expert (between 0 and 1) and  $CF (user)$  is inputting the CF value from the user input. In step 1, the calculation is done by multiplying the second input, that is, CF users and CF

experts with the results of the values obtained will be accommodated to CF1, and to get the value of CF2 it is necessary to repeat step 1. The next step in step 2 starts with the product has been done in step 1 [3, 16].

### 3. RESULT AND DISCUSSION

This research requires knowledge from experts to analyze the correct method for diagnosing a Personality disorder. Experts in this research were a psychologist, These psychologists are psychologists who work in the counseling laboratory of the Muhammadiyah University of Palangka Raya who handle various kinds of problems related to Psychology. The results of expert interviews and literature review from Diagnostic and Statistical Manual of Mental Disorders: DSM-5 are knowledge base consisting of symptoms of a Personality disorder, ten types of Personality Disorder diseases, and symptom weight scores for each symptom.

#### 3.1. Identification Data

The population in this study was a symptom of any personality disorder where this study took 20 personality disorders with a total number of symptoms, 39 symptoms originating from the results of a literature study and interviews with experts. The research sample will be used to test the accuracy of the application in the application of the Dempster-Shafer method and the Certainty Factor method, there were 20 medical records from the Counseling Guidance Laboratory of the Muhammadiyah Palangkaraya University that were used. Through this knowledge acquisition process, it was concluded that the data obtained were 10 types of personality disorders and 39 accompanying symptoms. Rules for drawing conclusions are based on data obtained and directs users to solve problems. Data on the types of personality disorders obtained in Table 1.

Table 1. Personality disorder

No	Personality disorder ID	Name Of Personality disorder
1	A	Paranoid
2	B	Schizoid
3	C	Histrionic
4	D	Schizotypal
5	E	Narcissi
6	F	Antisocial
7	G	Borderline
8	H	Avoidant
9	I	Dependent
10	J	Obsessive-compulsive

The weighting of each symptom will be carried out before the symptom data implementation process. A weight value is obtained from the expert by giving confidence values from each symptom, describing the weight values such as Table 2.

Table 2. Weight value from the expert

No	Personality disorder ID	Name Of Personality disorder
1	No	0
2	Do not know	0,2
3	A little sure	0,4
4	Sure enough	0,6
5	Sure	0,8
6	Very confident	1

This weighting is done to determine the size of the assessment of a symptom. The data obtained came from experts by looking at the data of all patients. Patient data obtained in the form of a short biography of the patient and supporting data of patients such as perceived symptoms and diagnosis of the disorder suffered. Weighting is carried out for each symptom and then processed according to the knowledge base of each symptom. Data symptoms of Personality Disorder in Table 3.

Table 3. Data symptom

No	Symptom ID	Symptom	Weight Value
1	G01	Many Suspicions Against Others	0.6
2	G02	Be Rude	0.8
3	G03	Difficulty socializing with other people	0.8
4	G04	Don't trust close friends that they can be trusted.	0.6
5	G05	Uninterested or lacking in close relationships	0.8
6	G06	Lack of request for sex	0.8
7	G07	Being ignorant of other people's praise or criticism	0.6
8	G08	Only a little if you experience pleasure	0.6
9	G09	Excessive emotional expression	0.6
10	G10	very easy to suggest	0.6
11	G11	Empty and chronic feelings	0.8
12	G12	It's very difficult to control anger	0.8
13	G13	Strange speech patterns	0.6
14	G14	Have Less Familiar Friends	0.6
15	G15	Excessive Emotional Expressions	0.8
16	G16	Extreme needs to be praised	0.8
17	G17	Envy others	0.8
18	G18	The tendency to use other people	0.8
19	G19	Focus on success	0.8
20	G20	Self-intelligence and beauty	0.8
21	G21	A strong feeling that they deserve something	0.6
22	G22	Irritable and aggressive	0.6
23	G23	lack of remorse	0.6
24	G24	Do not care for the safety of yourself and others	0.8
25	G25	Unstable emotions and behavior	0.8
26	G26	It's very difficult to control anger	0.8
27	G27	Impulsive behavior	0.8
28	G28	Including very wasteful and inappropriate sexual behavior	0.8
29	G29	Feel Inferior	0.6
30	G30	Limiting yourself in intimate relationships for fear of	0.8

		being humiliated or ridiculed	
31	G31	Reluctance to live in relationships with other people unless he will be liked.	0.8
32	G32	Difficult to make decisions without excessive advice and support from others	0.8
33	G33	It's hard to do everything yourself	0.8
34	G34	Lack of confidence	0.8
35	G35	Need someone else	0.8
36	G36	Inflexible about morals	0.6
37	G37	Miserly	0.8
38	G38	Excessive dedication to work to ignore pleasure and friendship	0.8
39	G39	The person is stubborn	0.8

### 3.2. Decision diagrams

Decision diagrams are used to simplify describing the rules in the system. The illustrated decision diagram in an expert system in Figure 1.

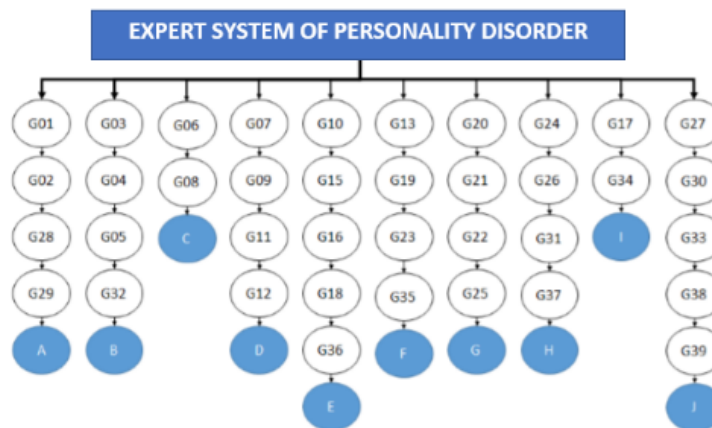


Figure 2. Illustrated decision diagram in expert systems

Figure 1, describes the symptoms that refer to Personality Disorders suffered. So that it can be concluded that each Personality Disorder has its own Symptoms

### 3.3. Calculation-Based

For example, The user input 3 symptoms with a weight value as in Table 4.

No	Symptom Name	Value of User Possibilities
1	Many Suspicions Against Others	0.8
2	Be Rude	0,6
3	Including very wasteful and inappropriate sexual behavior	0,8

1) Dempster-Shafer Method

The DS method uses the weight given by the expert weight value in Table 4. The first step in calculating the DS is to calculate the value of the belief and plausibility of the symptom1, the user's weight value and the expert weight value that can be seen in Table 5, the first step the density value of m1 (G1) is 0.8 and the density value of m1 (θ) is 0.2. seen in Table 5.

Table 5. The density value of m1 (G1)

Symptom Name	m1(G1)	m1 (θ)
		= 1 – m1(G1)
Many Suspicions Against Others	0.8	= 1 – 0.8
		= 0.2

The second step calculates the value of belief and plausibility of the symptoms. In the second step, the value of m2 density (G2) is 0.6 and the density value of m2 (θ) is 0.4 as shown in Table 6.

Table 6. The density value of m2 (G2)

Symptom Name	m2(G2)	m2 (θ)
		= 1 – m1(G1)
Be rude	0.6	= 1 – 0.6
		= 0.4

Next, use equation 3 to form a combination function m1 and m2 as m3 shown in Table 7.

Table 7. Combination function

	m2{A}	m2 {θ}
	0.6	0.4
m1 {A,B,C}	m3 {A}	m3 {A, B, C}
0.8	0.48	0.32
m1 {θ}	m3 {A}	m3 {θ}
0.2	0.12	0.08

The Summation of Dempster Shafer Theory :

$$\begin{aligned}
 m3 \{A\} &= (0.48 + 0.12) / (1-0) \\
 &= 0.6 \\
 m3 \{A, B, C\} &= 0.32 \\
 m3 \{ \theta \} &= 0.08
 \end{aligned}$$

Calculate the value of belief and plausibility of the symptoms3, get the density value of m4 (G3) of 0.8 and the density value of m4 (θ) of 0.2. as shown in table 8.



Table 8. The density value of m4 (G3)

Symptom Name	m4(G3)	m4 (θ)
Including very wasteful and inappropriate sexual behavior	0.8	= 1 - m1(G1) = 1 - 0.8 = 0.2

Next by using equation 3 to form the combination function m3 as m4 as shown in Table 9.

Table 9. Combination function

	m4(A)	m4 (θ)
	0.8	0.2
m3{A}	m5{A}	m5{A}
0.6	0.48	0.024
m3(A,B,C)	m5(A)	m5(A, B, C)
0.32	0.256	0.064
m3(θ)	m5(A)	m5(θ)
0.08	0.064	0.016

The Summation of Dempster-Shafer Theory :

$$\begin{aligned}
 m5 \{A\} &= (0.48 + 0.024 + 0.256 + 0.064) / (1 - 0) \\
 &= 0.824 \\
 m5 \{A, B, C\} &= 0.064 \\
 m5 \{\theta\} &= 0.016
 \end{aligned}$$

Based on Table 11, it is known that the possibility of users experiencing Paranoid with a value of 0.824

## 2) Certainty Factor Method

The CF method utilizes the weight given by the user then combined with the expert weight values in Table 4. The first step in calculating CF is to multiply the two weight values, the user weight value and the expert weight value which can be seen in Table 10, then second step combining the CF values obtained from multiplying in the first step can be in Table 11, the following calculating steps for Paranoid using the user weight value or user input in Table 4.

Table 10. Weight value from the expert

Symptom Name	Expert Weight Value	Value Of User Possibility	Multiplication
Many Suspicions Against Others	0.6	0.8	0.48
Be Rude	0.8	0.6	0.48
Including very wasteful and inappropriate sexual behavior	0.8	0.8	0.64

Table 11. Combinations results

Symptom Name	CF Value of Symptoms	CF Combination
Many Suspicions Against Others	0.48	= CF1+CF2 (1 - CF1) = 0.48 + 0.48 (1 - 0.48) = 0.48 + 0.48 (0.52)
Be Rude	0.48	= 0.48 + 0.2494 = 0.730 (CF12)
Including very wasteful and inappropriate sexual behavior	0.64	= CF12 + CF3 (1 - CF12) = 0.730 + 0.64 (1 - 0.730) = 0.730 + 0.64 (0.27) = 0.730 + 0.1728 = 0.813 (CF123)

Based on Table 11, it is known that the possibility of users experiencing Paranoid with a value of 0.813.

### 3.4. System accuracy testing

Table 4 shows the comparison of diagnosis results between the DS Method and the Certainty Factor method with the results of expert diagnosis on 20 patients. Where P is Patients, S is Symptom, DS is the calculation with DS, CF is the calculation with Certainty Factor, X is expert analysis results. as shown in Table 12.

Table 12. Accuracy testing

P	S	DS	CF	X	Accuracy	
					DS	CF
P1	G01, G02, G03, G04, G06, G08, G09, G10, G15, G16, G20, G22	E	E	E	✓	✓
P2	G01, G02, G03, G04, G06, G08, G09, G10, G12, G15, G16, G18, G20, G22, G25, G26, G27	E	E	E	✓	✓
P3	G02, G03, G05, G07, G09, G10, G17, G19, G21, G25, G27, G29, G37	B	B	B	✓	✓
P4	G01, G02, G04, G07, G09, G10, G17, G19, G21, G25, G27, G28, G29	A	A	A	✓	✓
P5	G01, G04, G06, G08, G17, G19, G21, G23, G25, G27, G30, G32, G35, G38, G39	J	J	J	✓	✓
P6	G01, G04, G06, G08, G09, G11, G13, G14, G15, G17, G19, G20, G21, G23, G25, G27, G30, G32, G34, G35, G39	D	D	, F	✓	✓
P7	G01, G03, G04, G09, G10, G11, G13, G15, G17, G20, G21, G23, G25, G27, G28, G30	B	G	G	×	✓
P8	G01, G02, G03, G06, G08, G10, G12, G13, G15, G17, G19, G21, G24, G26, G29, G30, G32, G36, G37	H	H	H	✓	✓
P9	G01, G03, G04, G06, G07, G09, G10, G13, G15, G17, G18, G21, G23, G25, G27, G30, G32, G34	E	B	E	✓	×
P10	G01, G04, G06, G08, G14, G15, G17, G19, G20, G21, G23, G25, G27, G30, G32, G34, G39	J	J	J	✓	✓

2

P11	G03, G06, G08, G10, G12, G13, G15, G19, G21, G24, G26, G29, G30, G32, G36, G37	H	H	H	✓	✓
P12	G04, G06, G08, G09, G11, G13, G14, G15, G17, G19, G20, G21, G23, G25, G27, G30, G32, G34, G35	D	D	D, F	✓	✓
P13	G01, G02, G03, G04, G06, G09, G10, G13, G15, G17, G18, G21, G23, G25, G28, G29, G32	A	B	A	✓	×
P14	G01, G09, G10, G11, G13, G15, G17, G20, G21, G23, G25, G27, G30, G32, G34, G35	G	G	G	✓	✓
P15	G08, G14, G15, G17, G19, G20, G21, G23, G25, G27, G30, G32, G34, G38, G39	J	J	J	✓	✓
P16	G01, G03, G04, G06, G08, G12, G13, G15, G17, G19, G21, G24, G29, G32, G34, G37	I	B	B	×	✓
P17	G01, G02, G03, G06, G09, G10, G13, G15, G17, G21, G25, G28, G29, G34, G35	A	A	A	✓	✓
P18	G03, G04, G11, G14, G17, G19, G20, G23, G25, G27, G29, G31, G32, G33, G37	B	B	B	✓	✓
P19	G01, G03, G06, G09, G10, G12, G13, G15, G19, G21, G24, G25, G28, G29, G34	F	B	F	✓	×
P20	G02, G06, G08, G10, G12, G15, G17, G19, G21, G24, G26, G29, G32, G33	H	H	H	✓	✓

Accuracy value by using equation 7. The accuracy value of the Dempster-Shafer method in cases of patients 1 to 20 has 18 suitable cases and 2 incompatible cases, namely the cases P7 and P16, the accuracy value is 90 %. Whereas for the Certainty Factor method there are 17 suitable cases and 3 inappropriate cases, namely in the cases of P9, P13, and P19. The accuracy value of the Certainty Factor method is 85%.

#### 4. CONCLUSION

Diagnosis results are obtained through the calculation process of the Dempster-Shafer method and Certainty Factor. The process of both methods uses symptom weights assessment with personal disorders based on expert knowledge as a reference for comparison. The DS method only utilizes the value that the expert provides regardless of the user input value in the system for its calculation. The CF method has more variables in the calculation, namely the value of the expert weight and the value of the user weight, which then from the two values will be combined for the result. Accuracy results based on 20 patients data for The research can be concluded, from the results of the comparison of the validation of the calculation of the Dempster-Shafer and Certainty Factor methods with quantitative expert confidence assessment, yield 90% accuracy in the Dempster-Shafer method and 85% in the Certainty Factor method.

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