# hasil-Comparing the Experience of Pre-Service Teachers in the First and Final Semesters in Online Learning Using a Focus Group Study

by Suyatno Suyatno

Submission date: 04-May-2023 12:17PM (UTC+0700)

**Submission ID:** 2083796686

File name: Suyatno-Comparing cek plagiat.docx (159.32K)

Word count: 8247 Character count: 50841

## Comparing the Experience of Pre-Service Teachers in the First and Final Semesters in Online Learning Using a Focus Group Study

Suyatno Suyatno, Universitas Ahmad Dahlan, Indonesia

Sibawaihi Sibawaihi, UIN Sunan Kalijaga Yogyakarta, Indonesia

Wantini Wantini, Universitas Ahmad Dahlan, Indonesia

Dzihan Khilmi Ayu Firdausi, Universitas Muhammadiyah Bangka Belitung, Indonesia

Lilis Patimah, Universitas Nahdlatul Ulama Surakarta, Indonesia

### Abstract.

Since the outbreak of COVID-19, online learning has become the new innovation and an alternative virtual education adopted by universities, due to campus closures. The sudden adoption of the innovation without prior preparation and training causes the ineffective implementation of online learning in most institutions. Based on this description, insufficient information is available regarding the experiences of the student population, which are the most affected by online learning in higher education. Therefore, this study aims to explore the experiences of pre-service teachers regarding their numerous abilitien to provide a good online learning program. Using a qualitative focus group study design, data were obtained through the focus group discussion (FGD) on 58 and 52 teachers, which were divided into 10 study groups during the first and final semesters. The results showed that both groups had similar and different experiences, regarding lecturers' ability to effectively perform online learning. According to the experience of the participants, the lecturers with pedagogical and social-personal skills were able to emphasize and encourage the attractiveness of online learning. In addition, some of the differences highly depended on the specific indicators of the two aspects. These results are expected to provide a framework for university lecturers and administrators, towards implementing the learning process.

### Keywords:

COVID-19, focus group study, higher education, online learning, pedagogical and social-personal skills, pre-service teacher

### Introduction

The COVID-19 outbreak has caused basic changes in the educational sector, specifically in the institutions' learning process, causing a very quick adjustment from offline to online learning platforms (Bhaumik et al., 2020; Chung et al., 2020; Coman et al., 2020; Khalil et al., 2020; Simamora, 2020). This rapid change has led to chaotic and uncomfortable experiences for most of the academic community, namely university managers, lecturers, and students (Al-

Karaki et al., 2021; Vaskivska et al., 2021). Besides the lecturers experiencing anxiety, stress, and burnout (Banton & Garza, 2023; Evanoff et al., 2020), the learning performances of students are also negatively affected by the shift to online education (Serrano Sarmiento et al., 2021). From this context, the students often encounter increased stress due to sudden changes in the learning environment and are more prone to depression, tiredness, emotional exhaustion, and depersonalization (Simic et al., 2021;Liu et al., 2022).

Similar to the universities in other countries, the Indonesian government has reportedly implemented full online learning since mid-March 2020, through the ministry of education and culture (Agung & Surtikanti, 2020). Irrespective of this condition, the management system accessibility is still the main obstacle (Sobaih et al., 2020), with most institutions not completely ready to implement the learning process (Coman et al., 2020). This is because of the expensive costs incurred during the development phase, compared to offline education (Bahasoan et al., 2020). Students are also found to experience many obstacles, with Octaberlina & Muslimin (2020) and Gonzalez-Ramirez et al. (2021) exhibiting numerous challenges during online learning, such as inadequate implementation skills, slow internet connection, physical conditions (e.g., eye strain), concentration difficulty, financial problems, anxiety and boredom (Stephan et al., 2019). Due to these difficulties, most of them do not want to continue using the learning process (Chung et al., 2020). Despite this, those with specific characteristics still have better learning experience, compared to offline education (Muhammad, 2020).

Although several studies have attempted to examine online learning in higher education, only a few of them explored the experiences of the students most affected by the digital educational system. Therefore, this study aimed to explore the online learning patterns of students and the kind of lecturers needed for the provision of a meaningful educational experience. By using a qualitative approach, more detailed perceptions are provided from student experiences, accompanied by the consideration of each participant's unique context and the performance of complex analyses through multiple perspectives (Creswell, 2010). The participants are also allowed to be study partners, a data collection procedure emphasizing the enhancements of the subjects' perspectives (Creswell, 2010). From this context, the results provide a framework for lecturers and higher education managers to implement online learning, based on the perceptions of the end users, namely students.

### **Literature Review**

A great variation was also observed in the boundaries of online learning, according to a previous literature analysis, where it was initially found to use a management system or digitally upload text and PDF as student academic materials (Singh & Thurman, 2019). Based on the development of interpretation, online learning is defined as the variational use of the internet to asynchronously and synchronously increase the interaction between teachers and students (Curtain, 2002). Some equivalent terms are also embedded in the interpretation of the educational process, e.g., mobile (Alhassan, 2016), blended (Palalas et al., 2015), distance (Anderson & Dron, 2011), open, web-based (Costa et al., 2012), and computer-mediated

learning (Anaraki, 2004; Cojocariu et al., 2014). These describe the digital activities and tools used in learning, to achieve the set educational goals. In this process, many components such as the technology, pedagogy, and assessment guides are involved (Aparicio et al., 2016), regarding the global accessibility of educational content (Blayone et al., 2018). Based on these various definitions, the important elements in online learning includes technology, time (synchronous and asynchronous), access, interaction opportunities, physical distance, and traditional comparisons.

As a substitute for traditional classes, online learning is enabled for the interactive communication and collaboration between lecturers and students, with various limitations experienced during campus closures (Cacheiro-Gonzalez et al., 2019). Online learning is becoming a trend and entering the mainstream, as it contributes to expanding educational accessibility to a wider community (Gallagher & LaBrie, 2012). It also promises many benefits and uses (Castro & Tumibay, 2021) regarding learning outcomes' financing, flexibility, and effectiveness (Lorenzetti, 2013). In this condition, many adult learners enjoy the flexibility provided by online learning when they are instructed to balance their studies and work (Bell & Federman, 2013). The learning process is also a major component of global education (Singh & Thurman, 2019), showing that universities are capable of using synchronous and asynchronous digital platforms (Farros et al., 2020). Based on the synchronous platform, "live" interactions are often allowed between lecturers and students, e.g., audio and video conferencing, web chat, etc. Meanwhile, the asynchronous platform involves delaying the interaction time between the educational personnel, e.g., E-mail, previous video recordings, discussion forums, and so on (Finkelstein, 2006). In this case, these various platforms are important modalities for universities, to help carry out online learning (Evans, 2011; Khalil et al., 2020; Ridgway et al., 2007).

Many previous studies reportedly attempted to explore online learning in universities, with most of them focusing on determining the barriers, readiness, impact, and influential fagers of the educational service. According to Baticulon (2021), these barriers were examined from the perspective of 3,670 medical students in the Philippines, as a developing country. In this condition, only 41% of them were found to be physically and mentally capable towards using ine learning. This proved that five obstacles were encountered by participants, namely technological, individual, domestic, institutional, and community barriers. Agung and Surtikanti (2020) also performed an analysis on the same topic, with three main obstacles encountered by the language students at the Pamane Talino Indonesia School of Teacher Training and Education. These included internet connection availability and sustainability, 🎮 aching media accessibility, and tool suitability to access media. Based on Gonzalez-Ramirez et al. (2021), the impact of changing online learning was also examined on students' psychological wellness at the School of Education and Health. The results indicated that social relationships with peers and lecturers decreased during the online learning process. This decrease was accompanied by a decrease in students' social connections, motivation, and mental health. Another report proved that online learning became boring from the first two weeks and increased student anxiety, specifically among those whose parents had low income and were not in the mood to study due to many assignments (Irawan et al., 2020). The lack of direct interaction between students and instructors was also another problem encountered in developing countries such as Pakistan (Adnan & Anwar, 2020). In addition, more challenges were observed, including difficult accessibility and connectivity, as well as inadequate communication and interaction between educational personnel and peers (Aboagye et al., 2020). Increased training costs, isolated feelings, and technology gaps were also some challenges reported by other study experts (Castro & Tumibay, 2021).

To understand students' online learning readiness, two other studies were subsequently conducted, with Chung et al. (2020) investigating this factor at two digital course institutions in Malaysia. Through a survey of 399 participants, female and degree students were observed to be more prepared and satisfied with the learning experience, compared to male and diploma students. However, more than half of the participants preferred direct learning to online education. Blayone et al. (2018) also investigated the digital readiness profile of students in Georgia and Ukraine, regarding this learning process. Using the survey of 150 participants, most students in both countries were not ready to participate in some online learning activities. Another study also examined students' satisfaction with these learning platforms, where comfortability was often derived through Google Hangouts and Classroom, as well as LMS (Learning Management Systems) (Almusharraf & Khahro, 2020). This was in line with Baber (2020) and Herguner et al. (2020), where online learning satisfaction was influenced by class interactions, motivation, lecture structure, instructor knowledge, facilities, and positive attitudes. According to Yudiawan et al. (2021), the factors influencing the success of online learning were mapped and tested at Islamic Religious Universities in West Papua, Indoppsia. From the results, the quality of lecturers and the system had the highest influence (94.2%), gyith diversity and institutional services having no significant effect. In addition, an empirical study was widely carried out using a systematic literature review method (Pei & Wu, 2019; Redmond et al., 2018; Singh & Thurman, 2019; Valverde-Berrocoso et al., 2020).

Although several studies attempted to examine online learning in universities, only a few of them explored the experiences of the students most affected by the digital educational practice. Therefore, this study aimed to explore pre-service teachers' experiences and perceptions of their lecturers in online learning. The report on students' perception of lecturers is important, due to the essential role of educators in the success of online learning (Baber, 2020). The behavioral aspects of lecturers or instructors are also the important variables affecting the quality and outcomes of the learning process in higher education, e.g., the ability and intensity of communication (Alawamleh et al., 2022; Baticulon, 2021) and faceto-face interaction (Adnan & Anwar, 2020). Therefore, this study aimed to explore the experiences of pre-service teachers regarding their numerous abilities to provide good digital learning experiences.

The early [2<sup>nd</sup> semester] and Final [6<sup>th</sup> semester] semester students are two groups with different experiences regarding online learning. From this context, the early group are found to have experienced 100% online learning with no encounter recorded for offline education

during their time as pre-service teachers. Meanwhile, final semester students have experienced both learning methods. This explains that they had experienced offline learning for 2 full semesters before adopting online education since March 2020. These experience differences allow both student groups to have distinct perspectives on the aspects of learning, leading to comfortability. Therefore, this study aims to identify the similarities and differences between early and final semester students, to develop a perspective regarding the effects of experience distinction on the assessment of lecturers during online learning in higher education.

### The role of the study authors

The five study authors are lecturers in the Faculty of Education, which emphasize various issues related to learning, training, and development for pre-service teachers. In this analysis, the authors encountered similar phenomenon, regarding the digital education of pre-service teachers by appropriate lecturers. They were also actively involved in the study and data analysis process. From this context, the first, second, and third authors were involved in planning the study, paper writing, as well as data collection and analysis. Meanwhile, the fourth and fifth authors played a role in reviewing, providing critical notes, and revising the paper toward perfection. Furthermore, the study is motivated by the confusion experienced by most teachers in higher education during online learning. This sudden change has led to the inability to determine the appropriate pattern formimplementing the digital education method. Based on these descriptions, the knowledge of the specific factors contributing to the success of online learning is expected to greatly assist teachers in higher education, by improving their teaching quality. The results obtained are also anticipated to provide an overview for higher education teachers in building communication with students during online learning. This should be accompanied by the prioritization of important elements greatly impacting students' digital education and the provision of the necessary treatments supporting the success of the learning method.

### Methodologys

### Study design

This study used a qualitative focus group study design, which was selected for its ability to provide a broad explanation from the participants (Throuvala et al., 2019), as well as to facilitate shared thoughts, feelings, and attitudes (Stewart & Shamdasani, 2014). It also sought to an expect the in-depth interpretation of a specific problem (Mohajan, 2018). Furthermore, the main interest of a qualitative researcher is to understand and generate interpretations constructed by the study. Through these philosophical assumptions, this study aimed to explore the interpretation of participants' experiences in communicating with their lecturers during online learning in the pandemic period. In the initial and final semesters, data were obtained from the pre-service teachers undergoing online learning at the higher education for four full terms. These complete semesters emphasized the campus closure period in March 2020 until the data collection time.

### **Participants**

Participants were pre-service teacher-students studying the Elementary School Education program at a private university in Yogyakarta, Indonesia. Using the purposeful sampling technique, a total of 110 participants were selected, containing 58 and 52 students in semesters 2 and 6 (first and final semesters), respectively. This value met the criteria of code and meaning saturations, as described by (M. M. Hennink et al., 2017). From a previous study, code saturation was achieved at nine interviews, where various thematic issues had been identified. A total of 10 FGDs were also observed for the early and final same students, with the members contained in both groups ranging from 5-6 participants. The demographics of these participants are shown in Table 1.

Table 1. Participant Demographics

Student Semester	Sex	Respondent	Percentage	Total
First semester	Male	4	3,64	58
	Female	54	49,09	
Last semester	Male	6	5,45	52
	Female	46	41,82	

### Data collection

The data were obtained through group discussion forums (FGD), where participants were selected due to their ability to explicitly generate information through information (Pope & Mays, 1995). They also provided opportunities for individuals to build on other members answers, leading to the creation of new ideas (Holloway & Galvin, 2016). Moreover, FGDs provided more time for participants to reflect on their respective opinions (Krueger, 2014), with the explanation process being digitally recorded with their consent. This study was regulated by a focus group guide developed after conducting a literature review (Kitzinger, 1995), to explore students' experiences of lecturers during online learning. Despite using these guidelines, "listening actively and requesting many interviews were still important regarding the knowledge of participants" (Seidman, 2006, p. 15). FGDs also produced sufficient information to understand the analyzed phenomenon (Throuvala et al., 2019).

### Data analysis technique

The data obtained were systematically analyzed by categorizing and comparing the FGD results of the two groups, i.e., the pre-service participants in the first and final semesters (M. Hennink & Kaiser, 2022). This analysis was carried out through the following two stages, (1) the data were categorized into the first and final groups, where each dataset was thoroughly analyzed for the realistic perception of the story. It was also accompanied by several systematic readings, noting assumptions, keywords, perspectives, and attitudes (Smith et al., 2009). According to Merriam and Tisdell (2015), data analysis was "a complex process involving the thorough assessment between concrete and abstract concepts, inductive and deductive reasoning, as well as description and interpretation. In this process, common

threads were found in participants' stories, such as contrasting experiences and connective themes (Fraser, 2004). Besides, side comments were also provided for the identification of possible themes and sub-themes. After analyzing the transcript, the acquired themes were combined and grouped to obtain a clear participants' perceptions, and (2) A comparative assessment was carried out on the analytical results of each generated theme and sub-theme from the two groups. This led to the observation of two similar themes in the initial and final semesters, namely pedagogical skills and social-personal skills, respectively. In these themes, 4 common sub-themes were subsequently observed, i.e., "delivery of clear and easy material" and "interactive", as well as "relaxing & fun" and "pleasant personality" for pedagogical skills and social-personal skills, respectively. Meanwhile, the slight difference depended on the addition of several sub-themes in both themes. From the data analysis process, the themes and sub-themes are presented in Table 2.

### Results

This study aimed to explore student experiences with lecturers during online learning, while also comparing the pre-service teachers in the initial and final semesters. The results determined two similar main themes, namely pedagogical skills and social-personal skills, although the difference depended on a few sub-themes between the two student groups. The data coding comparison is shown in Table 2.

Table 2. Comparison of Coding Data

Participants	Theme	Sub-theme	Total
			Participants
First-semester	Pedagogical	Submission of material is clear and	22
Pre-service	skills	easy to understand	
teachers		Non-stressful lectures	16
		Interactive	10
	Social-personal	Relaxing and fun	18
	skills	Friendly	10
		His personality is fun	10
Final semester	Pedagogical	Submission of material is clear and	13
Pre-service	skills	easy to understand	
teachers		Interactive	8
		Do not provide much work	6
		Provide good grades	5
	Social-personal	Understanding student conditions	17
	skills	His personality is fun	14
		Motivate students	13
		Relaxing and fun	5

The similarity of pre-service teacher experience in the first and final semesters

Pedagogical skills

In the pedagogical skills, similar experiences were observed between the initial and final semester participants. The delivery of clear and easy-to-understand material and the interactive sub-themes were importantly stated by the pre-service teachers, i.e., 22/10 and 13/8 statements in the initial and final semesters.

Submission of material is clear and easy to understand

, The lecturers easily and clearly conveying learning materials are the most frequently mentioned sub-themes by the participants [22 participants], due to being supported by the following codes, (a) easy to understand, (b) clear, (c) detailed, (d) not confusing, as well as (e) concise and clear. Through FGD, the statement of a final semester pre-service teacher (R15) is observed as follows:

In online learning, lecturers are often expected to explain easy-to-understand materials. Maybe this is also experienced by friends because online learning is sometimes more difficult because students cannot discuss more freely like offline learning time.

In this process, similar answers were also expressed by an initial semester student (R9) as follows:

The most important thing in my opinion is a lecturer who can convey the material clearly. For example is Mr [name of lecturer], in Zoom lectures, the material is easy to understand.

### Interactive

The interactive lecturer was the second sub-theme mentioned by the two participants' groups. The following codes supported this, (a) easy to contact, (b) interactive with students, (c) fast response, (d) responsive, (e) interactive invitation, (f) feedback provision, and (g) adequate communication. Through FGD, one of the initial semester participants (R24) stated that:

An enjoyable experience for me in online learning is when the lecturer can communicate well, hence, the class becomes fluid and not stressful.

Similar experiences were also shared by many other participants as follows:

"I am happy with Ms. [lecturer's name], based on the ease of communication with students, through Whatsapp or other available media" (R16), "Adequate interactions during lectures provide the opportunities for students to ask questions" (R1), "Lecturers are interactive, hence, they can build a good learning atmosphere" (R8).

### Social-personal skills

Based on a personal aspect social-personal skills, the pre-service teachers in the first and final semesters also had similar experience. This clarified that lecturers with pleasant personalities,

as well as relaxed and fun sub-themes were frequently stated during online learning, i.e., 10/18 and 14/5 statements in both groups, respectively.

His personality is fun

The possession of a pleasant personality is also a sub-theme mentioned by 10 participants, which was supported by the following codes, (a) pleasant lecturers, (b) interesting explanation, (c) interesting material presentation, (d) not boring, (e) sleepless atmosphere, and (f) interesting. In FGD, R3 is explained as follows:

Lecturers need to have fun and interesting qualities, due to the stressfulness of the pandemic period. The tasks are many, and sometimes the schedule clashes with other activities.

This was in line with the statements of other participants, e.g.:

"Fun lecturers really helped me while learning online" (R7), "Alhamdulillah, although learning online, most of lecturers are fun, hence, they do not get bored even though they are online" (R18), "Lecturers who enjoy online learning, in my opinion, are those who are interesting and serious but also relaxed" (R10).

### Relaxing and fun

This experience was noted by both pre-service teachers in the first and final semesters, with 18 and 5 statements observed for both groups, respectively. It was also supported by the following codes, (a) relaxed, (b) fun, (c) serious and relaxed, (d) relaxed and disciplined, and (e) interesting teaching process. Based on FGD, the statement of a student (R23) is observed as follows:

What I hope for during online learning is lecturers who teach in a relaxed manner, but can motivate students. It is a delight that many lecturers in this institution have these qualities, for example, Mr. [name of lecturer] when teaching is relaxed but students understand.

### Differences in the experience of the first and final semester participants

Pedagogical skills

These pre-service teachers also had different experiences in bothpedagogical skills and social-personal skills professional and personal aspects, despite the various similarities being observed. In the first semester, a sub-theme was highly stated by 16 participants, namely "Do not stress", explaining that the experience was not stressful. Those in the final semester also preferred the lecturers that did not provide many assignments, although they produced good grades, regarding the perceptions of 6 and 5 participants, respectively.

### First semester:

Non-stressful lectures

This sub-theme was an interesting experience for participants during online learning, which was subsequently supported by the following codes, (a) not tense, (b) not scary, (c) relaxed class atmosphere, and (d) cheerful atmosphere. From FGD, a first semester participant (R20) stated the following:

I like online learning because lecturers teach without straining the class. For example, Mrs. [name of lecturer] and Mr. [name of lecturer] when teaching through zoom, there is humor, hence, the class is not tense.

### Final semester:

Based on the professional aspect, the final semester participants preferred lecturers who did not provide many assignments, although they produced good grades (6 and 5 statements) and give good grades (mentioned by 5 participants). The sub-theme that did not multitask was supported by some codes, namely (a) not many assignments, and (b) not only with assignments. Meanwhile, the cheap value variable was supported by the following, (a) good grade provision, and (b) unselfish towards grade provision.

### Not providing many assignments

The lecturer who did not providing many assignments was one of the important aspects of the online experiences supporting final semester pre-service trackers. In this condition, almost all lecturers were reported to provide assignments during the early periods of the COVID-19 outbreak, leading to the high stress level and heaviness of students in lectures. However, the trend was observed to change during the final semester. Besides the provision of assignments, lecturers also conducted more synchronized learning through various platforms. Based on FGD, a final semester participant (R28) stated the following:

Lecturers I expect are those who do not only give assignments as was often done in the early days of COVID-19, resulting many students are stressed. However, lecturers conduct more lectures through Zoom, Google Meet or e-learning when other media are unavailable.

### Give good grades

This sub-theme was frequently stated by the final semester participants, indicating that many students whose lectures were oriented towards cumulative achievement index were still observed. Through FGD, one of these participants (R25) stated the following:

I think giving good grades to lecturers is important because a high GPA is also important as alumni.

### Pedagogical skills

According to the pedagogical skills, some differences were also observed between the preservice teachers in the first and final semesters. In this process, the sub-themes of "friendly

lecturers", as well as "understanding" and "motivating" students' conditions were observed for both groups, with 10, 17, and 13 statements, respectively.

### First semester:

### Friendly lecturers

This theme was supported by the following codes, (1) friendly, and (2) not rude (keep the image). In this process, friendly lecturers had the following characteristics, (a) open to communicating with anyone, (b) not far from students, and (c) like to communicate and greet. Based on FGD, one of the pre-service teachers in the first semester (R 19) stated the following:

I like friendly lecturers, hence, they do not scare students. For example, Ms. [lecturer's name] and Mr. [lecturer's name], sometimes before teaching they greet students one by one, often even talking about student problems outside the material. I think it is also important that students feel cared for.

### Final semester:

### Understanding student conditions

This sub-theme was frequently stated by the final semester participants (17) and supported by several codings, namely understanding student conditions, constraints, circumstances, and limitations. Through FGD, R10 stated the following:

My experience in online learning that ultimately can increase my motivation in learning is that lecturers understand my condition. For example, the condition of the internet network is not connected, hence, if lecturers see an off-camera student they not angry because knowing that my internet signal is bad.

Based on the results, network constraints were mostly encountered by students during online learning, indicating the need for lecturers with high and classified understanding levels. Besides this, other students also expect lecturers to understand their academic abilities, with the following stated by R17 through FGD:

Lecturers need to understand the condition of students, for example, the simultaneous lateness to zoom meetings should be highly comprehended, as this is likely due to many unforeseen circumstances.

### Motivate students

In online learning, students often need motivation from various parties due to encountering many challenges. The most of the final semester pre-service teachers preferred lecturers with motivational capabilities during the learning process. The sub-theme was supported by the following coding, namely (1) motivating students, (2) triggering motivation, and (3) uplifting. Through FGD, one of the participants (R19) stated the following:

Besides delivering varied material, ideal lecturers also need to motivate student learning in online education, for the achievement of greater outcomes, which requires a higher effort.

### Discussion and Conclusion

This study aimed to explore the experience patterns of the pre-service teachers in online learning during the COVID-19 outbreak. Based on the comparative analysis between the first and final semester participants, some similar and different aspects were observed in describing the ideal lecturer during the learning process. The similarity aspect was observed at the "theme" level, where the pre-service groups expect the ideal lecturer to emphasize 2 features, namely the pedagogical skills and social-personal skills. Meanwhile, the differences depended on the several sub-themes supporting the two themes. In the first semester group, the professional indicators of the ideal lecturers included clear material conveyance, relaxed, interactive, and cheerful, regarding the statements of 22, 16, 10, and 10 participants, respectively. Besides this, those in the final group also included the delivery of easy-tounderstand materials, interactive, did not provide many assignments, and good great value, concerning the perceptions of 13, 8, 6, and 5 members. According to the personal aspect, the first-semester group stated that the ideal lecturer was relaxed, fun, and friendly, through 18 and 10 participants, respectively. However, the statements in the final semester included understanding students' conditions, pleasant personality, motivation, and relaxation, concerning the perceptions of 17, 14, 13, and 5 participants. Based on these analyses, the following results were obtained and evaluated:

Firstly, both pre-service teachers in the first and final semesters agreed that the ideal lecturer need to have pedagogical skills and social-personal skills. In the pedagogical skills, these educators need to possess the ability to adequately master and convey their knowledge to students. However, the social-personal skills was observed as the standard of character and personality possessed by a person. In this condition, personality describes the unique psychological qualities influencing an individual's behaviour, thoughts, and feelings (Roberts & Jackson, 2008), leading to the increased effectiveness of the educators' works (Holmes et al., 2015). The unity between the pedagogical skills and social-personal skills was also the main requirement supporting online learning in universities. In addition, professionalism had three essences, namely (1) having a specific scientific capacity according to the field, (2) providing services to others, and (3) having moral and ethical standards (Bair, 2016; Heck & Ambrosetti, 2018).

Secondly, both pre-service teachers in the first and final semesters agreed that the abilities of lecturers to interactively deliver clear and easy-to-understand online material was an important indicator of their pedagogical skills. The ability to clearly and easily convey material was a pedagogic competency that all professional educators should master. According to Law № 19 of 2005 concerning Indonesian Teachers and Lecturers, all professional university educators were required to have four competencies, such as pedagogic competence, which mastery helps in the following, (1) understanding students more deeply, (2) designing

learning, (3) implementing learning, (4) designing and evaluating learning, and (5) developing students (Suyatno et al., 2021). Despite communication being an important part of pedagogic competence, inadequate interaction was still a challenge in online learning (Coman et al., 2020; Firmansyah et al., 2021). This finding was in line with most of the previous reports showing that interactive communication was an important online learning factor. In the classroom, the interaction between lecturers and students (Alawamleh et al., 2022; Adnan & Anwar, 2020; Baticulon, 2021; Baber, 2020; Dumford & Miller, 2018), as well as the communication skills (Slimi, 2020) also affected academic experience during the learning process. In addition 43 hese interactive and communicative abilities activated several supporting variables in online learning, such as student involvement (Brown et al., 2022; Martin & Bolliger, 2018) and participation (Hussein et al., 2020).

Thirdly, the experienced similarity between the first and final semester participants occurred in the social-personal skills. In this condition, all the pre-service teachers agreed that the cheerful, relaxed, and fun sub-themes were two important indicators of a lecturer during online learning. This suggested that lecturers with pleasant personalities, as well as who were relaxing and fun were mentioned positively by 24 and 23 pre-service teachers, i.e., 10/14 and 18/5 in the first and final semesters, respectively. These results suggest that the main problems encountered during online learning such as were psychological aspects such as stress (Heo & Han, 2018; Kumalasari & Akmal, 2022; Sukdee et al., 2021), anxiety and depression (Fawaz & Samaha, 2021), as well as begodom (Esra & Sevilen, 2021), were important concerns for students. To reduce setbacks, students expected their lecturers to be able to be relaxed and interestingly teach online. This was in line with most previous reports, where a pleasant edgrator had an impact on the following, (1) enjoyment and comfort of classroom learning (Becker et al., 2014; Suyatno et al., 2022; Suyudi et al., 2024), and (2) students' positive emotions (Goetz et al., 2013). It also fostered better student motivation and learning outcomes (Keller et al., 2014). In addition, the results strengthened Benekos and Benekos (2016) and Miron and Mevorach (2014), where most of the expected lecturers characteristics were fun, interesting, and motivating.

Fourthly, the differences between the experience of the first and final semester participants depended on several additional indicators in lecturers' pedagogical skills and social-personal skills. In the pedagogical skills, the first semester teachers emphasized educators who did not cause tension as an important indicator in online learning. Meanwhile, the honorary teachers in the final semester highly focused on lecturers who did not provide many assignments and cheap grades as a social-personal fills. According to Irawan et al. (2020), many assignments were found to lower the mood of students' online learning participation during Covid-19. Regarding the social-personal skills, the first-semester teacher also focused in 10 friendly participants, with those in the final session mostly emphasizing lecturers who understood (17 participants) and motivated (13 participants) the conditions of students. The final semester pre-service teachers were found to have undergone online learning in universities for 4 full sessions, due to the campus closure effected from March 2020 until the data collection period. This explained that they had attended offline lectures for a full semester,

accompanied by 2 meetings in the next session. However, teachers in the first semester had just completed online lectures at universities for one full semester, accompanied by several meetings in the next session. The difference in experience also provided different perspectives on their online learning needs, with pragmatic aspects such as teachers not providing many assignments and grades easily, becoming a source of concern for final semester students regarding pedagogical skills. For the early group, more emphases were placed on the personality and communication patterns of teachers, with interaction comfortability being considered their most important need. This difference indicated that an individual's experience was found to shape different perceptions in online learning (Richmond & Zacks, 2017; Vernon, 2017). These results provide useful information for teachers, regarding their patterns of understanding the needs of each student from different semester levels, due to their similar and distinct needs.

Although several studies have attempted to examine online learning in higher education, only a few of them experiences of the students most affected by the digital educational system during the Covid-19 pandemic. Based on the results, the perspectives of students in describing lecturers provided meaningful experiences in reinforcing the recommendations (Kuhlee & Winch, 2017) on the importance of teacher professionalism. This should not be interpreted as a universal value because the indicators of professionalism often vary in different contexts. Moreover, the perceptions of the involved pre-service teachers highlighted the importance of two important online learning competencies, namely pedagogical and social-personal skills. These two indicators, for example, were quite different from the determinants of previous studies, which always provided technological skills (Mehrotra et al., 2022; Baran & Correia, 2014; Guasch et al., 2010; Palloff & Pratt, 2011). These results provided a framework for relevant parties, specifically university lecturers and administrators. For lecturers, the will to continuously develop themselves is very important in this era, as different situations are found to often require distinct needs. Meanwhile, the curriculum and experience obtained when in the universities were not designed for the situations and conditions presently encountered. Lecturers are also required to understand the dynamics of student experience because different encounter levels often potentially provide distinct perceptions and needs. Individual professional development (Cutri et al., 2020) is the key for lecturers to carry out online learning, which is effective, interesting, fun, and related to students' feelings. Based on the university administrators, the design of lecturers' self-development programs was very important, regarding the possession of adequate pedagogical skills and social-personal skills, which were close to the description of their students. The self-development program oriented to pedagogic, social, and personality competencies also acquired an adequate portion, as most of ideal lecturers' indicators were highly oriented to both features in online learning.

### Acknowledgment

The author is grateful to Ahmad Dahlan University and specifically all participants who were voluntarily involved in the data collection.

### Reference

- Aboagye, E., Yawson, J. A., & Appiah, K. N. (2020). COVID-19 and E-Learning: the Challenges of Students in Tertiary Institutions. *Social Education Research*, 2(1), 1–8. https://doi.org/10.37256/ser.212021422
- Adnan, M., & Anwar, K. (2020). Online Learning amid the COVID-19 Pandemic: Students' Perspectives. *Online Submission*, 2(1), 45–51.
- Agung, A. S. N., & Surtikanti, M. W. (2020). Students' Perception of Online Learning during COVID-19 Pandemic: A Case Study on the English Students of STKIP Pamane Talino. SOSHUM: Jurnal Sosial Dan Humaniora, 10(2), 225–235. https://doi.org/10.31940/soshum.v10i2.1316
- Alawamleh, M., Al-Twait, L. M., & Al-Saht, G. R. (2022). The effect of online learning on communication between instructors and students during Covid-19 pandemic. *Asian Education and Development Studies*, 11(2), 380–400. https://doi.org/10.1108/AEDS-06-2020-0131
- Alhassan, R. (2016). Mobile Learning as a Method of Ubiquitous Learning: Students' Attitudes, Readiness, and Possible Barriers to Implementation in Higher Education. *Journal of Education and Learning*, *5*(1), 176. https://doi.org/10.5539/jel.v5n1p176
- Almusharraf, N. M., & Khahro, S. H. (2020). Students' Satisfaction with Online Learning Experiences during the COVID-19 Pandemic. *International Journal of Emerging Technologies in Learning*, 15(21), 246–267. https://doi.org/10.3991/ijet.v15i21.15647
- Anaraki, F. (2004). Developing an Effective and Efficient eLearning Platform. *International Journal of The Computer, the Internet and Management*, 12(2), 57–63.
- Anderson, T., & Dron, J. (2011). Three generations of distance education pedagogy.

  International Review of Research in Open and Distributed Learning, 12(3), 80–97.
- Aparicio, M., Bacao, F., Oliveira, T., Universitario, I., Nova, D. L. I. I., & Lisboa, U. N. De. (2016). *An e-Learning Theoretical Framework*. 19, 292–307.
- Baber, H. (2020). Determinants of students' perceived learning outcome and satisfaction in online learning during the pandemic of COVID19. *Journal of Education and E-Learning Research*, 7(3), 285–292. https://doi.org/10.20448/JOURNAL.509.2020.73.285.292
- Bahasoan, A. N., Wulan Ayuandiani, Muhammad Mukhram, & Aswar Rahmat. (2020). Effectiveness of Online Learning In Pandemic Covid-19. *International Journal of Science, Technology & Management, 1*(2), 100–106. https://doi.org/10.46729/ijstm.v1i2.30
- Bair, M. A. (2016). Professionalism: A comparative case study of teachers, nurses, and social workers. *Educational Studies*, 42(5), 450–464.
- Baticulon, R. E. (2021). *Barriers to online learning in the time of COVID-19* (Vol. 2019, Issue March 2020). https://doi.org/10.1101/2020.07.16.20155747
- Becker, E. S., Goetz, T., Morger, V., & Ranellucci, J. (2014). The importance of teachers' emotions and instructional behavior for their students' emotions—An experience sampling analysis. *Teaching and Teacher Education*, 43, 15–26.
- Bell, B. S., & Federman, J. E. (2013). E-learning in postsecondary education. *The Future of Children*, 165–185.
- Benekos, P. J., & Benekos, P. J. (2016). How to be a Good Teacher: Passion, Person, and Pedagogy. 1253(April). https://doi.org/10.1080/10511253.2015.1128703
- Bhaumik, M., Hassan, A., & Haq, S. (2020). Covid-19 pandemic, outbreak educational sector and students online learning in Saudi Arabia. *Journal of Entrepreneurship Education*, 23(3), 23.

- Blayone, T. J. B., Mykhailenko, O., Kavtaradze, M., Kokhan, M., vanOostveen, R., & Barber, W. (2018). Profiling the digital readiness of higher education students for transformative online learning in the post-soviet nations of Georgia and Ukraine. International Journal of Educational Technology in Higher Education, 15(1). https://doi.org/10.1186/s41239-018-0119-9
- Brown, A., Lawrence, J., Basson, M., & Redmond, P. (2022). A conceptual framework to enhance student online learning and engagement in higher education. *Higher Education Research and Development*, 41(2), 284–299. https://doi.org/10.1080/07294360.2020.1860912
- Bryson, J. R., & Andres, L. (2020). Covid-19 and rapid adoption and improvisation of online teaching: curating resources for extensive versus intensive online learning experiences. *Journal of Geography in Higher Education*, 44(4), 608–623. https://doi.org/10.1080/03098265.2020.1807478
- Cacheiro-Gonzalez, M. L., Medina-Rivilla, A., Dominguez-Garrido, M. C., & Medina-Dominguez, M. (2019). The learning platform in distance higher education: Student's perceptions. *Turkish Online Journal of Distance Education*, 20(1), 71–95.
- Castro, M. D. B., & Tumibay, G. M. (2021). A literature review: efficacy of online learning courses for higher education institution using meta-analysis. *Education and Information Technologies*, 26(2), 1367–1385. https://doi.org/10.1007/s10639-019-10027-z
- Chung, E., Subramaniam, G., & Dass, L. C. (2020). Online learning readiness among university students in Malaysia amidst Covid-19. *Asian Journal of University Education*, 16(2), 45–58. https://doi.org/10.24191/AJUE.V16I2.10294
- Cojocariu, V.-M., Lazar, I., Nedeff, V., & Lazar, G. (2014). SWOT Anlysis of E-learning Educational Services from the Perspective of their Beneficiaries. *Procedia Social and Behavioral Sciences*, 116, 1999–2003. https://doi.org/10.1016/j.sbspro.2014.01.510
- Coman, C., Ţîru, L. G., Meseṣan-Schmitz, L., Stanciu, C., & Bularca, M. C. (2020). Online teaching and learning in higher education during the coronavirus pandemic: Students' perspective. Sustainability (Switzerland), 12(24), 1–22. https://doi.org/10.3390/su122410367
- Costa, C., Alvelos, H., & Teixeira, L. (2012). The Use of Moodle e-learning Platform: A Study in a Portuguese University. *Procedia Technology*, *5*, 334–343. https://doi.org/10.1016/j.protcy.2012.09.037
- Creswell, J. W., & Creswell, J. D. (2017). Research design: Qualitative, quantitative, and mixed methods approaches. Sage publications.
- Curtain, R. (2002). Online delivery in the vocational education and training sector: Improving cost effectiveness. National Centre for Vocational Education Research.
- Cutri, R. M., Mena, J., & Whiting, E. F. (2020). Faculty readiness for online crisis teaching: transitioning to online teaching during the COVID-19 pandemic. *European Journal of Teacher Education*, 43(4), 523–541.
- Dumford, A. D., & Miller, A. L. (2018). Online learning in higher education: exploring advantages and disadvantages for engagement. *Journal of Computing in Higher Education*, 30(3), 452–465. https://doi.org/10.1007/s12528-018-9179-z
- Esra, M., & Sevilen, Ç. (2021). Factors influencing EFL students' motivation in online learning: A qualitative case study. *Journal of Educational Technology and Online Learning*, 4(1), 11–22.

- Evans, D. J. R. (2011). Using embryology screencasts: a useful addition to the student learning experience? *Anatomical Sciences Education*, 4(2), 57–63.
- Farros, J. N., Shawler, L. A., Gatzunis, K. S., & Weiss, M. J. (2020). The Effect of Synchronous Discussion Sessions in an Asynchronous Course. *Journal of Behavioral Education*, 0123456789. https://doi.org/10.1007/s10864-020-09421-2
- Fawaz, M., & Samaha, A. (2021). E-learning: Depression, anxiety, and stress symptomatology among Lebanese university students during COVID-19 quarantine. *Nursing Forum*, *56*(1), 52–57.
- Finkelstein J. (2006). Learning in real time: synchronous teaching and learning online. DCJossey-Bass.
- Firmansyah, R., Putri, D. M., Wicaksono, M. G. S., Putri, S. F., Widianto, A. A., & Palil, M. R. (2021). Educational Transformation: An Evaluation of Online Learning Due to COVID-19. *International Journal of Emerging Technologies in Learning*, *16*(7), 61–76. https://doi.org/10.3991/ijet.v16i07.21201
- Fraser, H. (2004). Doing narrative research: Analysing personal stories line by line. *Qualitative Social Work*, *3*(2), 179–201.
- Gallagher, S., & LaBrie, J. (2012). Online learning 2.0: Strategies for a mature market. Continuing Higher Education Review, 76, 65–73. http://search.proquest.com/docview/1361832480?accountid=14624
- Goetz, T., Lüdtke, O., Nett, U. E., Keller, M. M., & Lipnevich, A. A. (2013). Characteristics of teaching and students' emotions in the classroom: Investigating differences across domains. Contemporary Educational Psychology, 38(4), 383–394. https://doi.org/10.1016/j.cedpsych.2013.08.001
- Gonzalez-Ramirez, J., Mulqueen, K., Zealand, R., Silverstein, S., Reina, C., BuShell, S., & Ladda, S. (2021). Emergency Online Learning: College Students' Perceptions during the COVID-19 Crisis. SSRN Electronic Journal, April. https://doi.org/10.2139/ssrn.3831526
- Heck, D., & Ambrosetti, A. (2018). Reclaiming educator professionalism in and for uncertain times. In *Teacher education in and for uncertain times* (pp. 1–13). Springer.
- Heo, J., & Han, S. (2018). Effects of motivation, academic stress and age in predicting self-directed learning readiness (SDLR): Focused on online college students. *Education and Information Technologies*, 23(1), 61–71.
- Hergüner, G., Buğra SON, S., Hergüner Son, S., & Dönmez, A. (2020). The Effect of Online Learning Attitudes of University Students on Their Online Learning Readiness. *TOJET: The Turkish Online Journal of Educational Technology*, 19(4), 102–110.
- Holloway, I., & Galvin, K. (2016). *Qualitative research in nursing and healthcare*. John Wiley & Sons.
- Holmes, C., Kirwan, J. R., Bova, M., & Belcher, T. (2015). An investigation of personality traits in relation to job performance of online instructors. *Online Journal of Distance Learning Administration*, 18(1), 1–9. http://www.westga.edu/~distance/ojdla/spring181/holmes\_kirwan\_bova\_belcher181.
- html
  Hussein, E., Daoud, S., Alrabaiah, H., & Badawi, R. (2020). Exploring undergraduate students' attitudes towards emergency online learning during COVID-19: A case from the UAE.
  - Children and Youth Services Review, 119, 105699. https://doi.org/10.1016/j.childyouth.2020.105699
- Irawan, A. W., Dwisona, D., & Lestari, M. (2020). Psychological Impacts of Students on

- Online Learning During the Pandemic COVID-19. KONSELI: Jurnal Bimbingan Dan Konseling (E-Journal), 7(1), 53–60. https://doi.org/10.24042/kons.v7i1.6389
- Keller, M. M., Goetz, T., Becker, E. S., Morger, V., & Hensley, L. (2014). Feeling and showing: A new conceptualization of dispositional teacher enthusiasm and its relation to students' interest. *Learning and Instruction*, 33, 29–38. https://doi.org/10.1016/j.learninstruc.2014.03.001
- Khalil, R., Mansour, A. E., Fadda, W. A., Almisnid, K., Aldamegh, M., Al-Nafeesah, A., Alkhalifah, A., & Al-Wutayd, O. (2020). The sudden transition to synchronized online learning during the COVID-19 pandemic in Saudi Arabia: A qualitative study exploring medical students' perspectives. BMC Medical Education, 20(1), 1–10. https://doi.org/10.1186/s12909-020-02208-z
- Krueger, R. A. (2014). Focus groups: A practical guide for applied research. Sage publications.
- Kumalasari, D., & Akmal, S. Z. (2022). Less stress, more satisfaction with online learning during the COVID-19 pandemic: The moderating role of academic resilience. *Psychological Research on Urban Society*, 4(1), 12.
- Lorenzetti, J. (2013). Academic administration-running a MOOC: Secrets of the world's largest distance education classes. *Magna Publication, Wisconsin*.
- Martin, F., & Bolliger, D. U. (2018). Engagement matters: Student perceptions on the importance of engagement strategies in the online learning environment. *Online Learning Journal*, 22(1), 205–222. https://doi.org/10.24059/olj.v22i1.1092
- Merriam, S. B., & Tisdell, E. J. (2015). *Qualitative research: A guide to design and implementation*. John Wiley & Sons.
- Merriam, S. B. (1998). Qualitative Research and Case Study Applications in Education. Revised and Expanded from" Case Study Research in Education.". ERIC.
- Miron, M., & Mevorach, M. (2014). The "Good Professor" as Perceived by Experienced Teachers Who are Graduate Students. *Journal of Education and Training Studies*, 2(3), 82–87. https://doi.org/10.11114/jets.v2i3.411
- Mohajan, H. K. (2018). Qualitative research methodology in social sciences and related subjects. *Journal of Economic Development, Environment and People*, 7(1), 23–48.
- Muhammad. (2020). Promoting students' autonomy through online learning media in efl class. In *International Journal of Higher Education* (Vol. 9, Issue 4, pp. 320–331). https://doi.org/10.5430/ijhe.v9n4p320
- Octaberlina, L. R., & Muslimin, A. I. (2020). Efl students perspective towards online learning barriers and alternatives using moodle/google classroom during covid-19 pandemic. International Journal of Higher Education, 9(6), 1–9. https://doi.org/10.5430/ijhe.v9n6p1
- Palalas, A., Berezin, N., Gunawardena, C., & Kramer, G. (2015). A design based research framework for implementing a transnational mobile and blended learning solution. *International Journal of Mobile and Blended Learning*, 7(4), 57–74. https://doi.org/10.4018/IJMBL.2015100104
- Pei, L., & Wu, H. (2019). Does online learning work better than offline learning in undergraduate medical education? A systematic review and meta-analysis. *Medical Education Online*, 24(1). https://doi.org/10.1080/10872981.2019.1666538
- Pope, C., & Mays, N. (1995). Qualitative research: reaching the parts other methods cannot reach: an introduction to qualitative methods in health and health services research.

- Bmj, 311(6996), 42-45.
- Redmond, P., Abawi, L. A., Brown, A., Henderson, R., & Heffernan, A. (2018). An online engagement framework for higher education. *Online Learning Journal*, 22(1), 183–204. https://doi.org/10.24059/olj.v22i1.1175
- Richmond, L. L., & Zacks, J. M. (2017). Constructing experience: Event models from perception to action. *Trends in Cognitive Sciences*, *21*(12), 962–980.
- Ridgway, P. F., Sheikh, A., Sweeney, K. J., Evoy, D., McDermott, E., Felle, P., Hill, A. D., & O'Higgins, N. J. (2007). Surgical e-learning: validation of multimedia web-based lectures. *Medical Education*, 41(2), 168–172.
- Roberts, B. W., & Jackson, J. J. (2008). Sociogenomic personality psychology. *Journal of Personality*, 76(6), 1523–1544. https://doi.org/10.1111/j.1467-6494.2008.00530.x
- Seidman, I. (2006). *Interviewing as qualitative research: A guide for researchers in education and the social sciences*. Teachers college press.
- Simamora, R. M. (2020). The Challenges of Online Learning during the COVID-19 Pandemic: An Essay Analysis of Performing Arts Education Students. *Studies in Learning and Teaching*, 1(2), 86–103. https://doi.org/10.46627/silet.v1i2.38
- Singh, V., & Thurman, A. (2019). How Many Ways Can We Define Online Learning? A Systematic Literature Review of Definitions of Online Learning (1988-2018). American Journal of Distance Education, 33(4), 289–306. https://doi.org/10.1080/08923647.2019.1663082
- Slimi, Z. (2020). Online learning and teaching during COVID-19: A case study from Oman. International Journal of Information Technology and Language Studies, 4(2003), 44–56. https://kopernio.com/viewer?doi=10.1080%2F02673843.2016.1179204&token=WzI5 MzYxNTMsIjEwLjEwODAvMDI2NzM4NDMuMjAxNi4xMTc5MjA0II0.YkTGTVkaKysA7nu wXps8-4dVCuA
- Smith, J. A., Flowers, P., & Larkin, M. (2009). *Interpretative phenomenological analysis: Theory, method, and research.* Sage.
- Sobaih, A. E. E., Hasanein, A. M., & Elnasr, A. E. A. (2020). Responses to COVID-19 in higher education: Social media usage for sustaining formal academic communication in developing countries. Sustainability (Switzerland), 12(16), 1–18. https://doi.org/10.3390/su12166520
- Stephan, M., Markus, S., & Gläser-Zikuda, M. (2019). Students' achievement emotions and online learning in teacher education. *Frontiers in Education*, 4(October), 1–12. https://doi.org/10.3389/feduc.2019.00109
- Sukdee, T., Khajornsilp, J., Netrthanon, S., Pechsri, K., & Ayudhaya, W. S. N. (2021). Factors Affecting Stress of Online Learning Due to the COVID-19 Situation at Faculty of Education, Thailand National Sports University Chonburi Campus. *Journal of Curriculum and Teaching*, 10(4), 25–33.
- Suyatno, S., Hasanah, E., Wantini, W., Pambudi, D. I., & Supardi, S. (2021). Meaning in work of indonesian teachers: A phenomenological research. *Qualitative Report*, 26(10), 3189–3213. https://doi.org/10.46743/2160-3715/2021.4970
- Suyatno, S., Wantini, W., Prastowo, A., Nuryana, Z., Firdausi, D. K. A., & Samaalee, A. (2022). The Great Teacher: The Indonesian Adolescent Student Voice. *Frontiers in Education*, 6(January), 1–13. https://doi.org/10.3389/feduc.2021.764179
- Suyudi, M., Rahmatullah, A. S., Rachmawati, Y., & Hariyati, N. (2022). The Effect of Instructional Leadership and Creative Teaching on Student Actualization: Student

- Satisfaction as a Mediator Variable. *International Journal of Instruction*, 15(1), 113-134. https://doi.org/10.29333/iji.2022.1517a
- Valverde-Berrocoso, J., Garrido-Arroyo, M. del C., Burgos-Videla, C., & Morales-Cevallos, M. B. (2020). Trends in educational research about e-learning: A systematic literature review (2009–2018). *Sustainability*, *12*(12), 5153.
- Vernon, M. D. (2017). Perception through experience. Routledge.
- Yazan, B., & De Vasconcelos, I. C. O. (2016). Three approaches to case study methods in education: Yin, Merriam, and Stake. *Meta: Avaliacao*, 8(22), 149–182. https://doi.org/10.22347/2175-2753v8i22.1038
- Yin, R. K. (2013). Validity and generalization in future case study evaluations. *Evaluation*, 19(3), 321–332.
- Yudiawan, A., Sunarso, B., Suharmoko, Sari, F., & Ahmadi. (2021). Successful online learning factors in covid-19 era: Study of islamic higher education in west papua, indonesia. International Journal of Evaluation and Research in Education, 10(1), 193–201. https://doi.org/10.11591/ijere.v10i1.21036

hasil-Comparing the Experience of Pre-Service Teachers in the First and Final Semesters in Online Learning Using a Focus Group Study

Grou	up Study			
ORIGINA	ALITY REPORT			
SIMILA	0% ARITY INDEX	9% INTERNET SOURCES	6% PUBLICATIONS	1% STUDENT PAPERS
PRIMAR	Y SOURCES			
1	eprints.u			2%
2	www.bo	okchapter.org		1 %
3	digilib.ui Internet Sourc	nkhas.ac.id <sup>e</sup>		1 %
4	dergipar Internet Sourc			1 %
5	lppm.un Internet Sourc			<1%
6			ner in a Foreign ice and Business	<1%
7	WWW.res	earchbank.ac.r	1Z	<1%
	1	1		

8 online-journals.org

		<1%
9	e-journal.unipma.ac.id Internet Source	<1%
10	Faisal Hafidh Yanuar Ramadhan, Herwin Herwin. "How Do StudentsImplement E- Learning During the Covid-19 Pandemic?", AL- ISHLAH: Jurnal Pendidikan, 2022	<1%
11	discovery.ucl.ac.uk Internet Source	<1%
12	Ellen Chung, Geetha Subramaniam, Laura Christ Dass. "Online Learning Readiness Among University Students in Malaysia Amidst Covid-19", Asian Journal of University Education, 2020 Publication	<1%
13	Wikström, Anders, and Mats Jackson. "Visualization in Reflective Practice-Support for Management: Visualization-Support for Management", Design Management Journal, 2012. Publication	<1%
14	journal.uniku.ac.id Internet Source	<1%
15	jurnal.um-tapsel.ac.id Internet Source	<1%

16	Submitted to University of Nebraska, Lincoln Student Paper	<1%
17	oapub.org Internet Source	<1%
18	www.conftool.pro Internet Source	<1%
19	www.frontiersin.org Internet Source	<1%
20	books.aosis.co.za Internet Source	<1%
21	etheses.dur.ac.uk Internet Source	<1%
22	Abby Weiland. "Teacher well-being: Voices in the field", Teaching and Teacher Education, 2021 Publication	<1%
23	Nirmalya Thakur. "A Large-Scale Dataset of Twitter Chatter about Online Learning during the Current COVID-19 Omicron Wave", Institute of Electrical and Electronics Engineers (IEEE), 2022	<1%
24	d-nb.info Internet Source	<1%

33	Internet Source	<1%
34	erc.arabpsychology.com Internet Source	<1%
35	espace.curtin.edu.au Internet Source	<1%
36	hrmars.com Internet Source	<1%
37	ieomsociety.org Internet Source	<1%
38	journal.unilak.ac.id Internet Source	<1%
39	journal2.uad.ac.id Internet Source	<1%
40	media.neliti.com Internet Source	<1%
41	olj.onlinelearningconsortium.org	<1%
42	"COVID-19 and the Future of Higher Education In India", Springer Science and Business Media LLC, 2023 Publication	<1%
43	Dr. Nouf Al-Kahtani. "A Survey assessing the Health Science Students' Perception towards Online Learning at a Saudi Higher Education	<1%

# Institution during COVID-19 Pandemic", Heliyon, 2022 Publication

Exclude quotes Exclude matches On Off

Exclude bibliography On