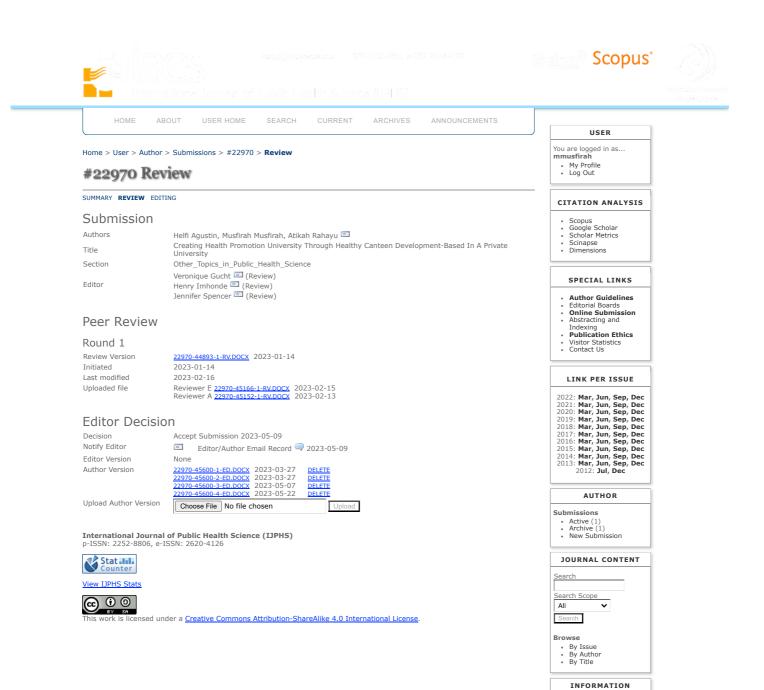




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# Dear, Reviewer of IJPHS

We would like to thank the reviewers for your insightful feedback. All comments (in main body manuscripts) from **Reviewer A (1)** are highlighted in **yellow** and **Reviewer E (2)** are in **red color text**. Following table to describe correction statement or response to all reviewer :

No	<b>Reviewer A (YELLOW HIGHLIGHT)</b>	<b>Reviewer E (RED COLOR TEXT)</b>
1	ABSTRACT	ABSTRACT
	Please explain:	
	I	When was the data collection conducted?
	What is the data collection period for	
	each informant.	Response :
		The study was conducted in Yogyakarta
	Is it done all at once or alternately, for	from July 2017 until March 2018
	example starting from the university	
	leadership and then the canteen manager,	
	etc	
	Response :	
	The study was conducted in Yogyakarta	
	from July 2017 until March 2018 with	
	informants sequentially from five	
	university leaders, one canteen manager,	
	ten canteen consumers, and including 15	
	food handlers. We collected data through	
	in-depth interviews	
2	ABSTRACT	METHOD
	Explain how data analysis is done?	
		When was the data collection conducted?
	Response :	
		Response :
	We collected data through in-depth	
	interviews and then analyzed it with	The study was conducted in July 2017
	content analysis. Finally, we use the	
	SWOT matrix to analyze the possibility	
	of developing a healthy canteen at	
	private colleges using strengths,	
	weaknesses, opportunities, and threats.	
3	ABSTRACT	<b>METHOD</b>
	a. The findings have not clearly	
	answered the research objectives.	What tools are used for data collection?
	it is necessary to explain how to apply	Response :
	the HPU, how to involve canteen leaders	The leaders were asked about many issues
	and managers in developing healthy	related canteen, such as leaders' vision
	canteens.	and policies, canteen management, and
		canteen infrastructure using interview
	Responses :	guide.Data about the food hygiene

<ul> <li>Leaders' policies, engagement, and support are essential for healthy campus initiation advocacy initiatives. This qualitative case study approach aims to determine the possibility of implementing a healthy canteen in a private university</li> <li>b. describe in detail the findings of the study, and the results of the SWOT analysis</li> <li>response : Obstacle to develop healthy canteens is the issues of limited area for infrastructure. We found some environmental health problems, such as unqualified sanitary conditions and unapplied food hygiene and sanitation principles.</li> </ul>	principle were asked from fifteen food handlers. In comparison, consumer responses and expectations regarding healthy canteens were collected from ten canteen consumers. An audit of the canteen sanitary infrastructures were observed at by using a checklist.
4 INTRODUCTION Add data about the HPU, what is its condition. How many healthy canteens globally and in Indonesia Response : A healthy campus is initiated based on one health promotion property that emphasizes the involvement and mobilization of various sectors and community groups [47]. The Health Promoting University (HPU) declaration was first implemented by members of the Asian University Network-Health Promotion Network (AUN-HPN) at Mahidol University, Bangkok, in 2016. In 2019 the Ministry of Health Affairs of the Republic of Indonesia conducted a workshop on developing HPU in Indonesia involving 40 universities and health polytechnics throughout Indonesia. It resulted in the signing of the start of a healthy campus on the campuses of the universities involved. However, some studies show that students neglect their health because they think the risk of	METHOD explain the validity and analysis of the data used Response : Triangulation of techniques, sources, and analysis by a three-person, examine for the validity of the qualitative data.

	suffer from various health problems due to lifestyle and environmental pollution [48]	
5	INTRODUCTION	RESULTS AND DISCUSSION
	How much data according to the research you cite. Say the numbers	Please add the quotation of the interview results
	Response : Thirty-eight food handlers from	Response :
	government primary-school canteen know foods with high or low nutritional value [13].	<b>Table 3.</b> Research analysis quotation,           category, and theme SWOT based
6	INTRODUCTION	RESULTS AND DISCUSSION
	Research objectives are not yet clear	Is this the result of the stages of this research or prior research?
	Response : The study aims to determine the possibility of implementing a healthy canteen at a private university in Yogyakarta .	If this result includes, please describe the stages in the method and present the results in the table.
		Response :
		Completed results showed in Table 1-4
7	METHOD	
	Explain what will be asked in each group of participants. For example, for university leaders about Where and with what method is it carried out, is it online or directly in the leadership room?	
	Canteen manager about etc	
	Response :	
	The leaders were asked about many issues related canteen, such as leaders' vision and policies, canteen management, and canteen infrastructure using interview guide.Data about the food hygiene principle were asked from fifteen food handlers. In comparison, consumer responses and expectations regarding healthy canteens were collected from ten canteen consumers. An audit of the canteen sanitary	

	infrastructures were observed at by using a checklist.	
8	<b>METHOD</b> Describe how the data analysis was carried out, such as how the SWOT matrix was analyzed and how the formula for developing a healthy canteen was obtained, it needs to be clarified so that the stages of the research carried out are clearly visibleResponse :Second, all data were collected through in- depth interviews and observations for SWOT analysis material. The condition of the existing canteen was grouped into internal and external factors based on study data and Enabling (Summary of External Factor Analysis/EFAS). After that, the data was arranged in a matrix with four quadrant areas showing the strategic conditions. Match and adjust to another factor from the Internal-External matrix and the SWOT matrix, starting with Strength-Opportunity, then Weakness-Opportunity, Strenght -Threat, and Weakness-Threat area. The entire picture of the organization can be seen when compiling a SWOT analysis. It can	
	find ways to improve or eliminate organizational weaknesses and capitalize on its strengths. Thus, these ways can be a formula for developing a healthy canteen	
9	<b>RESULTS AND DISCUSSION</b> The results of the interviews are not yet visible, can be added based on whose data? Adjusted to the participants interviewed / sources of information and the results of the data obtained from each informant	
	Response : The results had been recorded in Table 1- 4	

10	CONCLUSION	
	The conclusion must answer the	
	objective, please explain according to the results found	
	Please add recommendations	
	Response :	
	The issues about limited space for	
	infrastructure came from the leaders since	
	the classroom is still the priority. We also	
	found environmental health problems,	
	such as unqualified sanitary conditions	
	and unapplied food hygiene and	
	sanitation principles. The study	
	recommends leaders' commitment and	
	policies to support sanitary infrastructure	
	(space for a healthy canteen, sufficient	
	clean water, drainage, soap, and	
	washbasins) to prevent foodborne	
	diseases. We recommend developing food	
	hygiene and sanitation supervision, food	
	handler literacy through training and	
	education on food hygiene and sanitation,	
	and food diversification of fruits and	
	vegetable supplies, then increasing	
	nutrition literacy among consumers	

Thank you for consideration for our manuscripts.

Best regards,

**Author Team** 

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# **Creating Health Promotion University Through Healthy Canteen Development-Based In A Private University**

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# ABSTRACT

A healthy canteen is an element of the supporting infrastructure to a healthy campus. A qualitative-case study approach and SWOT analysis aimed to determine the necessity for the implementation of a healthy canteen was conduct on a private campus in Yogyakarta. Data was gathered alternately by observation and in-depth interviews, starting from 15 food handlers, one canteen manager, 10 canteen consumers, five leaders at the university because leaders's policy, involvement and support is a key component in advocacy initiatives for healthy campus initiation. The SWOT matrix analyzed the private university's strengths, weaknesses, opportunities, and threats in developing a healthy canteen. The findings revealed that the leaders' perceptions of a healthy canteen focused on infrastructure and environmental issues. The condition of sanitation facilities does not meet the requirements, and food handlers still need to apply the principles of hygiene and sanitation of food. Leaders at all levels must commit to creating a healthy canteen by developing policies and rules and socializing them to stakeholders, routine training and performing medical checks on food handlers, establishing a food hazard test laboratory, and constructing sanitation infrastructure. The canteen manager should educate customers by posting posters on the canteen walls and conducting regular food handler inspections.

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# 1. INTRODUCTION

Promosi kesehatan telah menjadi salah satu prioritas kesehatan masyarakat sejak didesiminasikannya Piagam Ottawa pada tahun 1986. Serangkaian konferensi internasional mengenai promosi kesehatan diselenggarakan sebagai sarana untuk menunjukkan perhatian masyarakat global tentang pentingnya meningkatkan kesehatan penduduk dunia untuk mengurangi kesakitan dan kematian akibat penyakit yang dapat dicegah, termasuk salah satunya adalah Deklarasi Health Promoting University (HPU) yang dilaksakan oleh anggota Asian University Network-Health Promotion Network (AUN-HPN) di Mahidol University di Bangkok pada tahun 2016. Pada tahun 2019 Kemenkes melakukan workshop tentang perkembangan HPU di Indonesiayang melibatkan 40 Universitas dan Poltekes di Indonesia dan menghasilkan penandatanganan dimulainya kampus sehat di kampus universitas yang terlibat.

Inisiasi kampus sehat didasari oleh salah satu sifat promosi kesehatan yang menekankan keterlibatan dan mobilisasi berbagai sektor dan kelompok masyarakat (Kemm, 2015). Perguruan tinggi merupakan salah satu kelompok terbesar yang terdiri dari individu remaja, dewasa muda dan lansia. Beberapa studi akademik menunjukkan bahwa remaja dan dewasa muda (mahasiswa) mengabaikan kesehatan mereka karena mereka menganggap risiko kesehatan dan kemungkinan mengembangkan penyakit kronis di masa tua. Dosen dan tenaga pendukung menderita berbagai masalah kesehatan karena gaya hidup dan pencemaran lingkungan Program HPU mendorong pencegahan berbagai faktor risiko penyakit bersamaan seperti kebijakan kampus sehat, bangunan aman, .

Food is a potential source of infection and disease from the procurement point to the consumption point in food service establishments [1]. Poor practices in food processing plants, food service establishments, and the home industry play a crucial role in foodborne diseases [2]. Food sanitation management can impact severe health manifestations such as diarrhea, hepatitis A, and even food poisoning (Staphylococcus and Botulism) bacteria. Inadequate food sanitation management can lead to serious health consequences such as diarrhea, hepatitis A, and even food poisoning (Staphylococcus and botulism) bacteria. Cross-contamination of food is possible if food management is poor during the cooking, storage, distribution, and serving processes [3]. The hygiene and sanitation of food and beverage need to be supported by environmental conditions and good sanitation facilities. Poor sanitary hygiene conditions can affect the quality of food served to consumers. The study stated that the food handlers contributed to an increased risk of cardiovascular disease, foodborne disease, and food poisoning [4].

Every business with more than 200 people must provide a canteen to meet its employees' nutritional needs and control foodborne diseases from these regulations [5]. Whereas Law Number 18/2012 states that everyone involved in the food chain to maintain food safety, materials, equipment, production facilities, and food handlers so that food security is guaranteed [6], and Minister of Health Decree number 1096 of 2011 concerning hygiene sanitation of catering services too [7].

The university is an intellectual and professional learning environment concerned with human resource quality, and its facilities allow students, lecturers, and employees to buy food and beverages [8]. A previous study discovered that children and adolescents do not consume healthy foods at school or on campus [9]. Many developing countries are transitioning from malnutrition to overnutrition [10],[16]. A healthy and safe canteen refers to the food's quality, which must be able to provide the appropriate proportion of energy, fiber, and nutrients to maintain health outcomes [11]. Most foods served in the canteen are high energy but low nutrients [12]. A lot of food handlers know foods with high or low nutritional value [13]. Hygiene, sanitation, and the absence of toxic materials will impact the quality of healthy food. The development of the canteen should be done under government regulations. Poor sanitary conditions and poor food management can cause severe health manifestations.

Health promotion activities play a role in changing individual behaviors. The policy should be developed for healthy [14]. Monitoring nutritional status is critical for safe access to healthy foods [15]. Health Promotion University (HPU) is the concept of health promotion used in educational institutions. It is expected that the university will encourage its community to adopt a healthy lifestyle. The university canteen is in charge of providing food at the university. This private university is located in Yogyakarta and will become internationally recognized. The students are both foreign and domestic students. Since food supply significantly impacts the management of the university canteen, a study is required to formulate the development of the university canteen. Because there have been few studies on the HPU in Yogyakarta developing a healthy canteen, the author decided to investigate it.

# 2. METHOD

This research consists of two stages. Firstly, qualitative research. Data collection was conducted in October - December 2018 through in-depth interviews using interview guides and observations using a checklist. Five university leaders (vice-rector for finance, head of the facilities and infrastructure bureau at the campuses in Kapas Street, Pramuka Street, and Warungboto Street, and one canteen manager) were chosen as informants using the purposive sampling technique. They were asked about many issues related canteen, such as leaders' vision and halal food policies, canteen management, and canteen infrastructure—data about food-processing sanitation from fifteen food handlers, who asked about the food hygiene principle. In comparison, consumer responses and expectations regarding healthy canteens were collected from ten canteen consumers. Observations of the canteen infrastructure are carried out by observing the private university's sanitation condition. Triangulation of techniques, sources, and analyzed by a three-person, examine the validity of the qualitative data.

Secondly, use the SWOT analysis. All data collected through in-depth interviews and observation results are used as SWOT analysis material. The condition of the existing canteen is grouped into internal and external factors based on study data and Enabling (Summary of External Factor Analysis/EFAS). After that, the data is arranged in a matrix with four quadrant areas showing the strategic conditions private college canteens face. Match and adjust to another factor from the Internal-External matrix and the SWOT matrix, starting with Strength-Opportunity, then Weakness-Opportunity, Strenght -Threat, and Weakness-Threat area. The entire picture of the organization can be seen when compiling a SWOT analysis. It can find ways to

improve or eliminate organizational weaknesses and capitalize on its strengths. Thus, these ways can be a formula for developing a healthy canteen. Ethical Clearance from this study has been approved by the Ethical Committee of Universitas Ahmad Dahlan, number 011705073.

# 3. RESULTS AND DISCUSSION

Identification of internal and external factors based on study data and Enabling (Summary of External Factor Analysis / EFAS) is summarized in the vertical axis and can be seen in Table 1 and Table 2. This matrix shows four strategic conditions faced by private university canteens. At this stage, the researchers collected and classified external and internal data. Another descriptive finding from this study was 80% of food handlers did not adhere to food hygiene principles. Then, 51.95% of consumers responded positively to the canteen's existence and condition [45]. The infrastructure of the canteen has an ineligible hygienic and sanitary condition. Adaptive strategies can be developed to match the healthy canteen's strengths with external opportunities, the force with threats, weaknesses with opportunities, and weaknesses with threats, as shown in Table 3.

Food safety will impact human health problems and produced by a large food service company [1]. Malnutrition is a common public health problem17. Nutritious food can improve children's behavior [18]. The canteen has a considerable impact on consumption patterns [19]. An environmental factor that influences food choices. These factors can assist students in making healthy food choices and developing healthy eating habits [20]. The most frequently suggested changes to campus food availability were related to sustainability, the availability of high nutritional quality products, price, and allergen information on labeling [21]. The Nutrition Center of the Netherlands [22] created national guidelines for healthier canteens. Canteens should sell nutritious food to encourage healthy eating [23]. The healthy canteen program is a type of intervention that can assist people in becoming healthier. The other study discovered that the intervention was highly effective and encouraged students to use healthy cafeterias after the program was implemented rather than before [20].

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<b>Table 1</b> . Internal factors evaluation matrix	Table 1.	Internal	factors	evaluation	matrix
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No	Strength Points
S1	The vision of the private university has evolved into an international campus.
S2	A large number of students, employees, and lecturers are potential customers.
S3	In general, middle-to-upper-income consumers are picky about their food.
S4	"Y cooperative" is already managing vendor stalls in the university's canteen.
S5	The canteen service is available.
S6	Canteen service procedures (buying and paying, returning utensils, garbage disposal, etc.) are currently in place.
S7	The decor and menu list are already in place and quite informative.
	Weaknesses Points
W1	The land is rare and expensive.
W2	There is no agreement between the leadership of this private university, the "Y Cooperative," and food service owners who emphasize food safety and halal aspects.
W3	There is no supervision to ensure proper hygiene and sanitation, nor MUI's halal certification.
W4	There is no policy governing the usage of food additives.
W5	No hygiene food sanitation training for food handlers.
W6	No medical examinations of food handlers regularly.
W7	No infectious disease screening for food handlers prior to signing a contract with the ADI Cooperative.
W8	Conditions and sanitation infrastructure in canteens (including the environment and facilities) do not meet health standards.
W9	Application of food hygiene and sanitation by handlers who do not adhere to food hygiene and sanitation principles.
W10	Food variety remains limited.
W11	Not yet considering energy values based on gender.
W12	The canteen does not have nutritionists and sanitarians.
W13	No standard operating procedures for procuring foodstuffs, storing food ingredients, storing cooking utensils, processing food, and serving food.

No	Opportunity Points
01	This private university is a Muslim Organization Charity Business concerned with halal and toyyib food.
02	Consumers' appreciation and trust for canteens remain high, and they remain optimistic that canteen management at private universities will eventually improve based on the checklist responses.
03	Autonomy in financial management.
O4	Public health human resources consisting of sanitarians, laboratory assistants, and nutritionists already exist in the health cluster faculty.
05	Chemical, biology and nutrition laboratories are already available in the Public Health Faculty.
	Threats Points
T1	Because a private university is located in the middle of a residential area, there are constraints to expanding land.
T2	The external community's consideration of the physical aspect of the building and the need for office buildings has encouraged the authority of private universities to develop massive construction and fulfill its facilities as a top priority so that the canteen will automatically become a secondary priority.
Т3	The stigma that a canteen at a private university will be inadequate to a public university evolved into a halal and healthy canteen in general.

	Table 3. SWOT Strength Points (S)	Weakness Points (W)
	Strength and Opportunity (SO) strategy:	Weakness Opportunity (WO) strategy:
Opportunitie	<ol> <li>The vision of a private university becoming an international campus allows the Amal Enterprises Moeslem Organization to provide halal food (halal and toyyib) for all people who support Islamic values practiced through the canteen.</li> </ol>	<ol> <li>As part of the Muslim Organization's Charitable Business Values, MUI is attempting to obtain good hygiene, sanitation, and halal certificates. Limited land makes canteen facilities unable to be provided with optimal conditions, for example, a separate room for storing food, processing, and serving materials.</li> </ol>
s (O)	2. A large number of students, employees, and lecturers have expressed gratitude and great trust in the development of a healthy canteen.	<ol> <li>Conflict management with food service owners that concretely emphasize food security and food halalness.</li> </ol>
	3. The availability of funds to purchase good physical facilities and human resources is usually linked to healthy and halal food. It comes at a high cost. Consumers' economic situation (upper-middle class) allows for cost increases while accounting for the health benefits gained.	<ol> <li>Recruited nutritionists and sanitarians to develop standard operating procedures for hygiene and sanitation principles or making collaboration with laboratory analysts in public health laboratories.</li> </ol>
	4. The "Y Cooperative," whose management and members include private university employees and lecturers, can easily coordinate with the head of the appropriate research laboratories to conduct food sample testing and germ number on food equipment.	<ol> <li>Policies governing the use of food additives still need to be created—technical and training assistance on utilizing local food to increase food diversity. Use Public Health laboratories to conduct food sample tests and germ numbers on cooking utensils and cutlery.</li> </ol>
	<ol> <li>"Y Cooperatives" has the authority to monitor canteen service procedures (procedures for buying and paying, returning utensils, garbage disposal, etc.) and decorating places to set menus and prices in outlets regularly.</li> </ol>	<ol> <li>Before signing a contract with "Y Cooperatives," financial autonomy allows for more flexibility in budgeting funds for hygiene and food sanitation training, health checks regularly, and infectious disease screening for food handlers.</li> </ol>
Strategy :	Strength and Threats (ST) strategies:	Weakness and Threats (WT) strategy:
Opportunitie s (O)	<ol> <li>Higher education is the epicenter of scientific, technological, and artistic, and funds for these activities are typically allocated. It can use research funding, community service through lecturers' movements, and Corporate Social Responsibility funds to foster entrepreneurs.</li> </ol>	<ol> <li>The students, lecturers, and employees prefer to buy food outside. Private universities have indeed had a social and economic impact through businesses managed by communities. However, it is better to guide the food handler or merchants as their responsibility to provide healthy food.</li> </ol>
	2. 2. Respondents greatly appreciate the healthy canteen, which will be fulfilled as a university's mandate. The canteen's management has food safety and security standards (hygiene, sanitation, and MUI's halal certificate).	2. Private and public universities already have halal and healthy canteens. People must dispel the notion that private universities are inadequate for strengthening their facilities and infrastructure because they. have decent facilities.
		3. Implementing HPU should use the resources and facilities of private universities to improve healthy canteens for traders.

 Table 3.
 SWOT Matrix

Foodborne disease outbreaks in developing countries are rising due to poor personal hygiene and food safety legislation [24]. Schools can aid in the improvement of children's health [25]. Foodservice policies at schools and universities have the potential to influence community food behavior and unhealthy lifestyles [26]. The research found that management of the university canteen has been delegated to vendors affiliated with the "Y Cooperative." It is authorized to manage the canteen and provide food services to students, employees, and lecturers. Food service companies are a source of foodborne diseases, and food handlers contribute to the spread of these [27]. The quality of product sanitation provided by food service is an essential issue for individual and population health [28]. They were improving health promotion at the university level through health policy interventions [29]. Not only can health promotion in universities improve health [30], but the environment can also impede healthy eating [31]. According to international

studies, universities frequently fail to implement consistent practices in healthy canteen policies [32]. The "Y Cooperative " is fully authorized to manage the canteen, according to the Vice-Rector and the Head of the Facilities Bureau in this study. The head of facilities in canteen affairs provides infrastructure facilities. The university only accepts recommendations from down-level, according to structural leadership informants, but there have been almost no problems or complaints so far. According to the "Y Cooperative" management informant, the canteen administrator sometimes monitors and evaluates the cleanliness.

Monitoring and evaluating food environments can improve healthy canteens by ensuring that healthy food is served on campus during class parties, school events, canteens, and fundraising events [30]. All territorial states in Australia have implemented healthy canteen policies that use traffic light systems to promote healthy food and limit sales of unhealthy foods [33]. Other studies reported that food and meals could be monitored through the regulation of unhealthy food sold, monitoring the canteen environment, menu review, and compliance with school policies and food safety standards [29]. All food handlers in this study said they had never received information about food hygiene and sanitation training. According to the "Y Cooperatives" informant, he was considered to provide training as a plan even though his short-term target was not to obtain a certificate in food hygiene and sanitation. The related study [34] examined factors affecting school food policy implementation in low-resource settings. Another study [35] found that food handlers must be trained in basic hygiene and sanitation principles. Canteen management or Y cooperative had yet to perform a medical examination of food handlers. According to the epidemiological triangle principle, possible incidences caused by agent factors derived from food vendors mediate the transmission of water-borne diseases, and it can be resolved regularly [36].

### SWOT Analysis of Healthy Canteen Development at a Private University

The matrix depicts the four strategic conditions confronting the private university canteen. At this point, the researchers collected data and classified external and internal data. According to the SWOT analysis in Table 3, lower-level leaders (down managers) of universities and canteen vendors only focus on the canteen's infrastructure and environment. Limited land is a significant issue for the leaders when attempting to build a canteen that meets the university's health requirements. It is difficult to control due to the increasing population and number of vehicles on campus each year. Food handlers will require courses and technical guidance in assessing risks, and implementing effective food safety practices is critical to ensuring food safety and quality [42]. Food service providers must obtain a license and have appropriate training and protective clothing for food handlers. Higher authorities must maintain infrastructure development on a regular basis1. Food handlers' knowledge and practice of food safety should be improved through training in food security, food sanitation, and personal hygiene [43],[44],[45]. It is regarded as one of the most critical interventions in avoiding foodborne disease outbreaks [46].

Advocacy is required to obtain a hygiene and sanitation certificate and a halal certificate from the Indonesia Ulemas Council and public health services in a private university. The previous study [29] describes educational institutions' role in advocating for a healthy diet and nutrition, such as providing access to food stores, outlets, and vendors outside school hours and promoting beneficial food advertising. Then, as a reward or punishment, they should assist in promoting healthy food access. The private university leader must deal with the food stall owner regarding an agreement for a healthy canteen. Relevant studies found that healthy nutritional intake requires ongoing political efforts and actions, such as innovation strategies and healthy food recommendations [15]. In addition, food marketing and promotion must emphasize daily foods while confining other foods and sugary drinks on occasion [37].

The lecturers participate in research and community service activities to supervise and promote food safety and hygiene sanitation to realize a healthy canteen at a private university. Posters on the canteen walls are needed to educate students, lecturers, and employees about food hygiene and sanitation. The point-of-purchase (POP) nutritional information media in university canteens is an effective way to promote a healthy diet in groups of teenagers or adolescents. POP nutritional information affects food choices and energy intake and has proven effective in changing the food choices of university canteen customers [38]. Healthy food in the workplace should be the primary goal to promote healthy workers and can improve employee productivity and corporate image [39],[40]. Food ingredients, handlers, location, and equipment are potential sources of food contamination they must avoid. Based on research findings can inform policymakers about potential intervention opportunities [29]. Other studies have identified a lack of strategic vision, inadequate planning, limited human and financial resources, and the absence of an organized monitoring system as obstacles and enabling factors for the successful implementation of school food policies [41].

### 4. CONCLUSION

The perception of private university leadership about healthy canteens is limited to the infrastructure and environment of the canteen. The sanitation infrastructure is in poor condition, and food handlers have not followed food hygiene and sanitation principles. A few strategies were adjustable to this study. First, sanitary facilities (washbasins and handwashing soap) are provided to prevent foodborne diseases. Second, leadership policies support food diversification of fruits and vegetable supplies, food hygiene and sanitation supervision, enhancing food handler literacy through training and education on food hygiene and sanitation, and increasing nutrition literacy.

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# Creating Health Promotion University Through Healthy Canteen Development-Based in a Private University

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# ABSTRACT

A healthy canteen is one of the supporting elements of healthy campus infrastructure. Leaders' policies, engagement, and support are essential for healthy campus initiation advocacy initiatives. This qualitative case study approach aims to determine the possibility of implementing a healthy canteen in a private university. The study was conducted in Yogyakarta from July 2017 until March 2018 with informants sequentially from five university leaders, one canteen manager, ten canteen consumers, and including 15 food handlers. We collected data through in-depth interviews and then analyzed it with content analysis. Finally, we use the SWOT matrix to investigate the possibility of developing a healthy canteen at private colleges using strengths, weaknesses, opportunities, and threats. The obstacle to developing healthy canteens is the limited area for infrastructure. We found environmental health problems, such as unqualified sanitary conditions and unapplied food hygiene and sanitation principles. Healthy canteen could be developed if the leaders at all levels committed to allocating spaces and sanitation infrastructure, making policies and regulations for testing the food in laboratories, training and inspecting food handlers regularly and providing quality foodstuffs, clean and healthy nutritious food, and educating customers with posters on the canteen walls.

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### 1. INTRODUCTION

. Food is a potential source of infection and disease from the procurement point to the consumption point in food service establishments [1]. Poor practices in food processing plants, food service establishments, and the home industry play a crucial role in foodborne diseases [2]. Food sanitation management can impact severe health manifestations such as diarrhea, hepatitis A, and even food poisoning (Staphylococcus and Botulism) bacteria. Inadequate food sanitation management can lead to serious health consequences such as diarrhea, hepatitis A, and even food poisoning (Staphylococcus and botulism) bacteria. Cross-contamination of food is possible if food management is poor during the cooking, storage, distribution, and serving processes [3]. The hygiene and sanitation of food and beverage need to be supported by environmental conditions and good sanitation facilities. Poor sanitary hygiene conditions can affect the quality of food served to consumers. The study stated that the food handlers contributed to an increased risk of cardiovascular disease, foodborne disease, and food poisoning [4]. Every business with more than 200 people must provide a canteen to meet its employees' nutritional needs and control foodborne diseases from these regulations [5]. Whereas Law Number 18/2012 states that everyone involved in the food chain to maintain food safety, materials, equipment, production facilities, and food handlers, so that food security is guaranteed [6], and Minister of Health Decree number 1096 of 2011 concerning hygiene sanitation of catering services too [7].

The university is an intellectual and professional learning environment concerned with human resource quality, and its facilities allow students, lecturers, and employees to buy food and beverages [8]. A previous study discovered that children and adolescents do not consume healthy foods at school or on campus [(9)]. Many developing countries are transitioning from malnutrition to overnutrition [10]. A healthy and safe canteen refers to the food's quality, which must provide the appropriate proportion of energy, fiber, and nutrients to maintain health outcomes [11]. Most foods served in the canteen are high energy but low in nutrients [12]. Beside the nutrition: the hygiene, sanitation, and the absence of toxic materials will impact the quality of healthy food. Poor sanitary conditions and poor food management can cause severe health manifestations [13]. The development of the canteen should be done under government regulations.

Health promotion activities play a role in changing individual, group, and community behaviors. It needs the policy to develop a healthy canteen [14]. Monitoring nutritional status is critical for safe access to healthy foods [15]. A healthy campus is initiated based on one health promotion property that emphasizes the involvement and mobilization of various sectors and community groups. The Health Promoting University (HPU) declaration was first implemented by members of the Asian University Network-Health Promotion Network (AUN-HPN) at Mahidol University, Bangkok, in 2016. In 2019 the Ministry of Health Affairs of the Republic of Indonesia conducted a workshop on developing HPU in Indonesia involving 40 universities and health polytechnics throughout Indonesia. It resulted in the signing of the start of a healthy campus on the campuses of the universities involved. However, some studies show that students neglect their health because they think the risk of chronic diseases exists in old age. Meanwhile, many college employees suffer from various health problems due to lifestyle and environmental pollution [16]

A healthy canteen is an indicator of health promotion at universities. A healthy canteen should provide diverse, nutritious food and not harmful to health. Many factors cause food to be dangerous for consumption. The study aims to determine the possibility of implementing a healthy canteen as a part of health promotion university at a private university in Yogyakarta.

# 2. METHOD

This research consists of two stages. First, collect data from the qualitative research through in-depth interviews. Five university leaders (vice-rector for finance, head of the facilities and infrastructure bureau at the campuses in Kapas Street, Pramuka Street, and Warungboto Street, and one canteen manager) were chosen as informants using the purposive sampling technique. The study was conducted in Yogyakarta from July 2017 until March 2018 with informants sequentially The leaders were asked about many issues related canteen, such as leaders' vision and policies, canteen management, and canteen infrastructure, using interview guidance. Data about the food hygiene principle were asked from fifteen food handlers.

In comparison, consumer responses and expectations regarding healthy canteens were collected from ten canteen consumers. An audit of the canteen's sanitary infrastructure was observed using a checklist. Triangulation of techniques, sources, and analysis by a three-person examine for the validity of the qualitative data. Second, all data were collected through in-depth interviews and observations for SWOT analysis material. The condition of the existing canteen was grouped i nto internal and external factors based on study data and Enabling (Summary of External Factor Analysis/EFAS). After that, the data was arranged in a matrix with four quadrant areas showing the strategic conditions. Match and adjust to another factor from the Internal-External matrix and the SWOT matrix, starting with Strength-Opportunity, then Weakness-Opportunity, Strenght -Threat, and Weakness-Threat area. The entire picture of the organizational weaknesses and capitalize on its strengths. Thus, these ways can be a formula for developing a healthy canteen. The Ethical Committee of Universitas Ahmad Dahlan, 011705073, has approved ethical Clearance from this study.

## 3. RESULTS AND DISCUSSION

Six leaders at the university and ten canteen consumers were involved in this study. They have authority in the canteen as a policy maker on university finances (male) and one manager of campus facilities canteens (male). There is the person in charge of whom job desk for technical procurement, maintenance, and

arrangement of campus building facilities at Kapas street (male), campus building at Pramuka street (male), and campus building at Janturan street (male); also a coordinator of the stalls in the canteen (woman). Then, there are 15 food handlers (4 male and 11 female), and ten canteen consumers. The participant characteristics and authority of canteens show in Table 1.

Table 1. Participant characteristics and authority of canteens				
Informant code	Authority of Canteens			
Informant 1	A policy maker in finance at the university level			
Informant 2	Head of facilities and infrastructure bureau			
Informant 3	Procurement technical officer of canteen facilities			
Informant 4	Maintenance technical officer of canteen facilities			
Informant 5	Arrangement technical officer of canteen facilities and amenities			
Informant 6	Coordinator of the canteen's stalls			

The information from all interviews and observations was compiled and transcribed verbatim as a unit of analysis. Three team researchers reviewed the transcript several times to obtain a complete understanding. The information was then divided into meaning units and coded. The codes were sequentially compared based on internal and external factors (Summary of External Factor Analysis/EFAS) is summarized in the vertical axis and can be seen in Table 2, 3, and 4:

	Table 2. Internal factors evaluation matrix			
Category,	Theme of SWOT			
No of inf*	Strength Points			
S1	The vision of the private university has evolved into an international campus (from university document).			
S2	A large number of students, employees, and lecturers are potential customers (from university document).			
S3	The university's canteen were managed by vendor stalls (informant 3).			
S4	A large number of consumers such as students, lecturers, laboratory workers, administrative employees, cleaning services, security, and parking attendants (( <i>from university document</i> ).			
S5	The canteen service is available (observation result).			
S6	Canteen service procedures (buying and paying, returning utensils, garbage disposal, etc.) are currently in place ( <i>observation result</i> ).			
S7	The decor and menu list are already in place and quite informative (observation result).			
	Weaknesses Points			
W1	Land for campus expansion in buildings on campuses one, two and three is difficult and expensive. If campus four is completed, some faculties can be moved and the empty space can be used as a more proper canteen ( <i>informant leader 1</i> ).			
W2	There is no agreement between the leadership of this private university and the canteen manager and stall owners about food safety and halal aspects ( <i>informant leader 6</i> ).			
W3	There is no supervision to ensure proper hygiene and sanitation, nor MUI's halal certification ( <i>informant canteen manager</i> ).			
W4	There is no policy governing the usage of food additives (informant food handlers and canteen manager)			
W5	No hygiene food sanitation training for food handlers (informant food handlers).			
W6	No medical test of food handlers regularly (informant food handlers).			
W7	No infectious disease screening for food handlers prior to signing a contract with vendor ( <i>informant food handlers and informant canteen manager</i> ).			
W8	Conditions and sanitation infrastructure in canteens (including the environment and facilities) do not meet health standards.			
W9	Application of food hygiene and sanitation by handlers who do not adhere to food hygiene and sanitation principles.			
W10	Food variety remains limited (informant consumers and observation result).			
W11	Not yet considering energy values based on gender (observation result)			
W12	The canteen does not have nutritionists and sanitarians (informant canteen manager).			
W13	No standard operating procedures for procuring foodstuffs, storing food ingredients, storing cooking utensils, processing food, and serving food ( <i>informant food handlers and informant canteen manager</i> ).			

### Table 3. External factors evaluation matrix

No	Opportunity Points
01	This private university is a Muslim Organization Charity Business concerned with halal and toyyib food (unversity document).
02	Consumers' appreciation and trust for canteens remain high, and they remain optimistic that canteen management at private universities will eventually improve based on the checklist responses ( <i>informant consumers</i> ).

Title of manuscript is short and clear, implies research results (First Author)

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03	Autonomy in financial management (informant leader 1).		
04	Public health human resources consisting of sanitarians, laboratory assistants, and nutritionists already exist in the health cluster faculty ( <i>canteen manager</i> ).		
05	Chemical, biology and nutrition laboratories are already available in the Public Health Faculty (canteen manager).		
	Threats Points		
T1	Because a private university is located in the middle of a residential area, there are constraints to expanding land ( <i>informant leader 2</i> ).		
T2	The external community's consideration of the physical aspect of the building and the need for office buildings has encouraged the authority of private universities to develop massive construction and fulfill its facilities as a top priority so that the canteen will automatically become a secondary priority ( <i>informant 1 and 2</i> ).		
Т3	The stigma that a canteen at a private university will be inadequate to a halal and healthy canteen ( <i>informant consumer</i> ).		

\*Category SWOT analysis based and the number of informants

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Table 4. Research analysis quotation, category, and theme S		
Quotation*	Category SWOT analysis based*	Theme SWOT based
according to the vision of our institution, which is towards international level"(inf.1)	S1	
canteen customers from various strata of society, such as students, employees, and lecturers"(inf.2)	S2	
"usually consumers who have money are more selective in their food choices"(inf.3)	S3	Strength
"there is a vendor that we appoint to manage the canteen "(inf.4)	S4	
"our canteen provides various kinds of food and drinks"(inf.5)	S5	
" we have prepared the procedure for managing the canteen"(inf.5)	S6	
"the canteen traders arrange the place, prepare a list of food to be sold" (inf.6)	S7	
"Campus 1, 2, and 3 are difficult to expand, but campus 4 is arranged to accommodate standard faculties and canteens" (inf.1)	W1	
"between the stall owner and us, there is no coordination regarding the feasibility of the food" (inf.6)	W2	Weaknesses
" there is no monitoring of the suitability of food to eat" (inf. canteen manager)	W3	
"we haven't received any information regarding usage such as artificial sweeteners/colorants from campus" (inf food handlers), "we haven't made rules such as preservatives/artificial sweeteners/artificial coloring that may be used in canteens"(inf. canteen manager)	W4	
"have never received proper and standardized food processing training" (inf. food handlers)	W5	
" haven't received a medical test, so it's safe to process food" (inf. food handlers)	W6	
"we are waiting for tests so that we are declared healthy" (inf. food handlers), "we will arrange medical tests" (inf.canteen manager)	W7	
"the condition of the canteen has not met the standards of a healthy canteen"(observation result), "there are still servings that have not used headgear, water, and hand washing facilities are not limited"(inf.customer)	W8	
"need information on how to apply, starting from preparing to providing food for the sellers, so that we can safely eat there"(inf. customer)	W9	
"it seems the food menu is limited"(inf. customer), "the food provided is not yet varied" (observation result)	W10	
"the food provided in the canteen has not adapted to consumer needs" (observation result)	W11	
"no nutritionists and sanitarians yet" (inf. canteen manager)	W12	
"private campuses prioritize halal and toyyib-based food management" (document analysis)	01	
"it seems the more the canteen comes here, the better it is, including the way the canteen lady prepares the food ordered" (inf. customers)	02	Opportunity
" we do financial management independently" (inf.1)	03	•
"We have the sanitarians, laboratory assistants, and nutritionists" (inf. canteen manager)	04	
" there are currently three laboratories including chemistry, biology, and nutrition labs" (inf. canteen manager)	05	
"our campus is in the middle of a settlement. That's the limitation" (inf.2)	T1	
"according to the agenda, we will prioritize the needs of office buildings, the supports will follow" (inf.1) "procurement of high-tech campus facilities, equipment for canteens will follow" (inf.2)	T2	Threats
"apa mungkin karena kampus swasta jadi susah diatur kebersihan, dan jaminan halalnya ya" (inf.costumer)	Т3	

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"private campuses are so difficult to regulate cleanliness, and halal guarantees" (inf.		
customer)		
* inf (information), Contact and SWOT and in the of (units the of finder sector)		

\* inf (informant); Category SWOT analysis based (number of informants)

Food safety will impact human health problems produced by a large food service company [1]. Malnutrition is a common public health problem [17]. Nutritious food can improve children's behavior [18]. The canteen has a considerable impact on consumption patterns [19]. An environmental factor that influences food choices. These factors can assist students in making healthy food choices and developing healthy eating habits [20]. The most frequently suggested changes to campus food availability were related to sustainability, the availability of high nutritional quality products, price, and allergen information on labeling [21]. The latter statement is critical because food management from preparation to serving requires good management; the goal is to protect food handlers (processors) and consumers from the foodborne disease [24], as well as to avoid transmission of COVID-19 during a pandemic situation [49]. The Nutrition Center of the Netherlands [22] created national guidelines for healthier canteens. Canteens should sell nutritious food to encourage healthy eating [23]. However, suppose the diet is significantly changed. In that case, there is a risk that the proportion of the amount and type of food consumed by consumers will be insufficient, resulting in inadequate nutrient intake [50]. The healthy canteen program is a type of intervention that can assist people in becoming healthier. The other study discovered that the intervention was highly effective and encouraged students to use healthy cafeterias after implementing the program rather than before [20]. Adaptive strategies can be developed to match the healthy canteen's strengths with external opportunities, the force with threats, weaknesses with opportunities, and weaknesses with threats, as shown in Table 5.

Table 5. SWOT Matrix					
	Strength Points (S)	Weakness Points (W)			
	Strength and Opportunity (SO) strategy:	Weakness Opportunity (WO) strategy:			
Opportunities	1. The vision of a private university becoming an international campus allows the Amal Enterprises Moeslem Organization to provide halal food (halal and toyyib) for all people who support Islamic values practiced through the canteen.	1. As part of the Muslim Organization's Charitable Business Values, MUI is attempting to obtain good hygiene, sanitation, and halal certificates. Limited land prevents canteen facilities from being provided with optimal conditions, for example, a separate room for storing food, processing, and serving materials.			
(0)	2. A large number of students, employees, and lecturers have expressed gratitude and great trust in the development of a healthy canteen.	2. Conflict management with food service owners that concretely emphasize food security and food halalness.			
	3. The availability of funds to purchase good physical facilities and human resources is usually linked to healthy and halal food. It comes at a high cost. Consumers' economic situation (upper-middle class) allows for cost increases while accounting for the health benefits gained.	<ol> <li>Recruited nutritionists and sanitarians to develop standard operating procedures for hygiene and sanitation principles or making collaboration with laboratory analysts in public health laboratories.</li> </ol>			
	4. The vendor, whose management and members include private university employees and lecturers, can easily coordinate with the head of the appropriate research laboratories to conduct food sample testing and germ number on food equipment.	4. Policies governing the use of food additives still need to be created—technical and training assistance on utilizing local food to increase food diversity. Use Public Health laboratories to conduct food sample tests and germ numbers on cooking utensils and cutlery.			
	5. Vendors" has the authority to monitor canteen service procedures (procedures for buying and paying, returning utensils, garbage disposal, etc.) and decorating places to set menus and prices in outlets regularly.	5. Before signing a contract with vendors," financial autonomy allows for more flexibility in budgeting funds for hygiene and food sanitation training, health checks regularly, and infectious disease screening for food handlers.			
Strategy :	Strength and Threats (ST) strategies:	Weakness and Threats (WT) strategy:			
Opportunities	<ol> <li>Higher education is the epicenter of scientific, technological, and artistic, and funds for these activities are typically allocated. It can use research funding, community service through lecturers' movements, and Corporate Social Responsibility funds to foster entrepreneurs.</li> </ol>	1. The students, lecturers, and employees prefer to buy food outside. Private universities have indeed had a social and economic impact through businesses managed by communities. However, it is better to guide the food handler or merchants as their responsibility to provide healthy food.			
(0)	2. Respondents greatly appreciate the healthy canteen, which will be fulfilled as a university's mandate. The canteen's management has food	2. Private and public universities already have halal and healthy canteens. People must dispel the notion that private			

Table 5. SWOT Matrix

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safety and security standards (hygiene, sanitation, and MUI's halal certificate).	<ul><li>universities are inadequate for strengthening their facilities and infrastructure because they. have decent facilities.</li><li>3. Implementing HPU should use the resources and facilities of private universities to improve healthy canteens for traders.</li></ul>		

Foodborne disease outbreaks in developing countries are rising due to poor personal hygiene and food safety legislation [24]. Schools can aid in the improvement of children's health [25]. Foodservice policies at schools and universities have the potential to influence community food behavior and unhealthy lifestyles [26]. The research found that management of the university canteen has been delegated to vendors affiliated with the vendor." It is authorized to manage the canteen and provide food services to students, employees, and lecturers. Food service companies are a source of foodborne diseases, and food handlers contribute to the spread of these [27]. The quality of product sanitation provided by food service is an essential issue for individual and population health [28]. They were improving health promotion at the university level through health policy interventions [29]. Not only can health promotion in universities improve health [30], but the environment can also impede healthy eating [31]. According to international studies, universities frequently fail to implement consistent practices in healthy canteen policies [32]. The vendor " is fully authorized to manage the canteen, according to the Vice-Rector and the Head of the Facilities Bureau in this study. The head of facilities in canteen affairs provides infrastructure facilities. The university only accepts recommendations from down-level, according to structural leadership informants, but there have been almost no problems or complaints so far. According to the vendor" management informant, the canteen administrator sometimes monitors and evaluates the cleanliness.

Monitoring and evaluating food environments can improve healthy canteens by ensuring that healthy food is served on campus during class parties, school events, canteens, and fundraising events [30]. All territorial states in Australia have implemented healthy canteen policies that use traffic light systems to promote healthy food and limit sales of unhealthy foods [33]. Other studies reported that food and meals could be monitored through the regulation of unhealthy food and beverages, the timing of access, pricing, portion size, hygiene, food labeling and color-coding of food sold, monitoring the canteen environment, menu review, and compliance with school policies and food safety standards [29]. All food handlers in this study said they had never received information about food hygiene and sanitation training. According to the vendors" informant, he was considered to provide training as a plan even though his short-term target was not to obtain a certificate in food hygiene and sanitation. The related study [34] examined factors affecting school food policy implementation in low-resource settings. Another study [35] found that food handlers must be trained in basic hygiene and sanitation principles. Canteen management or Y cooperative had yet to perform a medical examination of food handlers. According to the epidemiological triangle principle, possible incidences caused by agent factors derived from food vendors mediate the transmission of water-borne diseases, and it can be resolved regularly [36].

# SWOT Analysis of Healthy Canteen Development at a Private University

The matrix depicts the four strategic conditions confronting the private university canteen. At this point, the researchers collected data and classified external and internal data. According to the SWOT analysis in Table 3, lower-level leaders (down managers) of universities and canteen vendors only focus on the canteen's infrastructure and environment. Limited land is a significant issue for the leaders when building a canteen that meets the university's health requirements. It is difficult to control due to the increasing population and number of vehicles on campus each year. Food handlers will require courses and technical guidance in assessing risks, and implementing effective food safety practices is critical to ensuring food safety and quality [42]. Food service providers must obtain a license and have appropriate training and protective clothing for food handlers. Higher authorities must maintain infrastructure development on a regular basis1. Food handlers' knowledge and practice of food safety should be improved through training in food security, food sanitation, and personal hygiene [43], [44], [45]. It is regarded as one of the most critical interventions in avoiding foodborne disease outbreaks [46].

Advocacy is required to obtain a hygiene and sanitation certificate and a halal certificate from the Indonesia Ulemas Council and public health services in a private university. The previous study [29] describes educational institutions' role in advocating for a healthy diet and nutrition, such as providing access to food stores, outlets, and vendors outside school hours and promoting beneficial food advertising. Then, as a reward or punishment, they should assist in promoting healthy food access. The private university leader

must deal with the food stall owner regarding an agreement for a healthy canteen. Relevant studies found that healthy nutritional intake requires ongoing political efforts and actions, such as innovation strategies and healthy food recommendations [15]. In addition, food marketing and promotion must emphasize daily foods while confining other foods and sugary drinks on occasion [37].

The lecturers participate in research and community service activities to supervise and promote food safety and hygiene sanitation to realize a healthy canteen at a private university. Posters on the canteen walls are needed to educate students, lecturers, and employees about food hygiene and sanitation. The point-of-purchase (POP) nutritional information media in university canteens is an effective way to promote a healthy diet in groups of teenagers or adolescents. POP nutritional information affects food choices and energy intake and has proven effective in changing the food choices of university canteen customers [38]. Healthy food in the workplace should be the primary goal to promote healthy workers and can improve employee productivity and corporate image [39],[40]. Food ingredients, handlers, location, and equipment are potential sources of food contamination they must avoid. Based on research findings can inform policymakers about potential intervention opportunities [29]. Other studies have identified a lack of strategic vision, inadequate planning, limited human and financial resources, and the absence of an organized monitoring system as obstacles and enabling factors for the successful implementation of school food policies [41].

# 4. CONCLUSION

The issues about limited space for infrastructure came from the leaders since the classroom is still the priority. We also found environmental health problems, such as unqualified sanitary conditions and unapplied food hygiene and sanitation principles. The study recommends leaders' commitment and policies to support sanitary infrastructure (space for a healthy canteen, sufficient clean water, drainage, soap, and washbasins) to prevent foodborne diseases. We recommend developing food hygiene and sanitation supervision, food handler literacy through training and education on food hygiene and sanitation, and food diversification of fruits and vegetable supplies, then increasing nutrition literacy among consumers.

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