

DAFTAR PUSTAKA

- Ahmad, M. M., & Oranye, N. O. (2020). The impact of personality traits on adaptive performance in the workplace: The mediating role of employee engagement. *Journal of Organizational Psychology*, 20(2), 76–91.
- Allen, M. W., & Brady, R. M. (1997). Total quality management, organizational commitment, perceived organizational support, and intraorganizational communication. *Management Communication Quarterly*, 10(3), 316–341. DOI: [10.1177/0893318997010003003](https://doi.org/10.1177/0893318997010003003).
- Amalia, S. (2020). Hubungan antara organizational justice dan job crafting dengan adaptive performance pada karyawan Hotel X Semarang (Tesis). Diakses dari: <http://repository.unika.ac.id/25115/>
- Arain, G. A., Shah, S. I. A., & Soomro, B. A. (2021). Extraversion and adaptive performance: The role of affective commitment as a mediator. *Cogent Business & Management*, 8(1), 1910278. <https://doi.org/10.1080/23311975.2021.1910278>
- Arman, A. H., Basori, K., & Tentama, F. (2023). The role of self-efficacy, expectations and perceived organizational support: How employability of Yogyakarta Print Media employees. *Psikostudia: Jurnal Psikologi*, 12(2), 250–256. <http://dx.doi.org/10.30872/psikostudia.v12i2>
- Astrid, S. (2019). *Revolusi Industri 4.0, Mengubah Tantangan Menjadi Peluang Di Era Disrupsi 4.0*. Yogyakarta: Penerbit Ganesia.
- Azwar, S. (2016). *Reliabilitas dan Validitas*. Yogyakarta: Pustaka Pelajar.
- Azwar, S. (2017). *Metode penelitian psikologi*. Yogyakarta: Pustaka Pelajar.
- Bakker, A. B., Van Der Zee, K. I., Lewig, K. A., & Dollard, M. F. (2006). The relationship between the big five personality factors and burnout: A study among volunteer counselors. *The Journal of Social Psychology*, 146(1), 31–50. DOI: [10.3200/SOCP.146.1.31-50](https://doi.org/10.3200/SOCP.146.1.31-50).

- Charbonnier-Voirin, A., Akremi, A. E., & Vandenberghe, C. (2010). A multilevel model of transformational leadership and adaptive performance and the moderating role of climate for innovation. *Group & Organization Management*, 35, 699–726. DOI: [10.1177/1059601110390833](https://doi.org/10.1177/1059601110390833).
- Charbonnier-Voirin, A., & Roussel, P. (2012). Adaptive performance: A new scale to measure individual performance in organizations. *Canadian Journal of Administrative Sciences*, 29, 280–293. DOI: [10.1002/cjas.232](https://doi.org/10.1002/cjas.232)
- CNN Indonesia. (2018, 15 Januari). Bangkrut, Toys R Us Bakal Tutup 182 Toko di AS. Diakses dari <https://www.cnnindonesia.com/ekonomi/20180125122856-92271484/bangkrut-toys-r-us-bakal-tutup-182-toko-di-as>.
- Dorsey, D., Cortina, J., & Luchman, J. (2010). Adaptive and citizenship-related behaviors at work. In J. Farr & N. Tippins (Eds.), *Handbook of employee selection* (pp. 463–487). New York, NY: Routledge.
- Eisenberger, R., Rhoades, S. L., & Wen, X. (2020). Perceived organizational support: Caring about employee counts. *Annual Review of Organizational Psychology and Organizational Behavior*, 7, 101–124. DOI: [10.1146/annurev-orgpsych-012119-044917](https://doi.org/10.1146/annurev-orgpsych-012119-044917).
- Eisenberger, R., Stinglhamber, F., Vandenberghe, C., Sucharski, I. L., & Rhoades, L. (2002). Perceived supervisor support: Contributions to perceived organizational support and employee retention. *Journal of Applied Psychology*, 87(3), 565–573. DOI: [10.1037/0021-9010.87.3.565](https://doi.org/10.1037/0021-9010.87.3.565).
- Eysenck, H. J., Barrett, P., Wilson, G., & Jackson, C. (1992). Primary trait measurement of the 21 components of the P-E-N system. *European Journal of Psychological Assessment*, 8(2), 109–117. Diakses dari <https://psycnet.apa.org/record/1994-31915-001>
- Eysenck, H. J., & Wilson, G. D. (1992). *Know Your Own Personality*. Anglesburg: Pelican Book, Hasel Watson and Viney, Ltd.
- Feist, J., & Feist, G. J. (2010). *Teori kepribadian*. Jakarta: Salemba Humanika.
- Furnham, A. (2017). The relationship between personality and work behavior. In G. Boyle, G. Matthews, & D. Saklofske (Eds.), *The SAGE handbook of personality theory and assessment* (Vol. 1, pp. 598–614). Sage Publications.

Griffin, M. A., Neal, A., & Parker, S. K. (2007). A new model of work role performance: Positive behavior in uncertain and interdependent contexts. *Academy of Management Journal*, 50, 327–347. DOI: [10.5465/AMJ.2007.24634438](https://doi.org/10.5465/AMJ.2007.24634438)

Griffin, M. A., Parker, S. K., & Mason, C. M. (2010). Leader vision and the development of adaptive and proactive performance: A longitudinal study. *Journal of Applied Psychology*, 95, 174–182. DOI: [10.1037/a0017263](https://doi.org/10.1037/a0017263)

Grohol, J. M. (2019). Psych Central. Diakses pada 19 Januari 2023, dari <https://psychcentral.com/lib/the-big-five-personality-trait/>.

Hamdani, H., Sunaryo, H., & Pardiman, P. (2022). Analisis Dampak Work from Home terhadap Stres Kerja, Adaptive Performance, dan Kinerja Pegawai. *IQTISHODUNA*, 18(1), 81-98. <https://doi.org/10.18860/iq.v18i1.13004>

Holland, J. L. (1997). *Making vocational choices: A theory of vocational personalities and work environments* (3rd ed.). Psychological Assessment Resources.

Holliman, A., Cheng, F., & Waldeck, D. (2022). Adaptability, Personality, and Social Support: Examining Links with Psychological Wellbeing Among Chinese High School Students. *International Journal of Educational Psychology*, 11(2), 125–152. DOI: <http://doi.org/10.17583/ijep.8880>.

Holland, J. L. (1997). *Making vocational choices: A theory of vocational personalities and work environments* (3rd ed.). Psychological Assessment Resources.

Jundt, D. K., Shoss, M. K., & Huang, J. L. (2014). Individual adaptive performance in organizations: A review. *Journal of Organizational Behavior*, 36(S1), S53–S71. DOI: [10.1002/job.1955](https://doi.org/10.1002/job.1955).

Juninhu, D., & Fathurrahman, R. (2022). The Urgency of Adaptive Performance in Supporting the Transformation of Military Educational Institutions in the Digital Age: A Case Study of Army Polytechnics. *Budapest International Research and Critics Institute-Journal*, 5(2), 14803–14812. DOI: <https://doi.org/10.33258/birci.v5i2.5357>.

Kementerian Informasi dan Komunikasi. (2020). *Revolusi Industri 4.0*. Jakarta: Kominfo.

Karimi, F., & Karimi, M. (2021). The Role of Perceived Organizational Support in the Relationship Between Humor Styles and Adaptive Performance. *Europe's Journal of Psychology*, 17(1), 152–165. DOI: <https://doi.org/10.5964/ejop.2433>

Kompas.com. (2021). Alasan Nokia Bangkrut. Diakses pada 15 Januari 2023, dari <http://kompas.com>.

Krishnan, J., & Mary, V. S. (2012). Perceived Organizational Support—An Overview on its Antecedents and Consequences. *International Journal of Multidisciplinary Research*, 2(4), 2–3. Diakses dari http://www.zenithresearch.org.in/images/stories/pdf/2012/April/ZIJMR/1_ZIJ_MR_APRL12_VOL2_ISSUE4.pdf

Luthans, F., Luthans, B. C., & Luthans, K. W. (2021). *Organizational Behavior: An Evidence-Based Approach* (14th ed.). North Caroline: Information Age Publishing, Inc.

Luthans, F., & Youssef-Morgan, C. M. (2017). *Psychological capital: An evidence-based positive approach*. Oxford University Press.

Madhusika, D. J. K., & Dilshani, A. K. D. N. (2020). Big Five Personality and Employee Adaptability: A Study on Multigenerational Workforce in Banking. *Wayamba Journal of Management*, 11(2), 102–117. DOI: <http://doi.org/10.4038/wjm.v11i2.7475>

Mahdani, F., Syahriati, E., Mirza, M., & Aprilia, E. D. (2022). Hubungan Antara Perceived Organizational Support Dengan Readiness for Change Pada Karyawan BRI Di Banda Aceh. *IJIP: Indonesian Journal of Islamic Psychology*, 4(1), 41–56. DOI: <https://doi.org/10.18326/ijip.v4i1>.

McCrae, R. R., & Costa, P. T. (2003). *Personality in adulthood second edition. A five factor theory perspective*. New York: The Guilford Press.

Mubarak, Z., Zaki, Musthafa, & Kiki. (2018). *Pendidikan di era revolusi industri 4.0 dan problematika pendidikan tinggi*. Yogyakarta: Ganding Pustaka.

Muhopilah, Fatwa Tentama, & Yuzarion, Y. (2021). The model influence of authoritarian parenting, extraversion personality, and conformity to bullying among students. *International Journal of Evaluation and Research in Education (IJERE)*, 10(2), 483–493. DOI: [10.11591/ijere.v10i2.20914](https://doi.org/10.11591/ijere.v10i2.20914)

Nikiuluw, J., Tippe, S., & YAsin, M. (2019, October). Distributive Justice and Perceived Organization Support in Indonesian Port Employee. In *Proceedings of the 1st International Conference on Business, Law and Pedagogy* (ICBLP, pp. 189–194). DOI: [10.4108/eai.13-2-2019.2286575](https://doi.org/10.4108/eai.13-2-2019.2286575)

O'Connell, D. J., McNeely, E., & Hall, D. T. (2008). Unpacking Personal Adaptability at Work. *Journal of Leadership & Organizational Studies*, 14(3), 248–259. DOI: <https://doi.org/10.1177/1071791907311005>

Park, S., & Park, S. (2019). Employee Adaptive Performance and Its Antecedents: Review and Synthesis. *Human Resource Development Review*, 18(3), 294–324. DOI: [10.1177/1534484319836315](https://doi.org/10.1177/1534484319836315).

Park, Y., Lim, D. H., Kim, W., & Kang, H. (2020). Organizational Support and Adaptive Performance: The Revolving Structural Relationships between Job Crafting, Work Engagement, and Adaptive Performance. *Sustainability*, 12(12), 4872. 1–14. DOI: [10.3390/su12124872](https://doi.org/10.3390/su12124872).

Ployhart, R. E., & Bliese, P. D. (2006). Individual Adaptability (I-Adapt) Theory : Conceptualizing the Antecedents, Consequences and Measurement of Individual Differences in Adaptability. *Advances in Human Performance and Cognitive Engineering Research*, 6, 3–39.
DOI: [https://doi.org/10.1016/s1479-3601\(05\)06009-1](https://doi.org/10.1016/s1479-3601(05)06009-1)

Pulakos, E. D., Arad, S., Donovan, M. A., & Plamondon, K. (2000). Adaptability in the workplace: Development of a taxonomy of adaptive performance. *Journal of Applied Psychology*, 85(4), 612–624. DOI: <https://doi.org/10.1037/0021-9010.85.4.612>.

Purba, A. W. D., & Ramadhani, S. (2021). Perbedaan Perilaku Prosozial Ditinjau Dari Tipe Kepribadian Ekstrovert Dan Introvert Pada Organisasi Berkah Langit Medan. *Journal of Education, Humaniora and Social Sciences (JEHSS)*, 3(3), 1372–1377. DOI: [10.34007/jehss.v3i3.567](https://doi.org/10.34007/jehss.v3i3.567).

Qurrahtulain, K., Bashir, T., Hussain, I., Ahmed, S., & Nisar, A. (2022). Impact of inclusive leadership on adaptive performance with the mediation of vigor at work and moderation of internal locus of control. *Jurnal Public Affairs*, 22(1), 1–9. DOI: [10.1002/pa.2380](https://doi.org/10.1002/pa.2380).

Rhoades, L., & Eisenberger, R. (2002). Perceived Organizational Support: A review of the literature. *Journal of Applied Psychology*, 87(4), 698–714. DOI: <https://doi.org/10.1037/0021-9010.87.4.698>.

Robbins, S. P., & Judge, T. A. (2015). *Perilaku Organisasi*. Jakarta: Salemba Empat.

Roy, M., & Khastagir, D. (2016). Exploring role of green management in enhancing organizational efficiency in petro-chemical industry in India. *Journal of Cleaner Production*, 121, 109–115. DOI: [10.1016/j.jclepro.2016.02.039](https://doi.org/10.1016/j.jclepro.2016.02.039).

Sandria, W., Rahmat, A., Seswandi, A., & Sandria, W. (2022). Pengaruh Dukungan Organisasi dan Keterlibatan Kerja Terhadap Kinerja Adaptif Karyawan. *Management Studies and Entrepreneurship Journal*, 3(4), 2450–2462. DOI: <https://doi.org/10.37385/msej.v3i4.877>.

Schmitt, N., & Chan, D. (2014). Adapting to rapid changes at work: Definitions, measures, and research. In D. Chan (Ed.), *Individual adaptability to changes at work: New directions in research* (pp. 3–17). New York, NY: Taylor & Francis.

Shoss, M. K., Witt, L. A., & Vera, D. (2012). When does adaptive performance lead to higher task performance? *Journal of Organizational Behavior*, 33(7), 910–924. DOI: <https://doi.org/10.1002/job.780>.

Soto, C. J. (2018). Big Five Personality Traits. In T. Levesque (Ed.), *The SAGE Encyclopedia of Lifespan Human Development* (Vol. 2, pp. 240–241). Thousand Oaks, CA: Sage.
DOI: <https://doi.org/10.4135/9781506307633.n93>.

Sugiyono. (2001). *Metode Penelitian*. Bandung: CV Alfa Beta.

Sugiyono. (2016). *Metode Penelitian Kuantitatif, Kualitatif dan R&D*. Bandung: PT Alfabet.

Sugiyono. (2017). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta, CV.

Sun, L. (2019). Perceived organizational support: A literature review. *International Journal of Human Resource Studies*, 9(3), 155–175.
DOI: <https://doi.org/10.5296/ijhrs.v9i3.15102>.

Sweet, K. M., Witt, L. A., & Shoss, M. K. (2015). The Interactive Effect of Leader-Member Exchange and Perceived Organizational Support on Employee Adaptive Performance. *Journal of Organizational Psychology*, 15(1), 49–62.
<https://acuresearchbank.acu.edu.au/item/89253/the-interactive-effect-of-leader-member-exchange-and-perceived-organizational-support-on-employee-adaptive-performance>

Tjandrawinata, R. R. (2016). Industri 4.0 Revolusi Industri 4.0 Revolusi Industri Abad Ini Dan Pengaruhnya Pada Bidang Kesehatan Dan Bioteknologi. *Medicinus*, 29(1), 31–39. DOI: [10.5281/zenodo.49404](https://doi.org/10.5281/zenodo.49404).

Wang, S., Zhang, S., & Li, S. (2021). The Influence of Perceived Organizational Support on Adaptive Performance: The Mediating Role of Psychological Capital. *Frontiers in Psychology*, 12, 668953.
DOI: <http://dx.doi.org/10.3389/fpsyg.2020.00948>.

Whiler, A., Meurs, J., Daniela, W., Troll, L., & Bilckle, G. (2017). Extraversion and adaptive performance: Integrating trait activation and socioanalytic theories at work. *Personality and Individual Differences*, 116, 133–138.
DOI: <https://doi.org/10.1016/j.paid.2017.04.034>.

Wu, L. Z., Zhang, L. M., & Chiang, F. F. (2016). The mediating role of job embeddedness on the relationship between perceived organizational support and adaptive performance. *The International Journal of Human Resource Management*, 27(16), 1838–1853.

Yusuf, A. M. (2014). *Metode Penelitian Kuantitatif, Kualitatif & Penelitian Gabungan*. Jakarta: Prenadamedia Group.

Zacher, H., & Rudolph, C. W. (2020). Extraversion and adaptive performance: The mediating role of job crafting. *Journal of Vocational Behavior*, 117, 103338.
DOI: <https://doi.org/10.1016/j.jvb.2019.103338>.

